UNITED STATES DISTRICT COURT
FOR THE MIDDLE DISTRICT OF TENNESSEE

UNITED STATES OF AMERICA, **[UNDER SEAL]** *Plaintiffs,*	**CIVIL ACTION NO.**
vs.	**FILED UNDER SEAL PURSUANT TO 31 U.S.C. § 3730(b)(2)**
[UNDER SEAL] *Defendants.*	**COMPLAINT**

UNITED STATES DISTRICT COURT
FOR THE MIDDLE DISTRICT OF TENNESSEE

x

UNITED STATES OF AMERICA,
***ex. rel* DAVID FLORENCE and CHELSEA BASS**

Dr. David Florence
70 Big Falls Circle
Manchester, Tennessee,
37355

Chelsea Bass, RN
902 Shady Lane
Manchester, Tennesee
37355

BRINGING THIS ACTION ON BEHALF OF THE UNITED STATES OF AMERICA;
c/o William Barr, Esquire
Attorney General of the United States of America
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530

Herbert Slatery III, Esquire
United States Attorney for Tennessee
Office of the Attorney General and Reporter
P.O. Box 20207
Nashville, TN 37202

Plaintiffs,

vs.

ENVISION HEALTHCARE
1A Burton Hills Boulevard
Nashville, TN 37215

KKR & Co. Inc.
9 West 57th Street, Suite 4200
New York, NY 10019

Defendants.

CIVIL ACTION NO.

FILED UNDER SEAL PURSUANT TO 31 U.S.C. § 3730(b)(2)

COMPLAINT

FOR VIOLATIONS OF THE FEDERAL FALSE CLAIMS ACT [31 U.S.C. § 3729 *ET SEQ.*]; CALIFORNIA FALSE CLAIMS ACT [CAL. GOVT. CODE § 12650 *ET SEQ.*]; CAL. INSURANCE FRAUDS PREVENTION ACT [CAL. INS. CODE §1871.1]; COLORADO MEDICAID FALSE CLAIMS ACT [COLO. REV. STAT. § 25.5-4-303 *ET SEQ.*]; CONNECTICUT FALSE CLAIMS ACT FOR MEDICAL ASSISTANCE PROGRAMS [CONN. GEN. STAT. § 4-275 *ET SEQ.*]; DELAWARE FALSE CLAIMS AND FALSE REPORTING ACT [6 DEL. C. § 1201]; FLORIDA FALSE CLAIMS ACT [FLA. STAT. ANN. § 68.081 *ET SEQ.* MEDICAID CLAIMS ACT]; GEORGIA FALSE CODE ANN. § 49-4-168 *ET SEQ.*]; HAWAII FALSE CLAIMS ACT [HAW. REV. STAT. § 661-21 *ET SEQ.];* ILLINOIS FALSE CLAIMS ACT [740 ILL]; ILLINOIS INSURANCE CLAIMS FRAUD PREVENTION ACT [740 IL. COMP. STAT. 92/1(A)]; IOWA FALSE CLAIMS ACT [IA ST. CODE § 685.1 *ET SEQ.*]; INDIANA MEDICAID FALSE CLAIMS AND WHISTLEBLOWER PROTECTION ACT [IND. CODE ANN. § 5-11-5.7-1 *ET SEQ.*]; LOUISIANA MEDICAL ASSISTANCE PROGRAM, EX REL

) [LA. REV. STAT. § 46:437.1 *ET SEQ.*];
) MARYLAND FALSE HEALTH
) CLAIMS ACT [MD CODE ANN. § 2-
) 601 *ET SEQ.*]; MASSACHUSETTS
) FALSE CLAIMS LAW [MASS GEN
) LAWS CH.12 § 5 *ET SEQ.*];
) MICHIGAN MEDICAID FALSE
) CLAIMS ACT [MICH. COMP. LAWS.
) § 400.601 *ET SEQ.*]; MINNESOTA
) FALSE CLAIMS ACT [MINN. STAT. §
) 15C.01 *ET SEQ.*]; MONTANA FALSE
) CLAIMS ACT [MONT. CODE ANN. §
) 17-8-403 *ET SEQ.*]; NEVADA FALSE
) CLAIMS ACT [NEV. REV. STAT.
) ANN. § 357.010 *ET SEQ.*]; NEW
) HAMPSHIRE FALSE CLAIMS ACT
) [N.H. REV. STAT. ANN. § 167:61-B *ET*
) *SEQ.*]; NEW JERSEY FALSE CLAIMS
) ACT, N.J. STAT. § 2A:32C-1, *ET SEQ.*;
) NEW MEXICO FRAUD AGAINST
) TAXPAYERS ACT AND NEW
) MEXICO MEDICAID FALSE CLAIMS
) ACT [N.M. STAT ANN § 44-9-1 *ET*
) *SEQ.* AND N.M. STAT ANN. § 27-2F-1
) *ET SEQ.*]; NEW YORK FALSE
) CLAIMS ACT [N.Y. STATE FIN. § 187
) *ET SEQ.*]; NORTH CAROLINA FALSE
) CLAIMS ACT [N.C.G.S. § 1-605 *ET*
) *SEQ.*]; OKLAHOMA MEDICAID
) FALSE CLAIMS ACT [OKLA. STAT.
) TIT. 63 § 5053 *ET SEQ.*]; RHODE
) ISLAND FALSE CLAIMS ACT [R.I.
) GEN. LAWS. § 9-1.1-1 *ET SEQ.*];
) TENNESSEE FALSE CLAIMS ACT
) AND TENNESSEE MEDICAID FALSE
) CLAIMS ACT [TENN. CODE ANN. §
) 4-18-101 *ET SEQ.* AND § 71-5-181 *ET*
) *SEQ.*]; TEXAS MEDICAID FRAUD
) PREVENTION LAW [TEX. HUM. RES.
) CODE ANN. § 36.001 *ET SEQ.*];
) VERMONT FALSE CLAIMS ACT [32
) V.S.A. § 632]; VIRGINIA FRAUD
) AGAINST TAXPAYERS ACT [VA.
) CODE ANN. § 8.01-216.1 *ET SEQ.*];

) WASHINGTON STATE MEDICAID
) FRAUD FALSE CLAIMS ACT [RCW§
) 74.66.005 *ET SEQ.*]; AND DISTRICT
) OF COLUMBIA FALSE CLAIMS ACT
) [D.C. CODE ANN. § 2-308.14 *ET SEQ.*]
)
)
) **FILED UNDER SEAL**
) **PURSUANT TO**
) **31 U.S.C. § 3730(b)(2)**
) JURY TRIAL DEMANDED
x

COMPLAINT

Relators David Florence and Chelsea Bass, acting on their own and on behalf of the United States of America, bring this *qui tam* action under the Federal False Claims Act ("FCA"), 31 U.S.C. § 3729 *et seq.* (2012), against Defendants Envision Healthcare ("Envision"), and KKR & Co. Inc. ("KKR") to recover all damages, penalties, and other remedies provided by the FCA for the United States and Relator.

INTRODUCTION

1. This is an action on behalf of the United States for treble damages and civil penalties arising from Defendants' conduct in violation of the FCA.

2. As set forth in this complaint, Envision, through its subsidiaries, has intentionally "up-coded" emergency department visits to receive higher payments from medical payers, including Medicare, Medicaid, and other Government-funded health care programs. Envision's fraudulent scheme has ensured that even minor injuries or illness, like a fall with "no obvious injuries" or a "mild" chest pain that had been occurring for months, would result in one of the two highest Emergency Department physician codes, HCPCS Code 99284 and 99285. Medicare regulations and guidelines reserved these codes for high risk diagnoses and complex medical decisions, like deciding to perform emergency open surgery or deciding not to resuscitate a patient. In 2019, the Medicare physician fee pricing schedule set the reimbursement for HCPCS Code 99285 as $176.23 and HCPCS Code 99284 as $119.65.

3. Envision has both provided physicians and billing services for emergency departments, such as Unity Medical Center ("Unity")[1] – the hospital where Relators work. As

[1] On July 1, 2015, Unity was formed after Medical Center of Manchester and United Regional Medical Center merged. Since then, Unity has gone by a variety names, including "United Regional Investment Group" and "Coffee Medical Group." In this Complaint, Unity refers to the hospital formed by the merger of Medical Center of Manchester and United Regional Medical Center.

soon as Envision had contracted with a hospital, the percentage of patients that were coded with HCPCS Code 99284 or 99285 immediately skyrocketed.[2] Unity contracted with Envision to provide both physicians and billing services for the hospital's emergency department. On September 1, 2016 Envision physicians began working in Unity's emergency department. Envision submitted HCPCS codes for all patients in Unity's emergency department to medical payers, including Medicare and Medicaid, for repayment.

4. In 1995 and 1997, Centers for Medicare & Medicaid Services (CMS) provided Evaluation and Management ("E/M") guidelines for what coding level should be submitted to the Government for a patient's visit to the emergency department. Codes are dependent on patient charts. These guidelines require both that the patient chart be adequately detailed and the patient's diagnosis be sufficiently severe. For example, to be coded as HCPCS 99285 the patient's chart must include (i) a comprehensive history, (ii) a comprehensive exam, and (iii) demonstrate a high complexity medical decision. The guidelines provide requirements for what constitutes "comprehensive" for each category and what is a high complexity medical decision. For example, a high complexity medical decision includes making diagnoses of a cerebral hemorrhage or a stroke. Similar criteria and clinical examples are likewise provided for emergency services E/M HCPCS Codes 99281, 99282, 99283 and 99284.

5. To meet the required guidelines, Envision required each Envision doctor and each hospital doctor to ensure that patient charts had sufficient detail to fulfill the comprehensive history and comprehensive exam requirements. For example, a doctor needed to review and chart ten of the patient's body systems (i.e., cardiovascular, respirator, gastrointestinal, etc.) to satisfy one

[2] Julie Creswell, et. al., *The Company Behind Many Surprise Emergency Room Bills*, THE NEW YORK TIMES (July 24, 2017), https://www.nytimes.com/2017/07/24/upshot/the-company-behind-many-surprise-emergency-room-bills.html.

factor within the comprehensive history requirement. Frequently, Envision had physicians chart "[a]ll (other) systems have been reviewed and are negative." This one-line satisfied the review of systems requirement and was included regardless whether the patient's systems were reviewed. The doctor would also chart to meet all the other factors for a comprehensive history and a comprehensive exam.

6. If a doctor failed to include the necessary chart elements to support an HCPCS 99285 code, the Envision coder would call or email the doctor requesting the doctor to add additional notes to the chart. Envision would sometimes attach the chart with comments noting where the physician needed to make the change. The Envision coder would continually harass the doctor to make the change until it was completed and to condition the doctor to fill out future patient charts in accordance with Envision's fraudulent scheme.

7. To support the inference that the doctor made a high complexity medical decision, Envision used the nurse acuity score to generate the equivalent emergency department level ("ED level") notation on the chart. The ED level would support the equivalent HCPCS code. For example, a nurse acuity level 5 would equal an ED level 5, which would be billed as an HCPCS code 99285. This method is fraudulent as (i) the Nurse Acuity Level is used for nurse staffing decisions and has no relation to the medical decision complexity or the patient's level of risk, and (ii) the physician codes are scaled through five levels (HCPCS 99281-99285) and the nurse acuity levels are scaled at levels 1 through 8. In other words, a score created for *nurse staffing* information is used as conclusive proof for the *physician's* diagnosis of the severity level of the injury or sickness. Further, an average nurse acuity score is used to support the highest HCPCS code.

8. The patients' charts demonstrated that their diagnoses are not severe, if there were diagnoses charted at all. Patients often waited over two hours after they are triaged to see a

physician because their conditions were not severe, were discharged without a new diagnosis, and many patients' charts stated "[p]atient's condition was non-emergent." These patients did not have an "immediate significant threat to life or physiologic function" that is generally necessary to be billed at HCPCS Code 99285.[3]

9. Further, physicians and nurses would order tests to give the appearance of a more complex medical decision to support the higher code. These tests were unnecessary and unreasonable, and the results of the tests would often be negative. Therefore, Envision also caused bills for tests to be submitted by doctors, like radiologists, to Medicare, Medicaid, and other government-funded health care programs for payment.

10. Relators believe that this scheme is not only perpetrated at Unity, but in each hospital with whom Envision or its subsidiary contracts across the United States. Through this scheme, Envision has fraudulently submitted and caused to be submitted numerous false claims for payments to the Federal Government in violation of the FCA. If the Government was aware of this fraudulent scheme, they would not pay the claim. *See, e.g. U.S. ex rel. Trombetta v. EMSCO Billing Servs., Inc.*, No. 96 C 226, 2002 WL 34543515, at *2 (N.D. Ill. Dec. 5, 2002).

PARTIES

11. **Relator Dr. David Florence** was born and raised in Galt, Ontario, Canada and is a Canadian citizen and permanent resident of the United States. He relocated to the United States for his Bachelor of Science degree at Sterling College in Sterling, Kansas and has practiced medicine in the United States ever since. In 1976, he received his Associate's Degree in Nuclear

[3] Medicare Program; Revisions to Payment Policies Under the Physician Fee Schedule and Other Revisions to Part B for CY 2017; Medicare Advantage Bid Pricing Data Release; Medicare Advantage and Part D Medical Loss Ratio Data Release; Medicare Advantage Provider Network Requirements; Expansion of Medicare Diabetes Prevention Program Model; Medicare Shared Savings Program Requirements, 81 Fed. Reg. 80170, 80196 (Nov. 15, 2016) ("2016 Rule").

Medicine Technology at Wesley Medical Center in Wichita, Kansas. In 1981, Relator Florence received his medical degree at the Osteopathic Physician and Surgeon University of Health Sciences College of Osteopathic Medicine in Kansas City, Missouri. He is currently a resident of the State of Tennessee.

12. From September 1983 to April 2018, Relator Florence contracted with many hospitals as a physician in the Manchester, Tennessee area. Relator Florence is the former Chief of Staff of Medical Center of Manchester and United Regional Medical Center. He has worked in the emergency department at Unity in Manchester, Tennessee since it was formed. Relator Florence then became a part-owner of Unity in 2007. Notably, Relator Florence won the Tennessee Osteopathic Medical Association's ("TOMA") "Physician of the Year" award for 2018-2019, the highest honor a physician can receive in the state of Tennessee. He is also an executive board member of TOMA.

13. As part-owner with 38 years of experience as a physician in the emergency department, Relator Florence is intimately familiar with the processes within the emergency department, what is important to chart, and the diagnoses. He has worked in the emergency department at Unity before and after it contracted with Envision to provide physicians and coding services.

14. Relator Florence has first-hand knowledge of how Envision affected the processes and charts of Unity. The allegations in this Complaint are grounded in information Relator Florence discovered during the course of his work with Unity and Envision in his capacity of physician in the ED.

15. **Relator Chelsea Bass, RN** is a citizen of the United States and a resident of the State of Tennessee. Relator Bass has a Bachelor of Science in Nursing from the University of

Tennessee in Knoxville and has over 12 years of experience as a Registered Nurse ("RN"). She is the Owner of a consulting company called Venture Consulting, LLC located in Manchester, TN. Through her company, Relator Bass has worked for healthcare practitioners, physicians, clinics, and attorneys. From September 2011 to September 2016, Relator Bass was credentialed with staff privileges to work as a Registered Nurse, Physician's Assistant, and Liaison at Unity Medical Center. She has worked as a Registered Nurse, Medical Coder and Reviewer, Medical Manager, Compliance Officer, Auditor, Medical Consultant as well as a Legal Nurse Consultant since 2011. She also has experience with working in emergency rooms throughout her career and spent two years working as a Staff and Charge Nurse for an Intensive Care Unit at Sisters of Mercy Health Systems from June 2009 to July 2011. From January 2012 to April 2015, Relator Bass was the head RN and Compliance Officer at a local clinic. In addition to these experiences, degrees, and certifications, Relator Bass has completed coursework for and obtained a Career Diploma as a Medical Biller and Coder which is pending certification by the American Association of Professional Coders (AAPC) as a Certified Professional Coder (CPC). Relator Bass investigated correspondence between Envision and Relator Florence, audited charts obtained by Relator Florence, and confirmed with him that Envision is overbilling clients, Medicare, Medicaid, and other government-funded health care programs.

16. **KKR & Co. Inc.** recently acquired **Envision Healthcare,** the parent company of Envision, in June 2018 and took the company private. KKR is a global investment firm headquartered in New York, New York and incorporated in Wilmington, Delaware. Henry Kravis and George R. Roberts are Co-Chairman/Co-CEO of KKR.

17. **Envision Healthcare ("Envision"),** headquartered in Nashville, Tennessee and incorporated in Wilmington, Delaware, is an American provider of physician practice management

services for emergency departments and other health services. Envision's CEO is Christopher A. Holden.

18. Envision generally forms subsidiaries to contract with hospitals. For example, Bledsoe Falls Emergency Physicians LLC, a subsidiary of Envision, began working with Unity on September 1, 2016. Through these contracts, Envision provides and schedules emergency room ("ER") physicians to the hospital emergency department and handles the Professional coding and billing processes to medical payors. At Unity, all the ER physicians are provided and paid by Envision, but all other staff, like nurses and administrators, are employed and paid by Unity.

19. Envision and Envision subsidiaries code and generate the bills for the physicians' ER services and submit these bills to the patient's medical payors, including Medicare, Medicaid, and other government-funded health care programs. The payor pays the Envision subsidiary directly.

20. Each Envision subsidiary's billing designee reports to Envision Physician Service's Chief Compliance Officer to ensure uniform policies and practices. GENERAL CODING AND BILLING FOR EMERGENCY SERVICES, ENVISION PHYSICIAN SERVICES (May 2018), https://www.emcare.com/about/compliance/evps-policies/301-coding-billing-for-emergency-services.pdf. The coders are required to follow strictly the appropriate codes based on the "Centers for Medicare and Medicaid Services (coding manual) formerly the 1995 Healthcare Financing Administration Evaluation and Management Codes Documentation Guidelines." *Id*.

JURISDICTION AND VENUE

21. This Court has jurisdiction over the subject-matter of this action under 28 U.S.C. § 1331, as this civil action arises under federal law, and 31 U.S.C. § 3732(a), which specifically confers jurisdiction on this Court for actions brought under the FCA.

22. This Court has personal jurisdiction over both Defendants pursuant to 31 U.S.C. § 3732(a), which authorizes nationwide service of process, as both Defendants have minimum contacts with this jurisdiction and both Defendants can be found in, and transact business within, this judicial district.

23. Venue is proper in this judicial district pursuant to 31 U.S.C. § 3732(a) because one or more Defendants reside in this district and one or more Defendants transact business in this district.

24. The facts and circumstances which give rise to Defendants' violation of the False Claims Act have not been publicly disclosed in a criminal, civil, or administrative hearing, nor in any congressional, administrative, or General Accounting Office report, hearing, audit, or investigation, nor in the news media.

25. Relator is the original source of the information upon which this complaint is based, as that phrase is used in the False Claims Act and other laws at issue herein.

LEGAL BACKGROUND

A. False Claims Act

26. The FCA, 31 U.S.C. §§ 3729 *et seq.*, was originally enacted in 1863 during the Civil War and was substantially amended by the False Claims Amendments Act of 1986, as signed into law on October 17, 1986. Congress enacted these amendments to enhance the Government's ability to recover losses sustained as a result of fraud against the United States and to provide a private cause of action for the protection of employees who act in furtherance of the purposes of the FCA. Congress acted upon finding that (a) fraud in federal programs and procurement is pervasive and that (b) the FCA—which Congress characterized as the primary tool for combating fraud in Government contracting—was in need of modernization.

27. The FCA is the Government's primary tool to recover losses due to fraud and abuse by those seeking payment from the United States. See S. Rep. No. 345, 99 Cong., 2nd Sess. at 2 (1986) reprinted in 1986 U.S.C.C.A.N 5266.

28. The FCA provides that any person who knowingly submits a false or fraudulent claim to the Government for payment or approval is liable for a civil penalty of up to $22,927 for each such claim, plus three times the amount of the damages sustained by the Government, including attorneys' fees. See 31 U.S.C. § 3729(a)(1); 28 CFR § 85.5.

29. The FCA allows any person having information regarding a false or fraudulent claim against the Government to bring a private cause of action on behalf of the Government. A person who brings a qui tam suit under the FCA as a relator on behalf of the Government is entitled to share in any recovery.

30. A qui tam complaint is to be filed under seal for sixty days (without service on the Defendants during such sixty-day period). This enables the Government (a) to conduct its own investigation without Defendants' knowledge or awareness, and (b) to determine whether to join the action.

31. The FCA was further amended by the Fraud Enforcement Recovery Act ("FERA"), passed by Congress and signed into law on May 20, 2009, for the express purpose of strengthening the tools available to combat fraud and to overturn judicial decisions that had weakened the False Claims Act. Pub. L. No. 111-21, 123 Stat. 1617 (2009).

32. In its current form, the FCA subjects to liability any person who (a) "knowingly presents, or causes to be presented, a false or fraudulent claim for payment or approval"; (b) "knowingly makes, uses, or causes to be made or used, a false record or statement material to a

false or fraudulent claim"; or (c) "conspires to commit" a violation of these two provisions. 31 U.S.C. § 3729(a)(1).

33. To establish that a defendant acted "knowingly" under the FCA, no "proof of specific intent to defraud" is required; it is sufficient when a defendant knows that information provided is false, acts in deliberate ignorance of its truth or falsity, or acts in reckless disregard of its truth or falsity. 31 U.S.C. § 3729(b)(1).

34. For purposes of the FCA, a "claim" is any request for money submitted to the contract, which covers both false claims made while entering into a contract with the federal Government as well as claims for payment under an existing contract. 31 U.S.C. § 3729(b)(2).

B. Medicare – Generally

35. Medicare, enacted in 1965 under Title XVIII of the Social Security Act, is a third-party reimbursement program that underwrites medical expenses of the elderly, the disabled, and people with qualifying health conditions specified by Congress. 42 U.S.C. §§ 1395 *et seq.*. Medicare reimbursements are paid from the federal Supplementary Medical Insurance Trust Fund. Medicare Part A covers inpatient hospital services and related care. Medicare Part B generally covers physician services, including medical and surgical treatment and outpatient treatment and diagnosis. Part B, 42 U.S.C. §§ 1395j *et seq.*; 1395l (payment of benefits). Physicians, non-physician practitioners, and other health care suppliers must enroll in the Medicare program to be eligible to receive Medicare payment for covered services provided to Medicare beneficiaries. 42 C.F.R. § 424.505.

36. Most hospitals, including Unity Medical Center, derive a substantial portion of their revenue from the Medicare Program.

37. Medicare is administered by the Centers for Medicare & Medicaid Services (CMS). At all times relevant to this complaint, CMS contracted with private contractors referred to as "fiscal intermediaries," "carriers," and "Medicare Administrative Contractors," to act as agents in reviewing and paying claims submitted by healthcare providers. Payments are made with federal funds. *See* 42 U.S.C. § 1395h; 42 C.F.R. §§421.3, 421.100.

38. In order to enter into a Provider Agreement authorizing them to provide services to Medicare beneficiaries, all providers must submit an enrollment application to the program on its Form CMS 855A. Among other things, the application requires providers to sign a certification that states in relevant part:

> Section 15: CERTIFICATION STATEMENT
>
> A. Additional Requirements for Medicare Enrollment …
>
> 3. I agree to abide by the Medicare laws, regulations and program instructions that apply to this provider. The Medicare laws, regulations, and program instructions are available through the Medicare contractor. I understand that payment of a claim by Medicare is conditioned upon the claim and the underlying transaction complying with such laws, regulations, and program instructions (including, but not limited to, the Federal anti-kickback statute and the Stark law), and on the provider's compliance with all applicable conditions of participation in Medicare.
> …
> 5. I will not knowingly present or cause to be presented a false or fraudulent claim for payment by Medicare, and I will not submit claims with deliberate ignorance or reckless disregard of their truth or falsity.
>
> Medicare Enrollment Application, Institutional Providers, CMS – 855A.

39. Form CMS 855A must be resubmitted every five years to verify the accuracy of enrollment information or any time there is a change in the information provided on the form. 42 CFR §424.515.

40. All providers that submit Medicare claims electronically to CMS must certify in their application that, among other things, they "will submit claims that are accurate, complete,

and truthful," and must acknowledge that "all claims will be paid from Federal funds, that the submission of such claims is a claim for payment under the Medicare program, and that anyone who misrepresents or falsifies or causes to be misrepresented or falsified any record or other information relating to that claim that is required pursuant to this agreement may, upon conviction, be subject to a fine and/or imprisonment under applicable Federal law." *See* DHHS & CMS, Pub 100-04, MEDICARE CLAIMS PROCESSING, ch. 24, § 30.2.A (2019).

41. All providers must also contemporaneously create and maintain accurate medical records that support the providers' claims for reimbursement. *See, e.g.*, CMS, MLN MATTERS NUMBER: SE1022 (2012), https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnmattersarticles/downloads/se1022.pdf ("Providers/suppliers should maintain a medical record for each Medicare beneficiary that is their patient. Remember that medical records must be accurately written, promptly completed, accessible, properly filed and retained.")

42. Falsification of records, upcoding, and billing for services not rendered violate Medicare standards requiring that submitted claims accurately reflect the services actually rendered. *See, e.g.*, HHS OFFICE OF INSPECTOR GENERAL, ROADMAP FOR NEW PHYSICIANS, AVOIDING MEDICARE AND MEDICAID FRAUD AND ABUSE, at 9-12 http://oig.hhs.gov/fraud/PhysicianEducation/ (Explaining the general requirement for billing accurately, and specifically warning against upcoding, billing for services not rendered, and billing more than once for the same service. And, further explaining the requirement to maintain accurate and complete medical records and documentation of the services provided to ensure submitted claims are supported by true and accurate records.)

i. Medicare – Part B

43. Medicare Part B establishes a voluntary supplemental insurance program that pays for various medical and other health services and supplies, including physician services, physical,

occupational, and speech therapy services, and hospital outpatient services. See 42 U.S.C. §§ 1395k, 1395m, 1395x.

44. For HCPCS Codes 99281 to 99285, providers receive reimbursement under Medicare Part B. *See e.g.*, CPT CODE 99285 Fact Sheet, CGS ADMINISTRATORS, LLC (Feb. 12, 2019), https://www.cgsmedicare.com/partb/mr/pdf/99285.pdf. CMS established reimbursement levels corresponding to each of the HCPCS Codes. Health care providers submit claims for treatment given to Medicare patients to their local Intermediary. After verifying that the patient is covered by Medicare, the Intermediary then pays the claim according to Medicare's reimbursement schedule. In 2019, the CMS reimbursed the following amounts for the following HCPCS Codes:[4]

HCPCS CODE	MEDICARE REIMBURSEMENT[5]
99281	$21.62
99282	$42.17
99283	$63.07
99284	$119.65
99285	$176.23

ii. Medical Necessity

45. In addition to compliance with other national or local coverage criteria, 42 U.S.C. § 1395ff(f)(1)(B), (2)(B), Medicare requires, as a condition of coverage, that services be reasonable and medically necessary. 42 U.S.C. § 1395y(a)(1)(A).

[4] This amount differs from the amount the provider charges to insurers. For example, Envision charges insurance companies $2,257.00 for HCPCS Code 99285, $1,515.00 for Code 99284, and $1,017.00 for Code 99283.

[5] The values in the table is the pricing information for HCPCS Codes 99281–99285 at the National Payment Amount. The fee Medicare will pay for each claim can be different than outlines, as the fee schedule is determined by a formula set forth in 42 U.S.C. § 1395w-4. The formula consists of three core components – the relative value for services, the conversion factor, and the geographic adjustment factor – that are calculated together in a multi-step process.

46. Federal law provides that it is the obligation of the provider of health care services to ensure that services provided to Medicare beneficiaries are "provided economically and only when, and to the extent, medically necessary" and are "supported by evidence of medical necessity." 42 U.S.C. § 1320c-5(a)(1), (3).

47. Providers must ensure that services provided are not substantially in excess of the needs of such patients. 42 U.S.C § 1320a-7(b)(6).

iii. Medicare Part C – Medicare Advantage

48. Medicare Part C, also known as Medicare Advantage, authorizes qualified individuals to opt out of fee-for-service coverage under Medicare Parts A and B and instead enroll in privately-run managed care plans that provide coverage for both inpatient and outpatient services. 42 U.S.C. §§ 1395w-21, 1395w-28. The private health insurance companies, also known as Medicare Advantage Organizations ("MAO") are authorized to administer Medicare benefits on behalf of the United States.

49. The MAOs contract with providers to provide health care services for the enrollees of the MAO. "All contracts or written agreements must specify that the related entity, contractor, or subcontractor must comply with all applicable Medicare laws, regulations, and CMS instructions." 42 C.F.R. § 422.504(i)(4)(iv)(c).

50. MAOs are funded by beneficiaries who usually pay monthly premiums and copayments and also by CMS through monthly capitated payments (a yearly rate paid out in monthly installments).

51. The amount of the capitation payments made by CMS to MAOs is adjusted based on the health status of each beneficiary. 42 U.S.C. § 1853(a)(1)(C), (a)(3). In 2004, CMS implemented the Hierarchical Condition Category (HCC) model to calculate these risk adjustment payments.

52. MAOs collect risk adjustment data over the calendar year from hospital inpatient facilities, hospital outpatient facilities, physicians and through other sources, and send them to CMS. "CMS categorizes the diagnoses into groups of clinically related diseases called HCCs and uses the HCCs, as well as demographic characteristics, to calculate a risk score for each beneficiary." OFFICE OF INSPECTOR GENERAL, RISK ADJUSTMENT DATA VALIDATION OF PAYMENTS MADE TO EXCELLUS HEALTH PLAN, INC., FOR CALENDAR YEAR 2007 (CONTRACT NUMBER H3351), DEP'T OF HEALTH AND HUMAN SERVICES, at p. i, https://oig.hhs.gov/oas/reports/region2/20901014.pdf. CMS uses the risk score to calculate the capitated payments to the MAOs for the following calendar year (i.e., data collected in 2016 is used to calculate payments for 2017).

53. Emergency billing codes are one of the factors CMS considers when calculating the risk score for the patients. *See, e.g.*, *Details for title: Medicare Risk Adjustment Eligible CPT/HCPCS Codes*, CMS (last visited Apr. 18, 2019), https://www.cms.gov/Medicare/Health-Plans/MedicareAdvtgSpecRateStats/Risk-Adjustors-Items/CPT-HCPCS.html. Therefore, a person that receives a fraudulently higher emergency department billing code would be considered a higher risk patient. This justifies a higher capitation payment from CMS to the MAO.

54. Emergency billing codes are reimbursed by MAOs as part of their Medicare coverage. *See, e.g.*, E. Trish, et al., "Physician Reimbursement in Medicare Advantage Compared With Traditional Medicare and Commercial Health Insurance," 177(9) JAMA Intern Med 1287 (Sept. 1, 2017), https://www.ncbi.nlm.nih.gov/pubmed/28692718. Therefore, money from CMS is used to pay HCPCS codes 99281 to 99285.

C. Medicaid Program

55. Medicaid is a federal and state funded health program, benefiting "categorically eligible" people, who are mostly low-income individuals and families. Like Medicare, it was created in 1965 pursuant to Title XIX of the Social Security Act. 42 U.S.C. §§ 1396 *et seq.*. Under Medicaid, participating states administer state Medicaid programs that subsidize healthcare coverage for eligible residents. The individual state programs reimburse medical providers and hospitals for services rendered to program participants. The states receive federal funds to pay for Medicaid services.

56. Each state's Medicaid program must cover hospital services, 42 U.S.C. § 1396a(a)(10)(A), 42 U.S.C. § 1396d(a)(1)–(2), and uses a cost reporting method similar to that used under Medicare.

57. The Medicaid program pays for services pursuant to plans developed by the states and approved by the U.S. Department of Health and Human Services ("HHS") through CMS. *See* 42 U.S.C. §1396a(a)-(b). States pay doctors, hospitals, pharmacies, and other providers and suppliers of medical goods and services according to government-established rates. *See* 42 U.S.C. §1396b(a)(1). The federal government then pays each state a statutorily determined percentage of "the total amount expended . . . as medical assistance under the State plan . . . " *See* 42 U.S.C. §1396b(a)(1). This federal-to-state payment is known as federal financial participation. 42 C.F.R. § 400.203.

58. Each physician who participates in the Medicaid program must sign a Medicaid provider agreement with his or her state. Although there are variations in the agreements among the states, all states require the prospective Medicaid provider to agree that he or she will comply with all Medicaid requirements, including the fraud and abuse provisions.

59. Similar to Medicare coverage requirements, medical services must be reasonable and medically necessary in order to be subsidized by Medicaid. Claims for reimbursement presented by a provider to a state Medicaid program are subject to terms of certification. These terms require that the medical services for which the claims are sought were provided in accordance with applicable federal and state laws. This is a standard fee-for-service model in which Medicaid acts in accordance with Medicare Part B.

60. In Tennessee, the Medicaid program is run by TennCare, operates more like Medicaid Part C. TennCare operates an integrated, full-risk, managed care program, and the services are offered through managed care entities, or Managed Care Organizations (MCO's). Some of the MCOs in Tennessee are AmeriGroup, BlueCare, and UnitedHealthcare.

61. In a managed care program, TennCare pays the MCOs a Per Member Per Month (PMPM) rate depending on the patient's health risk. The MCOs use the proceeds from Tennessee's PMPM payment to pay the providers for services delivered to TennCare members.

62. Emergency services are covered by TennCare. *See* Tenn. Comp. R. & Regs. 1200-13-13-.04 (2). Therefore, the MCOs must use funds from TennCare to reimburse HCPCS Codes 99281 to 99285.

63. TennCare provides health care for approximately 1.3 million Tennesseans and operates with a budget of approximately $12 billion.[6]

D. Other Government-Funded Health Programs

64. In addition to Medicare and Medicaid, the federal government reimburses a portion of the cost of medical services under several other federal health care programs with similar coverage requirements, including, without limitation, programs administered by the Department

[6] "TennCare Overview," Division of TennCare, https://www.tn.gov/tenncare/information-statistics/tenncare-overview.html (last visited Apr. 17, 2019).

of Defense (the "DOD"), the Department of Veteran's Affairs (the "VA"), and the Office of Personnel Management (the "OPM").

65. The DOD administers TRICARE (formerly CHAMPUS), a health care program covering individuals and dependents affiliated with the armed forces. The VA administers its own health program, along with CHAMPVA (a shared cost program), covering families of veterans. OPM administers the Federal Employee Health Benefit Program, a health insurance program covering federal employees, retirees, and survivors.

E. Evaluation and Management Services

66. Most physicians and other billing practitioners bill patient visits under a relatively "generic set of codes that distinguish level of complexity, site of care, and in some cases, between new or established patients." Medicare Program; Revisions to Payment Policies Under the Physician Fee Schedule and Other Revisions to Part B for CY 2018; Medicare Shared Savings Program Requirements; and Medicare Diabetes Prevention Program, 82 Fed. Reg. 52976, 53163 (Nov. 15, 2017) ("2017 Rule"). These codes are the Evaluation and Management ("E/M") visit codes. There are three level E/M visit codes for hospital and nursing facility inpatients and five levels for hospital outpatient E/M visit codes. The different code level for the billing depends on the complexity. Hospital outpatient E/M visit codes also distinguish whether or not the patient is new to the billing practitioner.

67. Visits to the emergency department are considered outpatient E/M visit codes.

68. CMS requires that Billing practitioners maintain information in the medical record, commonly found in patient charts, to document that they have reported the correct level E/M visit code. The billing practitioners follow CMS guidelines that specify the kind of information needed

to support Medicare payment for each level. CMS guidelines describe three key components to selecting the appropriate level:

a. History of Present Illness ("History");

b. Physical Examination ("PE"); and

c. Medical Decision Making ("MDM").

69. While there are three components to select the appropriate level, CMS believes that "differences in MDM are likely the most important factors in distinctions between visits of different levels." 2017 Rule, at 53164.

70. There are two versions of the documentation guidelines, commonly referenced based on the year of their release (the "1995 Guidelines" and "1997 Guidelines"). Physicians and billing practitioners may bill Medicare under either the 1995 or 1997 guideline, but not a combination of the two. After September 10, 2013, billing practitioners can use the 1997 documentation guidelines for an extended history of present illness along with other elements from the 1995 guidelines.[7]

71. A general overview of the requirements on the level of documentation that is required to meet that level of service is below:

History of Present Illness

Type of History	Chief Complaint	History of Present Illness ("HPI")	Review of Systems ("ROS")	Past Family and Social History ("PFSH")
Problem Focused	Required	Brief	N/A	N/A
Expanded Problem Focused	Required	Brief	Problem Pertinent	N/A

[7] The differences between the 1995 and 1997 guidelines are generally minor and will be explained when necessary in the Complaint.

Detailed	Required	Extended[8]	Extended (two to nine systems)	Pertinent
Comprehensive	Required	Extended	Complete (ten or more systems)	Complete (two or three of patient's past history, social history and family history)

Physical Examination

Type of Examination	Description
Problem Focused	Up to Five elements of one or more organ system(s) or body area(s)
Expanded Problem Focused	At least six elements of one or more organ system(s) or body area(s)
Detailed	At least six organ systems or body areas with at least two elements identified. Or twelve elements in an organ system or body area.
Comprehensive	At least nine (eight or more in 1995 Guidelines) organ systems or body areas, with two elements identified or all elements identified in a single organ system or body area.

Medical Decision Making (two of the three elements must be met or exceeded to support the level of medical decision making).

Type of Decision Making	Number of Diagnoses or Management Options	Amount and/or Complexity of Data to be reviewed	Risk of Significant Complications Morbidity, and/or Mortality
Straightforward	Minimal	Minimal or None	Minimal
Low Complexity	Limited	Limited	Low
Moderate Complexity	Multiple	Moderate	Moderate
High Complexity	Extensive	Extensive	High

72. CMS has developed requirements to determine the level of documentation and the complexity of decision-making process for the emergency room services. There are five HCPCS Codes, HCPCS Code 99281–99285, used for emergency department physician evaluation and

[8] To be an extended HPI, the 1995 guidelines allow for the doctor to document four or more elements of the present HPI, and the 1997 guidelines allow for the four or more elements of the present HPI or the status of at least three chronic or inactive conditions.

management ("E/M") services. HCPCS Code 99281 is used for the lowest level of emergency room services and 99285 is used for the highest level of services.

73. For HCPCS code 99281, the billing practitioner must show: a problem focused history; a problem focused examination; and straightforward medical decision making. The remaining components that are required for each HCPCS Code are shown in the table below:

HCPCS Code	History	Exam	MDM
99282	Expanded Problem Focused History	Expanded Problem Focused Examination	Low Complexity
99283	Expanded Problem Focused History	Expanded Problem Focused Examination	Moderate Complexity
99284	Detailed History	Detailed Exam	Moderate Complexity
99285	Comprehensive History	Comprehensive Exam	High Complexity

74. Since late 1994, CMS has notified all providers, including Envision, that the Guidelines would be used by CMS for audit and review purposes. Envision has also made following the Guidelines part of their coding policy. GENERAL CODING AND BILLING FOR EMERGENCY SERVICES, ENVISION PHYSICIAN SERVICES (May 2018), https://www.emcare.com/about/compliance/evps-policies/301-coding-billing-for-emergency-services.pdf. The coders are required to follow strictly the appropriate codes based on the "Centers for Medicare and Medicaid Services (coding manual) formerly the 1995 Healthcare Financing Administration Evaluation and Management Codes Documentation Guidelines."

75. An E/M audit form should be completed by the coders to determine the patient's E/M level. This form also requires the auditor to confirm that the patient met the requisite HPI, Exam, and MDM. For each system, examples of the examination and the table outlining the patient risk is clearly laid out for the auditor. *See* Ex. A. The coder/biller submits the code to the

Government for payment either electronically through secure software to MAC or by using CMS Form-1500.

76. There is a separate step after the ED code is generated by the coder for the internal auditor to ensure that the E/D code utilized was correct. If the auditor finds that any false claim has been made, there are company processes to report the correct code(s) to CMS and also inform them of any overpayments as well as a procedure to repay an overpayment. The processes are generally established by the company's Compliance Officers.

77. Auditors on behalf of the government can also use this form to ensure the coding and billing was done correctly.

FACTUAL ALLEGATIONS

A. Envision's Fraudulent Scheme Ensures Patients' HCPCS Codes Are Unjustifiably Up-Coded.

78. Envision masterminded and engaged in a fraudulent scheme to up-code emergency department visits to the highest level, reserved for health problems that are an "immediate significant threat to life or physiologic function," even where the patient complained of and had symptoms as mild as a common cold.

79. They perpetrated this scheme in two general ways. First, Envision ensured that documentation on ER patients' charts supported the final code that determined the amount billed to the patient. Thus, the History and the PE were documented as comprehensive, even in non-emergent situations when the tests purportedly performed on the patient's charts were unnecessary. Physicians charted reviews that were not performed and ordered tests that were unnecessary to diagnose or treat the patient's non-emergent symptoms to meet the comprehensive criteria. Each medical examination ordered by the physician also contributes to a higher nurse acuity score, which Envision also used to up-code.

80. In the event a patient's medical chart does not warrant "comprehensive" codes, Envision's coders will return the chart to ER doctors or call the ER doctors to revise them such that the chart will reflect services appropriate for a comprehensive code. After repeated phone calls and instruction from Envision to physicians to make the patient's charts more comprehensive, the physicians have been trained to chart aggressively. These lessons have been passed on to the nurses.

81. According to Medicare regulations and guidelines, the patient's needs cause the documentation to support an ED level 5 code. Envision purposefully ignores the patient's needs, instead unilaterally charting to support an ED level 5 code.

82. Second, Envision supported the MDM high complexity decision with the number listed on the nurses' 8-level acuity system. This practice is fraudulent for two reasons. First, there is a mismatch in ranges. Envision has failed to distinguish between the nurses' 8-level acuity system and the ER doctors' 5-level acuity system. Specifically, the physician ED Code is based on the nurses' acuity 8-level system. This physician 5-level system corresponded to the applicable HCPCS codes (i.e., an ED Level 1 is coded as a HCPCS code 99281). *See, e.g.*, Ex. B. For example, if a patient received a nurse acuity score of 5 out of 8, the chart would contain an ED level 5, which corresponds with an HCPCS Code 99285. A number in the middle of the range for the nurse acuity system becomes the highest number on the physician ED level and HCPCS Code ranges, thereby misidentifying the severity of the patient.

83. Second, the nurse acuity score is unrelated to medical diagnosis, physicians' services, or the patient's health. The nurse's acuity code is for staffing decisions to help identify which patients required more nursing activity. It is a facility code, not an HCPCS Code. The score increases based on the amount of nurse activity. For example, points are given each time the nurse

was "checking vitals" or made "brief reassessment" of the patient. There is the same amount of points added to the nurse acuity score for a nurse checking on a patient with a broken foot or a patient who suffered a heart attack.

84. The nurse is responsible for inputting their activities performed into the veEDIS system.[9] Each activity is quantified as a point value in the veEDIS system. For example, the activity of checking vital signs is worth one point while inserting an IV is worth 15 points. *See, e.g.*, Ex. C at 8. The veEDIS system adds all point values of all the nurse activities to compute the total number of acuity points. The total number of acuity points corresponds with a nurse acuity level, as shown on the table below.

Level	Point Range
Level 1	0 – 10
Level 2	11 – 20
Level 3	21 – 50
Level 4	51 – 80
Level 5	81 – 224
Level 6	225 – 324
Level 7	325 – 424
Level 8	425 –

Therefore, the more involved the nurse is with the patient, the more veEDIS points the nurse will accrue, and the patient will have a higher nurse acuity level.

85. Conversely, the doctors' acuity scale, is contingent on the severity and risk of injury. For example, an ED level 5 should be reserved for situations that pose an immediate significant threat to life or physiologic function for the patient. It is based on the physician's medical decision making.

[9] veEDIS is not deployed at all hospitals. Other hospitals instead use similar systems to veEDIS, like EPIC and MEDITECH, to chart nurse activity. Upon information and belief, Envision exploits the software used at hospitals that deploy a similar software system to veEDIS to further their fraudulent scheme.

86. Plaintiffs/Relators recovered numerous charts in which the nurses' acuity level is transferred to be the physician's ED level. Many of these charts clearly demonstrate the patient's total number of acuity points falling within the nurses' acuity range for a level 5 and being applied as the doctor's ED level 5. This ED level is used to bill the patients at an HCPCS Code of 99285, and as mentioned, Envision's scheme has ensured that the chart "supports" that coding level.

87. By forcing physicians to chart to receive a comprehensive score for the HPI and the PE, whether deservedly or not, and by transferring unrelated and inflated nurse acuity scores as a basis for the HCPCS Codes, Envision is purposefully up-coding the HCPCS codes causing the Government to pay claims that are false.

88. Many of the patients' symptoms and diagnoses do not warrant an ED level 5 or even ED level 4 codes because they are not severe enough to justify coding at these levels. A sampling of patient charts demonstrates that ED Level 5 codes were used for patients that had minor injuries or sicknesses and were low risk from the moment they entered the Emergency Department. *See, e.g.*, Ex. C, E-P. Every chart in this sample was incorrectly coded.[10] Upon information and belief, Envision perpetrates this scheme to generate up-coded HCPCS codes for patients across the country in every hospital with which it or its subsidiaries contracts.

89. There is a clear monetary incentive for ER doctors and Envision to up-code patients' charts. As up-coding increases, the higher Envision charges for treating ER patients, injuring all payers of medical services, including, but not limited to, Medicare, Medicaid, and Tricare.

B. Each Step in the ER Process is Utilized in Envision's Scheme.

[10] Envision's ED level 5 coding practices are fraudulently wrong. It is not limited to "grey area" level 5 coding where patients have a high-risk chief complaint but are not ultimately diagnosed with a life-threatening injury (e.g., patient complained of, but did not have a heart attack), but includes minor injuries like sprained ankles.

90. Envision maximizes the information on the chart and the nurse acuity score in each step of the Emergency Department process. The following sections detail how Envision furthers their scheme from the moment a patient is transported to the ER, to the patient seeing the nurse and doctors, to Envision coders instructing physicians to revise their patients' charts, and finally to Envision submitting the bill for payment. An example of how to read a patient's chart is demonstrated in Exhibit D.

i. Method of Patient's Transportation to ER

91. The method of transportation can contribute to the nurse acuity level. Transportation to the emergency department by an ambulance is rated as 10 points on the veEDIS nurse acuity system. While sometimes ambulatory visits are in response to a life-threatening injury, they are often procedural. For example, it is the nursing home's protocol that all patients, no matter the severity of symptoms, is transported via ambulance ("EMS" on patients' charts) to the emergency department.

92. For example, a 79-year-old female patient chart demonstrated she lived in a nursing home near Unity Medical Center and was transported to the ER on a stretcher via EMS even though her chief complaint was not life-threatening – "fall – no obvious injury." Ex. E at 1. In fact, the patient denied experiencing any pain during triage. *Id*. For this particular patient, the method of transportation was the third highest mark on the patient's acuity chart. *See Id*. at 4. Furthermore, 20 additional acuity points were added for "DC – SNF," meaning the patient was discharged ("DC") back to her skilled nursing facility ("SNF"). *Id*. In total, nearly one-third of the patient's nurse acuity score consisted of information that is irrelevant to the E/M Services codes. This patient ultimately received 95 nurse acuity points corresponding with a veEDIS level 5, which was copied to be the ED Level 5 as well. *Id*.

93. In another patient chart, a 92-year-old female, also living in a nursing home, was transported to the ER via EMS and stretcher. *See*, Ex. F at 1. Albeit the patient fell to the floor in the nursing home, she stated her symptoms were of mild severity and the chief complaint was "fall – no obvious injury." *Id*. Her method of transportation and discharge back to the nursing facility accounted for 30 of her total 84 nurse acuity points. *Id*. at 4. Again, she received a veEDIS level 5 and an ED Level 5. *Id*.

94. If the patient does not arrive by ambulance, the patient arrives by a privately-owned vehicle ("POV" on the patient's chart). *See e.g.*, Ex. G. There are no acuity levels added to the nurse's acuity chart for these arrivals.

95. The transportation method does not by itself indicate a comprehensive score for History, PE, or a high complexity MDM. There are no physicians involved in the actual transportation. Regardless, Envision's scheme relies heavily on the transportation to fulfill HCPCS Code 99825.

ii. Patient is Triaged by Triage Nurse

96. Once the patient approaches the front desk in the ER to check-in, that patient is immediately triaged by a triage nurse to gather information about their vital signs and history of illness, which are recorded on the patient's chart.

97. Patients at Unity's ER are seen in the order of the severity of their symptoms, not in the order of arrival. The patient with the most severe symptoms will be seen first. The longer a patient must wait to be seen between a triage nurse and physician, generally the patient's symptoms are less emergent. The time lapse between triage and seeing a physician is a quick way to see the severity of the symptoms and whether the patient can be justifiably coded at a high ED level.

98. Another way to gauge the severity of the disease in the triage stage is to look at the patient's vital signs ("VS") to see if they are within a normal range and to see if the person is ambulatory.[11]

99. It is the coder's responsibility to account whether the patient had a serious risk of injury. Upon information and belief, Envision coders purposefully ignore information, like the triage times and VS, that would prevent them from billing a HCPCS Code 99285.

100. During triage, the nurse always documents the chief complaint, the patient's VS, the history of present illness, and a description of symptoms. The extent to which the HPI is documented should depend on the nature of the chief complaint. The more severe the chief complaint, the more extended the HPI will be; the more minor the chief complaint, the briefer it will be.

101. As mentioned, at Unity, nurses and physicians have learned the proper method to the history of the patients in the charts. After repeated phone calls and instruction from Envision to physicians to make the patient's charts more comprehensive, the physicians and nurses have been trained to chart aggressively.

102. The nurse has a checklist that they run through to ensure an extended history check. The nurse lists: whether the symptoms are present now, the severity of the symptoms, the medication the patient is taking, whether the symptoms are exacerbated or relieved by anything, the nature of associated signs and symptoms, and whether the patient was referred by another health center. Even if the patient answers every question in a negative (i.e., symptoms not present now, symptoms not exacerbated by anything), the chart supports an extended HPI code. The

[11] The Patient's medical charts use acronyms to describe this information. For example, in the Chief Complaint/History of Present Illness section of a 79-year-old male, he is described as ambulatory ("AMB"), with a temperature of 98.1, has a heart rate of 78 beats per minute, takes 20 unlabored breaths per minute, has a blood pressure of 133/73, has 97% oxygen saturation on room air, and feels no pain. Ex. G at 1.

patients have walked out of triage with an extended HPI and a chief complaint charted – two of the four categories in History analysis.

103. The veEDIS system is also implicated in the triage. The more a nurse checks the vital signs, the higher the physician ED level is. Nurses can mindlessly record every time they check a patient's VS. Nurses press a single button that collects the patient's VS and concurrently adds the check to the veEDIS system. Consequently, many of the patients billed at an ED level 5 had their VS checked numerous times even with minor injuries or health problems. This practice was a common occurrence at Unity.

104. For example, a 79-year-old male patient arrived at the ER via POV and was AMB. Ex. G at 1. The chief complaint was "cough/chest congestion" and the patient stated he had zero pain. *Id*. The patient was sent by Fast Pace, an urgent care center, only to get an X-Ray.[12] *Id*. The patient had already been seen by a doctor and stated he had no further symptoms. *See Id*. Nonetheless, the nurse reviewed his present illness history. The patient stated that the symptoms were of mild severity and were not exacerbated by anything, and the nurse noted he had negative chest pain, negative fever, and negative hoarse voice among others. *Id*. This background was taken unnecessarily and only to receive an extended HPI.

105. Further, the ER doctor saw the patient 35 minutes after he was triaged, suggesting the patient's symptoms were non-emergent. *Id*. By auditing the triage notes, it is clear that the patient was not at risk of a serious injury and did not have a life-threatening condition. The patient still received an ED Level 5. *Id*. at 5.

[12] If the patient required an emergency department, the urgent care center would send the patient to the emergency room by ambulance.

106. Contributing to the ED Level 5 rating was seven acuity points on the veEDIS system for checking the patient's VS. *Id*. These seven points were necessary to increase his point total to 83, slightly above the 81-point cut-off for a level 5 on the veEDIS system.

107. Additionally, another patient chart indicates a 42-year-old woman had chest pains of mild severity, and yet the number of times her VS were checked led to an increased ED level. Ex. H at 1. Her chief complaint was documented as "chest pain – atraumatic > 35 years" and stated that she has had "these 'attacks' for months." *Id*. Symptoms of "mild severity" that last "for months" do not justify an HCPCS Code 99284 or 99285, yet her VS were "checked" 10 times and contributed 12 acuity points. *Id*. at 4. She was also reassessed six times, resulting in an additional six acuity points. *Id*. These were 18 points of her 110 on the veEDIS system, corresponding with a level 5 nurse acuity score and were charted as an ED Level 5. *Id*. at 4-5.

iii. ER Doctor Examines Patient and Makes Initial Assessment

108. The patient is seen by an ER doctor after triage and the doctor makes an initial assessment of the patient's condition. Specifically, the ER doctor conducts an ROS and a PE of the patient. The ROS is an inventory done on the patient's various bodily systems obtained by asking a series of questions to identify symptoms the patient may have experienced or has experienced. The ROS also marks the first time the ER doctor's actions contribute to the patient's chart.

109. Many of the patients' charts billed at an ED level 5 indicate "all (other) systems have been reviewed and are negative." *See e.g.*, Ex. D at 1. This blanket notation supports a

comprehensive level of ROS, as it infers that the physician reviewed all fourteen recognized systems.[13]

110. These ROS's were typically unnecessary or unreasonable given the patients' chief complaints and symptoms. In an emergency department, it is important to be thorough but expedient and Medicare reasonableness rules apply. These diverse systems should not all be considered when a chief symptom is relatively minor. For example, a 15-year-old female patient chart states that she entered the ER with a complaint of asthma and had been seen two days prior by a primary care physician at Unity. Ex. I at 1. Nonetheless, all her "(other) systems have been reviewed." *Id*. This means that the physician checked to ensure her integumentary system (skin) did not have any sores, hives, miles, etc. Upon information and belief, the integumentary system is not related to a condition of asthma.

111. In another patient chart, a 53-year-old male patient was ambulatory upon arrival to the ER and had a chief complaint of "flank pain." Ex. C at 1. Flank pain refers to discomfort in the upper abdomen or back and sides. The patient had repeatedly visited for the same complaint, and yet the attending physician noted on the chart "[a]ll (other) systems have been reviewed are negative." *Id*. All fourteen systems were unnecessary to review as the patient had a kidney stone, one of the most common causes of severe flank pain. *Id.* at 3. Upon information and belief, the ROS should have been constrained to common causes.

112. In a 41-year-old female patient chart, while the chief complaint was documented as "[abdominal] pain – generalized" the patient had all of her systems reviewed even though only one was found to be positive, and had already been noted in the "chief complaint" and "history of

[13] The fourteen systems are: constitutional symptoms (e.g., fever, weight loss); eyes; ears, nose, mouth, throat; cardiovascular; respiratory; gastrointestinal; genitourinary; musculoskeletal; integumentary (skin and/or breast); neurological; psychiatric; endocrine; hematologic/lymphatic; and allergic/immunologic.

present illness." Ex. J at 1. In other words, the extensive ROS found no new information about the patient and was thus unreasonably conducted at the level it was done.

113. Not only were the ROS checks unnecessary and unreasonable, but, upon information and belief, the physician or nurse also did not review all other systems.

114. Upon information and belief, physicians and nurses were trained to include this statement whether the ROS was performed or not.

115. Relator Florence saw patients with charts that said "all (other) systems have been reviewed and are negative." However, after interacting with these patients, Relator Florence learned that the systems were not in fact negative. Relator Florence learned the patients had medication that contradicted the negative diagnoses and he had previously tended to other patients in outpatient settings and knew they suffered from a condition that contradicted the negative diagnoses.

116. Falsely stating that the systems have been reviewed and are negative is a false certification and is also dangerous. A physician treating the patient may not consider a diagnosis because they relied on the patient's chart. Alternatively, they might make a diagnosis that would not be prudent considering the patient's systems were not in fact negative. Upon information and belief, Envision, through its fraudulent coding, affected the healthcare patients received in hospitals.

117. The final components of the History is the Past Family and Social History. For a complete charting of the PFSH two of past history, family history and social history need to be reviewed. While the past history (i.e., medical and surgical history) is often completed, the family history and social history sometimes simply state that they have been reviewed. For example, a common notation is "Family History has been reviewed and is not pertinent" or "Social history is

negative for alcohol and tobacco use." *See, e.g.*, Ex. C at 1; Ex. F at 1. Upon information and belief, the social history or family history is sometimes not completed but noted that it had been reviewed.

118. The second evaluation the ER doctor needs to perform and chart comprehensively is the physical exam. According to the 1997 Guidelines, the type and content of the examination are selected by the examining physician and are based upon the clinical judgment, the patient's history, and the nature of the presenting problem. For a comprehensive exam, the physician must either examine nine (eight in the 1995 guidelines) organ systems or perform each identified exam in the Guidelines for a single organ system. The organ systems include: cardiovascular; ears, nose, mouth, and throat; eyes; genitourinary (female); genitourinary (male); hematologic/lymphatic/immunologic; musculoskeletal; neurological; psychiatric; respiratory; and skin.

119. Upon information and belief, ER doctors performed unnecessary and unreasonable PEs to satisfy the comprehensive requirements.

120. Upon information and belief, Envision coders pressure physicians into performing the unnecessary and unreasonable PEs through their constant badgering after they receive an "insufficient" chart from a physician.

121. For example, a 71-year-old female patient was charted as having chief complaint of "hypertension – reported" (or more commonly known as "high blood pressure") with symptoms of only mild dizziness. Ex. K at 1. The patient was in no acute distress and her heart was stated to be at a regular rate and rhythm at the time of the assessment. *Id*. The physician nonetheless charted eleven systems, including her skin which was noted as "warm and dry with normal turgor, without legions or rashes." *Id*. at 2. Upon information and belief, there was no suspicion that her

skin condition was the cause of the hypertension and her skin condition was not in fact the cause of it.

122. In other cases, the physical examination is reasonable and necessary, but does not cover at least eight organ systems or all elements within an organ system. Upon information and belief, Envision still coded these patients for a HCPCS Code 99285. These codes are fraudulent and do not meet the Medicare guideline standards.

123. For example, in a 61-year-old female patient chart, the patient had a chief complaint of "[abdominal] pain – lower, female non childbearing," and her PE included only two systems. Ex. L at 1. These systems had general notes like "vital signs noted" and "mild diffuse tenderness without localization." *Id*. The PE did not support a comprehensive score. However, the patient was coded as an ED level 5, and upon information and belief, the patient was billed for a HCPCS Code 99285. *Id*. at 6.

iv. Physician Orders Diagnostic Tests.

124. Once the ROS and PE are complete, the hospital administers diagnostic tests on the patient based on the attending ER doctor's test orders. According to the "Physician Orders" section of the patients' charts, many of the ordered tests are unnecessary given the condition of the patient at the time the tests are administered.

125. These unnecessary tests have a twofold purpose: first, it increases the appearance of a medically complex decision; second, many of the tests contribute to the acuity point total. However, the tests ordered are unnecessary and the results are, as expected, often within normal limits. These tests do not increase the complexity of the medical decision making and should not be considered in the HCPCS Code analysis.

126. For example, 54-year-old ambulatory male patient was charted as having chief complaint of "congestion – head, nose, chest." Ex. M at 1. While there was no concern of a heart

condition, the physician ordered an electrocardiogram ("EKG"). *Id.* at 4. Unsurprisingly, the EKG was within normal limits. *See Id.* at 3. The EKG counted for 5 of the 114 points in the veEDIS system, enough for a nurse acuity level 5. *Id.* at 5. The patient received an ED Level 5 and upon information and belief, Envision coded the patient for a HCPCS Code 99285.

127. In another example, a 79-year-old male patient chart stated that the patient arrived at the emergency department from the urgent care center only to receive an x-ray. Ex. G at 1. He left the hospital after receiving EKG, a comprehensive metabolic profile ("CMP"), and other lab tests in addition to the x-ray. *Id.* at 3-4. The additional tests were unnecessary as the patient had already been seen by a doctor and had no further symptoms.

128. These tests were not only unnecessary, but they were not indicative of a medically complex decision making. These unnecessary ordered tests came back within normal limits. The physician was tasked with the same level of decision-making complexity as existed prior to the tests being performed.

129. The unnecessary tests also caused different doctors, like radiologists, to bill medical payers, including Medicare, Medicaid, and other Government-funded health care programs.

130. Further, physician orders were often ordered by nurses through standard protocols. These tests increase the nurse acuity chart (as it is a nurse activity) but is not related to the complexity of the medical decision making. For example, a nurse ordered nine total protocol labs for a 53-year-old male in the emergency department (i.e., "[by: dmartin, Protocol]"). Ex. C at 3-4. Upon information and belief, these protocol orders were ordered by the nurse without consultation with the physician. The protocoled labs and IV ordered increased the patient's veEDIS score by over 20 points to a total of 82. *Id.* at 8. This was slightly higher than the nurse acuity level 5 threshold of 81. The patient received an ED level 5. *Id.* at 9.

131. The physician and nurses only ordered a urinalysis for the 79-year-old female patient. Ex. E at 3. This was counted on the veEDIS system under "specimens collected." *Id.* at 4. There was also another five points added on the veEDIS system for "Department: Labs." *Id.* Nowhere on the patient chart is there a reference to any additional lab work, but it was included in the veEDIS system. This counted towards 95 total points and a nurse acuity level 5, and thus, an ED level 5. *Id.*

132. Another example of a nurse action, unrelated to the physician, is the ordering of an IV. Often, the nurse will order the IV prior to the patient being seen by the physician. Other times, the patient will not receive any fluids through the IV, but one is set up in a precautionary manner. Regardless, the IV insertion is worth 15 nurse acuity points and each order reassessment is worth an additional point. A 51-year-old-male patient chart stated that the nurse ordered him an IV, but was never used.[14] Ex. N at 3. He was instead only given medication to take home. *Id.* While the IV was unused, it counted for 15 points and the nurses reassessed the IV four additional times for four more points. *Id.* at 4. This patient barely reached the nurse acuity level 5 threshold of 81 with 84 points. He still received an ED Level 5. *Id.* at 5.

133. Unnecessary and unreasonable tests ordered by physicians and tests only ordered by nurses do not increase the complexity of the medical decision and cause the submission of false claims by other doctors, like radiologists.

v. ER Doctor Diagnoses Patient.

134. Once the patient undergoes the ER doctor's ordered medical tests and the physician receives the results, the physician diagnoses the patient's symptoms. According to the 1997 Guidelines, the complexity of medical decision making is measured by: the number of possible

[14] There was no medication ordered that would be administered to the patient through an IV.

diagnoses and/or the number of management options that must be considered; the amount and/or complexity of medical records, diagnostic tests, and/or other information that *must* be obtained, reviewed and analyzed; and the risk of significant complications, morbidity and/or mortality. For a HCPCS Code 99285, there must be an extensive number of diagnoses or management options, an extensive amount and/or complexity of data to be reviewed and a high risk of complications and/or morbidity or mortality.

135. Envision consistently billed for HCPCS codes 99284 and 99285 without the requisite level of complexity of the medical decision making on the charts. Patients have entered the emergency department with one condition with little risk of complications and/or morbidity or mortality. The physicians frequently listed the original chief complaint, or a similar description, as the patient's diagnosis. Descriptions of the patient's symptoms are inappropriate and improper to list as official diagnoses as the latter are meant to list a specific condition of the patient's symptoms. This further exemplifies that many of the tests ordered were medically unnecessary and unreasonable and were only ordered to give the appearance of an increased amount of data to be reviewed by the physician.

136. Envision's up-coding is exemplified in a 51-year-old male's patient chart. Ex. N at 1. This patient was ambulatory upon arrival to the ER and had a chief complaint of "diarrhea – adult (mild)." *Id*. He was diagnosed with "bowel spasm" – nearly identical to the chief complaint. *Id*. at 3. There were no other factors that increased the complexity of the decision making. All tests came back negative, the ROS was negative (other than abdominal pain), the PE stated the patient was well nourished and was in no acute distress, and there was an IV inserted but not used. *Id*. at 1. The patient was discharged to return home with some medications. *Id*. at 3.

137. There was no risk of complications or morbidity, the number of diagnosis was limited, and there was barely any relevant data to be reviewed. The patient had a veEDIS score of 84 which equated to a nurse acuity level 5 and was charted as ED level 5. *Id*. 4-5. Upon information and belief, the patient should have been billed instead for an HCPCS code 99282.

138. In another patient's chart, a 25-year-old female patient complained of hyperglycemia, but tests from the Emergency Medical Services showed that her glucose level was normal. Ex. O at 3. She complained that the onset of hyperglycemia was one day prior to arrival, indicating that it was not urgent. *Id*. at 1. The patient denied pain of any kind and did not describe a single symptom. The ROS was all negative and the PE stated the patient was in "no acute distress." *Id*. All the labs further came out negative. *Id*. at 2-3. Upon information and belief, there was nothing wrong with her. The patient left before the labs returned, but, upon information and belief, yet she was billed at an HCPCS Code 99284, which would equal the nurse acuity level 4 and the ED level 4 on her chart. Upon information and belief, the patient should have been billed instead for an HCPCS code 99281.

vi. Attending Physician Provides Instructions to Patient and Patient is Discharged from the Hospital with Copies of Discharge Summary.

139. The patient is discharged from the hospital after the attending ER physician provides the patient with instructions to care for their condition and symptoms moving forward. It is standard practice for the physician to refer the patient to a general practitioner. The physician also instructs the patient to return to the hospital immediately if their symptoms worsen.

140. Upon information and belief, patient's returning for the same symptoms were simply another cog in Envision's fraudulent scheme. For example, the first page of a patient chart demonstrates that a 21-year-old female patient had minor flu symptoms. Ex. P at 1. The diagnosis was acute bronchitis and acute sinusitis and was treated with one antibiotic (the PE did not

document the requisite findings for a bronchitis or sinusitis diagnosis). *See Id.* at 2. Prior to discharge, the patient was instructed and agreed "to return immediately if symptoms worsen or fail to improve" without any referral to a general practitioner. *Id.* This patient was assessed at an ED Level 4 and, upon information and belief, Envision billed her for a HCPCS Code 99284. *Id.* at 4.

141. Patients who reside in nursing homes are further harmed by Envision's recommendation to return to the hospital. Some nursing home policies automatically require the patient not only to go to the hospital when a medical situation arises regardless of the level of urgency. Page 3 of the 79-year-old female patient chart states that the patient from the nursing home was instructed and agreed "to return immediately if symptoms worsen or fail to improve." Ex. E. Nursing home patients, as mentioned, are at an increased risk of receiving an HCPCS Code 99285 as the ambulance to and from the emergency room add 30 points to the nurse acuity level, about halfway to the nurse acuity level 5 threshold of 81.

vii. Patient's Chart is Sent to Envision Coder for Code Evaluation

142. A patient's chart is sent to a coder who works for Envision to finalize the HCPCS code. If the contents of the chart do not warrant an ED level 5, the coder will return the chart to the attending physician with specific instructions regarding how to revise the chart. Ex. Q. In fact, Envision will notify the physician the amount of money lost as a result of the physician's original notes on the chart.

143. Relator Dr. David Florence has received emails from Envision describing "quarterly down code reports." The purpose of these reports is to advise Relator Florence to up-code the patient charts he originated so they meet the standard to justify HCPCS Code 99285. Additionally, Envision has included spreadsheets in these emails indicating the amount of money Envision lost due to Dr. Florence's original charts. *See* Ex. R.

144. On three separate occasions in 2017 and once in 2018, Relator Florence received emails from Wendy Graham, an employee of Envision Healthcare, with Lisa Elizabeth Walker, an employee of Envision, carbon copied. In the 2017 email, Ms. Graham wrote:

> Our benchmark is to have less than 0.75% of our charts down-coded. Each quarter, you will receive documentation feedback, with the chart attached, to see how you can decrease the number of your charts that are down-coded.

Ex. S.

145. Later, Ms. Graham wrote in an April 4, 2018 email:

> Our benchmark is to have less than 0.5% of our charts down-coded. Your charts were down coded from a level 5 to a level 4 due to missing or incomplete [physical examination] elements. As a reminder, for high acuity encounters, please document organ systems for [physical examination].

Ex. T.

146. Upon information and belief, Envision sets the policy to only have a fraction of the charts that are unable to meet the HCPCS Code 99285 requirements (Envision's "down-coding policy").

147. Upon information and belief, Envision requires its coders to harass doctors to chart falsely in order to meet Envision's down-coding policy.

148. Upon information and belief, Defendants' fraud is part of a national scheme at medical facilities that contract with Envision to defraud Medicare, Medicaid and other Government-funded health care programs.

C. Amount of Overpayments

149. Upon information and belief, Envision engaged in this fraudulent scheme in every hospital with which it or its subsidiary subcontracts across the United States. Envision has over 25,000 clinicians in the 48 contiguous states and Hawaii. This fraudulent scheme is nationwide.

150. Further, the scheme targets a large patient base. There are 136.9 million people that enter the emergency room each year. EMERGENCY DEPARTMENT VISITS, CDC (Jan. 19, 2017), https://www.cdc.gov/nchs/fastats/emergency-department.htm. If Envision's fraudulent scheme targets even a portion of the 136.9 million people each year, it is defrauding the United States Government millions of dollars.

151. Envision charges insurance companies $2,257.00 for HCPCS Code 99285, $1,515.00 for Code 99284, and $1,017.00 for Code 99283. Many patients are covered by multiple forms of Government insurance and each insurer can be charged for one HCPCS Code. For example, if a patient is insured by Medicare and TennCare and is billed for a HCPCS Code 99285, it is Medicare's policy to only reimburse $176.23 for that code. After receiving the payment from Medicare, Envision will request over $2000 from TennCare, and TennCare will pay a portion of that total. For each HCPCS Code, Envision can defraud multiple Government funded health plans. Upon information and belief, Envision will "write-off" the amount that it does not get reimbursed for.

152. Envision also causes physicians and nurses to order unnecessary tests for patients. Radiologist and other non-Envision doctors bill these tests, like x-rays, to Government funded health plans. Envision causes these doctors to make false claims for payment.

153. Relators do not know when Envision began this practice, but know that the practice was in effect when Envision contracted to work with Unity.

CAUSES OF ACTION

COUNT I:

Defendants Violated the Federal False Claims Act

31 SC § 3729(A)(1)(A)

154. Relators reallege and incorporate by reference the allegations in all previous paragraphs of this Complaint.

155. Relators seeks relief against Defendants under Section 3729(a)(1)(B) of the False Claims Act, 31 U.S.C. § 3729(a)(1)(B).

156. As described above, Defendants have knowingly made, used, or caused to be made or used false records and statements material to false or fraudulent claims paid or approved by the United States in violation of 31 U.S.C. § 3729(a)(1)(B).

157. As a result of these false claims, the United States has been damaged in a substantial amount and continues to be damaged, in an amount yet to be determined.

158. Additionally, the United States is entitled to the maximum penalty of $11,000 for each and every false and fraudulent claim made and caused to be made by Defendants and arising from their fraudulent conduct as described herein.

COUNT II:

Defendants Violated the California False Claims Act

Cal. Gov't Code 12651(a)(1)-(2)

159. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

160. This claim is for penalties and treble damages under the California False Claims Act.

161. By virtue of the acts described above, Defendants have presented false claims for payment or approval under Medicaid and other California State-funded programs to officers or employees of the State within the meaning of Cal. Gov't Code § 12651(a)(1). Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Cal. Gov't Code § 12651(a)(2).

162. Under California law, the State Medicaid program may withhold payment based upon "fraud or willful misrepresentation by a provider." Cal. Welf. & Inst. Code § 14107.11(a)(2). Fraud is defined as intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or herself or some other person. It includes any act that constitutes fraud under applicable federal or state law." *Id*. § 14043.1(i). Fraud is grounds for suspension from California's Medicaid program. *Id*. § 14123.

163. California's Medicaid provider agreement, which providers must sign in order to participate, requires them to agree "to comply with all applicable provisions of Chapters 7 and 8 of the Welfare and Institutions Code." Chapter 7 includes a restriction of Medi-Cal services to those medically necessary to protect life, to prevent significant disability or illness, or to alleviate severe pain. Cal. Welf. & Inst. Code § 14059.5.

164. Compliance with these provisions is an essential condition for participation in Medicaid and other California health programs and for the payment of claims. Claims submitted in violation of these provisions are not eligible for reimbursement. When a provider submits a claim for payment, it is representing or certifying compliance with these conditions. The California State Government would not pay claims that it knew were tainted by false or fraudulent representations of compliance.

165. The California State Government approved, paid and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

166. Therefore, the State of California has been damaged in an amount to be proven at trial and is entitled to treble that amount.

167. Additionally, the State of California is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT III:

Defendants Violated the California Insurance Frauds Prevention Act

Cal. Insurance Code § 1871.7

168. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

169. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims in violation of California Insurance Code § 1871.7(b) by knowingly violating California Penal Code § 550. Defendants have engaged in some or all of the following acts:

a. Knowingly made or caused to be made false or fraudulent claims for payment of a health care benefit; or

b. Knowingly prepared, made or subscribed writings, with the intent to present or use them, or allow them to be presented, in support of a false or fraudulent claim; or

c. Presented or caused to be presented written or oral statements as part of, or in support of claims for payment or other benefit pursuant to an insurance policy,

knowing that the statements contained false or misleading information concerning material facts; or

d. Knowingly presented or caused to be presented false or fraudulent claims for the payment of a loss or injury under a contract for insurance; or

e. Aiding, abetting, soliciting, assisting or conspiring with any person to engage in any of the above.

Cal. Penal Code § 550.

170. As a result of such conduct on the part of Defendants, Plaintiffs/Relators, the State of California, and the People of the State of California have been damaged in substantial amounts and are entitled to damages and penalties in accordance with California Insurance Code § 1871.7 in an amount to be determined at trial.

COUNT IV

Defendants Violated the Colorado Medicaid False Claims Act

Colo. Rev. Stat. § 25.5-4-303 *et seq.*

171. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

172. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Colorado, in violation of Colo. 20 Rev. Stat. § 25.5-4-303 *et seq.*.

173. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Colorado State-funded programs to officers or employees of the State within the meaning of Colo. Rev. Stat. § 25.5-4-303 *et seq.*.

Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Colo. Rev. Stat. § 25.5-4-303 *et seq.*.

174. The claims relevant to this Count include all claims for payment for services by Defendant that were obtained through their fraudulent conduct.

175. The Colorado State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for the fraudulent conduct of Defendants.

176. As a result of the Defendants' actions as set forth above in this Complaint, the State of Colorado has been, and continues to be, severely damaged.

177. Additionally, the State of Colorado is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT V:

Defendants Violated the Connecticut False Claims Act for Medical Assistance Programs

Conn. Gen. Stat. § 4-275 *et seq.*

178. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

179. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Connecticut, in violation of Conn. Gen. Stat. § 4-275 *et seq.*.

180. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Connecticut State-funded programs to officers or employees of the State within the meaning of Conn. Gen. Stat. § 4-275 *et seq.*.

Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Conn. Gen. Stat. § 4-275 *et seq.*.

181. The claims relevant to this Count include all claims for payment for services by Defendants that were improperly performed.

182. The Connecticut State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for the fraudulent conduct of Defendants.

183. As a result of the Defendants' actions as set forth above in this Complaint, the State of Connecticut has been, and continues to be, severely damaged.

184. Additionally, the State of Connecticut is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct described herein.

COUNT VI:

Defendants Violated the Delaware False Claims and Reporting Act

6 Del. C. § 1201

185. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

186. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Delaware, in violation of 6 Del. C. § 1201.

187. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Delaware State-funded programs to officers or employees of the State within the meaning of 6 Del. C. § 1201. Defendants also caused

to be made or used false records or statements material to the false or fraudulent claims within the meaning of 6 Del. C. § 1201.

188. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

189. The Delaware State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

190. As a result of the Defendants' actions as set forth above in this Complaint, the State of Delaware has been, and continues to be, severely damaged.

191. Additionally, the State of Delaware is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT VII:

Defendants Violated the Florida False Claims Act

Fla. Stat. Ann. § 68.081 *et seq.*

192. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

193. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Florida, in violation of Fla. Stat. 14 Ann. § 68.081 *et seq.*.

194. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Florida State-funded programs to officers or employees of the State within the meaning of Fla. Stat. Ann. § 68.081 *et seq.*.

Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Fla. Stat. Ann. § 68.081 *et seq.*.

195. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

196. The Florida State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

197. As a result of the Defendants' actions as set forth above in this Complaint, the State of Florida has been, and continues to be, severely damaged. Additionally, the State of Florida is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT VIII:

Defendants Violated the Georgia State False Medicaid Claims Act

Ga. Code Ann. § 49-4-168 *et seq.*

198. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

199. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Georgia, in violation of Ga. Code Ann. § 49-4-168 *et seq.*.

200. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Georgia State-funded programs to officers or employees of the State within the meaning of Ga. Code Ann. § 49-4-168 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Ga. Code Ann. § 49-4-168 *et seq.*.

201. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

202. The Georgia State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

203. As a result of the Defendants' actions as set forth above in this Complaint, the State of Georgia has been, and continues to be, severely damaged.

204. Additionally, the State of Georgia is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT IX:

Defendants Violated the Hawaii False Claims Act

Haw. Rev. Stat. § 661-21 *et seq.*

205. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

206. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Hawaii, in violation of Haw. Rev. Stat. § 661-21 *et seq.*.

207. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Hawaii State-funded programs to officers or employees of the State within the meaning of Haw. Rev. Stat. § 661-21 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Haw. Rev. Stat. § 661-21 *et seq.*.

208. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conducts.

209. The Hawaii State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

210. As a result of the Defendants' actions as set forth above in this Complaint, the State of Hawaii has been, and continues to be, severely damaged.

211. Additionally, the State of Hawaii is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT X:

Defendants Violated the Illinois False Claims Act

740 Ill. Stat. § 175 *et seq.*

212. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

213. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Illinois, in violation of 740 Ill. Comp. Stat. § 175 *et seq.*.

214. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Illinois State-funded programs to officers or employees of the State within the meaning of 740 Ill. Comp. Stat. § 175 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of 740 Ill. Comp. Stat. § 175 *et seq.*.

215. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

216. The Illinois State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

217. As a result of the Defendants' actions as set forth above in this Complaint, the State of Illinois has been, and continues to be, severely damaged.

218. Additionally, the State of Illinois is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XI:

Defendants Violated the Illinois Insurance Claims Fraud Prevention Act

740 Ill. Comp. Stat. 92/1(a)

219. By virtue of the acts described above, Defendants intentionally and repeatedly violated Illinois Insurance Claims Fraud Prevention Act by knowingly violating in 740 Ill. Comp. Stat. Ann. 92/5(a). Defendants have engaged in some or all of the following acts. Under Section 5, a person or entity commits insurance fraud when they:

a. Knowingly offers or pays any remuneration directly or indirectly, in cash or in kind, to induce any person to procure clients or patients to obtain services or benefits under a contract of insurance or that will be the basis for a claim against an insured person or the person's insurer.

220. A person who violates the Illinois Insurance Claims Fraud Prevention Act, Section 17-8.5 or Section 17-10.5 of the Criminal Code of 1961 or the Criminal Code of 2012, or Article 46 of the Criminal Code of 1961 is liable civil penalties under 740 Ill. Comp. Stat. Ann. 92/5(b).[15]

221. As a result of such conduct on the part of Defendants, Plaintiffs/Relators, the State of Illinois, and the People of the State of Illinois have been damaged in substantial amounts and are entitled to treble damages and civil penalties in accordance with 740 Ill. Comp. Stat. Ann. 92/5(b) in an amount to be determined at trial.

COUNT XII:

Defendants Violated the Indiana False Claims and Whistleblower Protection Act

Ind. Code Ann. § 5-11-5.7-1 *et seq.*

222. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

223. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Indiana, in violation of Ind. Code Ann. § 5-11-5.7-1 *et seq.*.

224. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Indiana State-funded programs to officers or employees of the State within the meaning of Ind. Code Ann. § 5-11-5.7-1 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Ind. Code Ann. § 5-11-5.7-1 *et seq.*.

[15] A person or entity commits insurance fraud as defined by the Criminal Code of 2012 when they "[k]nowingly obtains, attempts to obtain, or causes to be obtained, by deception, control over the property of an insurance company or self-insured entity by the making of a false claim or by causing a false claim to be made on any policy of insurance issued by an insurance company or by the making of a false claim to a self-insured entity, intending to deprive an insurance company or self-insured entity permanently of the use and benefit of that property" and when they "[k]nowingly obtains or attempts to obtain, by deception, health care benefits and that obtaining or attempt to obtain health care benefits does not involve control over property of the provider." 720 Ill. Comp. Stat. Ann. 5/17-10.5(a)(2).

225. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

226. The Indiana State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

227. As a result of the Defendants' actions as set forth above in this Complaint, the State of Indiana has been, and continues to be, severely damaged.

228. Additionally, the State of Indiana is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XIII:

Defendants Violated the District of Columbia False Claims Act

D.C. Code Ann. § 2-308.14 *et seq.*

229. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

230. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the District of Columbia, in violation of D.C. Code Ann. § 2-308.14 *et seq.*.

231. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other District of Columbia-funded programs to officers or employees of the District within the meaning of D.C. Code Ann. § 2-308.14 *et seq.*. *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of D.C. Code Ann. § 2-308.14 *et seq.*.

232. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

233. The District of Columbia Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

234. As a result of the Defendants' actions as set forth above in this Complaint, the District of Columbia has been, and continues to be, severely damaged.

235. Additionally, the District of Columbia is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XIV:

Defendants Violated the Iowa False Claims Act

Iowa Code § 685.1 *et seq.*

236. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

237. As a result of the foregoing conduct, Defendants knowingly and improperly submitted false claims to the State of Iowa, in violation of Iowa Code § 685.1 *et seq.*.

238. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Iowa State-funded programs to officers or employees of the State within the meaning of Iowa Code § 685.1 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Iowa Code § 685.1 *et seq.*.

239. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

240. The Iowa State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

241. As a result of the Defendants' actions as set forth above in this Complaint, the State of Iowa has been, and continues to be, severely damaged.

242. Additionally, the State of Iowa is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XV:

Defendants Violated the Louisiana Medical Assistance Programs, ex rel

La. Rev. Stat. § 46:437.1 *et seq.*

243. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

244. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Louisiana, in violation of La. Rev. Stat. § 46:437.1 *et seq.*.

245. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Louisiana State-funded programs to officers or employees of the State within the meaning of La. Rev. Stat. § 46:437.1 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of La. Rev. Stat. § 46:437.1 *et seq.*.

246. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

247. The Louisiana State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

248. As a result of the Defendants' actions as set forth above in this Complaint, the State of Louisiana has been, and continues to be, severely damaged.

249. Additionally, the State of Louisiana is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XVI:

Defendants Violated the Maryland False Health Claims Act

MD Code Ann. § 2-601 *et seq.*

250. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

251. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Maryland, in violation of MD Code Ann. § 2-601 *et seq.*.

252. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Maryland State-funded programs to officers or employees of the State within the meaning of MD Code Ann. § 2-601 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of MD Code Ann. § 2-601 *et seq.*.

253. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of Defendants' fraudulent conduct.

254. The Maryland State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

255. As a result of the Defendants' actions as set forth above in this Complaint, the State of Maryland has been, and continues to be, severely damaged.

256. Additionally, the State of Maryland is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their improper conduct.

COUNT XVII:

Defendants Violated the Massachusetts False Claims Law

Mass Gen Laws ch.12 § 5 *et seq.*

257. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

258. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Massachusetts, in violation of Mass Gen Laws ch.12 § 5 *et seq.*.

259. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Massachusetts State-funded programs to officers or employees of the State within the meaning of Mass Gen Laws ch.12 § 5 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Mass Gen Laws ch.12 § 5 *et seq.*.

260. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

261. The Massachusetts State Government approved, paid and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

262. As a result of the Defendants' actions as set forth above in this Complaint, the State of Massachusetts has been, and continues to be, severely damaged.

263. Additionally, the State of Massachusetts is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XVIII:

Defendants Violated the Michigan Medicaid False Claim Act

Mich. Comp. Laws. § 400.601 *et seq.*

264. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

265. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Michigan, in violation of Mich. Comp. Laws. § 400.601 *et seq.*.

266. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Michigan State-funded programs to officers or employees of the State within the meaning of Mich. Comp. Laws. § 400.601 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Mich. Comp. Laws. § 400.601 *et seq.*.

267. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

268. The Michigan State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

269. As a result of the Defendants' actions as set forth above in this Complaint, the State of Michigan has been, and continues to be, severely damaged.

270. Additionally, the State of Michigan is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XIX:

Defendants Violated the Minnesota False Claim Act

Minn. Stat. § 15C.01 *et seq.*

271. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

272. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Minnesota, in violation of Minn. Stat. § 15C.01 *et seq.*.

273. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Minnesota State-funded programs to officers or employees of the State within the meaning of Minn. Stat. § 15C.01 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Minn. Stat. § 15C.01 *et seq.*.

274. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result their fraudulent conduct.

275. The Minnesota State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

276. As a result of the Defendants' actions as set forth above in this Complaint, the State of Minnesota has been, and continues to be, severely damaged.

277. Additionally, the State of Minnesota is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XX:

Defendants Violated the Montana False Claims Act

Mont. Code Ann. § 17-8-403 *et seq.*

278. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

279. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Montana, in violation of Mont. Code Ann. § 17-8-403 *et seq.*.

280. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Montana State-funded programs to officers or employees of the State within the meaning of Mont. Code Ann. § 17-8-403 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Mont. Code Ann. § 17-8-403 *et seq.*.

281. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

282. The Montana State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

283. As a result of the Defendants' actions as set forth above in this Complaint, the State of Montana has been, and continues to be, severely damaged.

284. Additionally, the State of Montana is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their improper conduct.

COUNT XXI:

Defendants Violated the Nevada False Claims Act

Nev. Rev. Stat. Ann. § 357.010 *et seq.*

285. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

286. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Nevada, in violation of Nev. Rev. Stat. Ann. § 357.010 *et seq.*.

287. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Nevada State-funded programs to officers or employees of the State within the meaning of Nev. Rev. Stat. Ann. § 357.010 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Nev. Rev. Stat. Ann. § 357.010 *et seq.*.

288. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

289. The Nevada State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

290. As a result of the Defendants' actions as set forth above in this Complaint, the State of Nevada has been, and continues to be, severely damaged.

291. Additionally, the State of Nevada is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their improper conduct.

COUNT XXII:

Defendants Violated the New Hampshire False Claims Act

N.H. Rev. Stat. Ann. § 167:61-b *et seq.*

292. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

293. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of New Hampshire, in violation of N.H. Rev. Stat. Ann. § 167:61-b *et seq.*.

294. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other New Hampshire State-funded programs to officers or employees of the State within the meaning of N.H. Rev. Stat. Ann. § 167:61-b *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Nev. Rev. Stat. Ann. § 357.010 *et seq.*.

295. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

296. The New Hampshire State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for defendants' fraudulent conduct.

297. As a result of the Defendants' actions as set forth above in this Complaint, the State of Nevada has been, and continues to be, severely damaged.

298. Additionally, the State of Nevada is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXIII:

Defendants Violated the New Jersey False Claims Act

N.J. Stat. § 2A:32C-1, *et seq.*

299. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

300. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of New Jersey, in violation of N.J. Stat. § 2A:32C-1, *et seq.*.

301. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other New Jersey State-funded programs to officers or employees of the State within the meaning of N.J. Stat. § 2A:32C-1, *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of N.J. Stat. § 2A:32C-1, *et seq.*.

302. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained as a result of their fraudulent conduct.

303. The Nevada State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

304. As a result of the Defendants' actions as set forth above in this Complaint, the State of Nevada has been, and continues to be, severely damaged.

305. Additionally, the State of Nevada is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXIV:

Defendants Violated the New Mexico Fraud Against Taxpayers Act

N.M. Stat Ann. § 44-9-1 *et seq.*

306. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

307. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of New Mexico, in violation of N.M. Stat Ann. § 44-9-1 *et seq.*.

308. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other New Mexico State-funded programs to officers or employees of the State within the meaning of N.M. Stat Ann§ 44-9-1 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of N.M. Stat Ann. § 44-9-1 *et seq.*.

309. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

310. The New Mexico State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

311. As a result of the Defendants' actions as set forth above in this Complaint, the State of New Mexico has been, and continues to be, severely damaged.

312. Additionally, the State of New Mexico is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXV:

Defendants Violated the New Mexico Medicaid False Claims Act

N. M. Stat Ann. § 27-2F-1 *et seq.*

313. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

314. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of New Mexico, in violation of N.M. Stat Ann. § 27-2F-1 *et seq.*.

315. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other New Mexico State-funded programs to officers or employees of the State within the meaning of N.M. Stat Ann. § 27-2F-1 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of N.M. Stat Ann. § 27-2F-1 *et seq.*.

316. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

317. The New Mexico State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

318. As a result of the Defendants' actions as set forth above in this Complaint, the State of New Mexico has been, and continues to be, severely damaged.

319. Additionally, the State of New Mexico is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXVI:

Defendants Violated the New York False Claims Act

N.Y. State Fin. § 187 *et seq.*

320. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

321. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of New York, in violation of N.Y. State Fin. § 187 *et seq.*.

322. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other New York State-funded programs to officers or employees of the State within the meaning of N.Y. State Fin. § 187 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of N.Y. State Fin. § 187 *et seq.*.

323. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

324. The New York State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

325. As a result of the Defendants' actions as set forth above in this Complaint, the State of New York has been, and continues to be, severely damaged.

326. Additionally, the State of New York is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXVII:

Defendants Violated the North Carolina False Claims Act

N.C.G.S. § 1-605 *et seq.*

327. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

328. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of North Carolina, in violation of N.C.G.S. § 1-605 *et seq.*.

329. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other North Carolina State-funded programs to officers or employees of the State within the meaning of N.C.G.S. § 1-605 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of N.C.G.S. § 1-605 *et seq.*.

330. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

331. The North Carolina State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

332. As a result of the Defendants' actions as set forth above in this Complaint, the State of North Carolina has been, and continues to be, severely damaged.

333. Additionally, the State of North Carolina is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their improper conduct.

COUNT XXVIII:

Defendants Violated the Oklahoma Medicaid False Claims Act

Okla. Stat. Tit. 63 § 5053 *et seq.*

334. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

335. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Oklahoma, in violation of Okla. Stat. Tit. 63 § 5053 *et seq.*.

336. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Oklahoma State-funded programs to officers or employees of the State within the meaning of Okla. Stat. Tit. 63 § 5053 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Okla. Stat. Tit. 63 § 5053 *et seq.*.

337. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

338. The Oklahoma State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants fraudulent conduct.

339. As a result of the Defendants' actions as set forth above in this Complaint, the State of Oklahoma has been, and continues to be, severely damaged.

340. Additionally, the State of Oklahoma is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their improper conduct.

COUNT XXIX:

Defendants Violated the Rhode Island State False Claims Act

R.I. Gen. Laws. § 9-1.1-1 *et seq.*

341. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

342. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Rhode Island, in violation of R.I. Gen. Laws. § 9-1.1-1 *et seq.*.

343. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Rhode Island State-funded programs to officers or employees of the State within the meaning of R.I. Gen. Laws. § 9-1.1-1 *et seq.*. Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of R.I. Gen. Laws. § 9-1.1-1 *et seq.*.

344. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

345. The Rhode Island State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

346. As a result of the Defendants' actions as set forth above in this Complaint, the State of Rhode Island has been, and continues to be, severely damaged.

347. Additionally, the State of Rhode Island is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXX:

Defendants Violated the Tennessee Medicaid False Claims Act

Tenn. Code Ann. § 4-18-101 *et seq.* and § 71-5-181 *et seq.*

348. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

349. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Tennessee, in violation of Tenn. 11 Code Ann. § 4-18-101 *et seq.* and § 71-5-181 *et seq.*.

350. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Tennessee State-funded programs to officers or employees of the State within the meaning of Tenn. Code Ann. § 4-18-101 *et seq.* and § 71-5-181 *et seq.*. Defendants also caused to be made or used false records or statements material

to the false or fraudulent claims within the meaning of Tenn. Code Ann. § 4-18-101 *et seq.* and § 71-5-181 *et seq.*.

351. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

352. The Tennessee State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

353. As a result of the Defendants' actions as set forth above in this Complaint, the State of Tennessee has been, and continues to be, severely damaged. Additionally, the State of Tennessee is entitled to the maximum penalties of $11,000 and $25,000, respectively, for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXXI:

Defendants Violated the Texas Medicaid Fraud Prevention Law

Tex. Hum. Res. Code Ann. § 36.001 *et seq.*

354. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

355. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Texas, in violation of Tex. Hum. Res. Code Ann. § 36.001 *et seq.*.

356. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Texas State-funded programs to officers or employees of the State within the meaning of Tex. Hum. Res. Code Ann. § 36.001 *et seq.*.

Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Tex. Hum. Res. Code Ann. § 36.001 *et seq.*.

357. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

358. The Texas State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

359. As a result of the Defendants' actions as set forth above in this Complaint, the State of Texas has been, and continues to be, severely damaged.

360. Additionally, the State of Texas is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXXII:

Defendants Violated the Vermont False Claims Act

32 V.S.A. § 631 *et seq.*

361. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

362. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Vermont, in violation of Vt. Code. § 631 *et seq.*.

363. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Vermont State-funded programs to officers or employees of the State within the meaning of Vt. Code. § 631 *et seq.*. Defendants also

caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Vt. Code. § 631 *et seq.*.

364. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

365. The Vermont State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

366. As a result of the Defendants' actions as set forth above in this Complaint, the State of Vermont has been, and continues to be, severely damaged.

367. Additionally, the State of Vermont is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXXIII:

Defendants Violated the Virginia Fraud Against Taxpayers Act

Va. Code Ann. § 8.01-216.1 *et seq.*

368. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

369. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Virginia, in violation of Va. Code Ann. § 8.01-216.1 *et seq.*.

370. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Virginia State-funded programs to officers or employees of the State within the meaning of Va. Code Ann. § 8.01-216.1 *et seq.*.

Defendants also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of Va. Code Ann. § 8.01-216.1 *et seq.*.

371. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

372. The Virginia State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

373. As a result of the Defendants' actions as set forth above in this Complaint, the State of Virginia has been, and continues to be, severely damaged.

374. Additionally, the State of Virginia is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

COUNT XXXIV:

Defendants Violated the Washington State Medicaid Fraud False Claims Act

RCW § 74.66.005 *et seq.*

375. Relators reincorporate herein by reference each and every allegation of the preceding paragraphs of this Complaint as though fully set forth herein.

376. As a result of the foregoing conduct, the Defendants knowingly and improperly submitted false claims to the State of Washington, in violation of RCW § 74.66.005 *et seq.*.

377. By virtue of the acts described above, Defendants have knowingly presented false claims for payment or approval under Medicaid and other Washington State-funded programs to officers or employees of the State within the meaning of RCW § 74.66.005 *et seq.*. Defendants

also caused to be made or used false records or statements material to the false or fraudulent claims within the meaning of RCW § 74.66.005 *et seq.*.

378. The claims relevant to this Count include all claims for payment for services by Defendants that were obtained through their fraudulent conduct.

379. The Washington State Government approved, paid, and continues to approve and pay claims under Medicaid that it otherwise would not approve or pay, if not for Defendants' fraudulent conduct.

380. As a result of the Defendants' actions as set forth above in this Complaint, the State of Washington has been, and continues to be, severely damaged.

381. Additionally, the State of Washington is entitled to the maximum penalty of $11,000 for each and every false claim presented and caused to be presented by Defendants and arising from their fraudulent conduct as described herein.

PRAYER FOR RELIEF

WHEREFORE, Relators pray for judgment against Defendants as follows:

a. That Defendants cease and desist from violating 31 U.S.C. § 3729 *et seq;*

b. That this Court enter judgment against Defendants in an amount equal to three times the amount of damages the United States has sustained because of Defendants' actions, plus a civil penalty of not less than $11,181 and not more than $22,927 for each violation of 31 U.S.C. § 3729 proven at trial, plus attorney fees.

c. That this Court enter judgment against Defendants in an amount equal to three times the amount of damages the States have sustained because of Defendants' actions, plus the maximum civil penalty for each violation of 31 U.S.C. § 3729 proven at trial, plus attorney fees.

TRIAL BY JURY

Relators-Plaintiffs demand trial by jury on all issues so triable.

Dated: June 12, 2019

Respectfully submitted:

Attorneys for Relators
SANFORD HEISLER SHARP, LLP

BY: 

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Attorneys for the Plaintiffs-Relators

Exhibit A

Chart #: _____

E/M Audit Form

Patient Name: _____ Date of service: __/__/___ Provider: _____ MR #: _____

Place of Service: _____ Service Type: _____ Insurance Carrier: _____

Code (s) selected: _____Code(s) audited: _____ ☐ Over ☐ Under ☐ Correct ☐Miscoded

History

History of Present Illness

☐ Location
☐ Quality
☐ Severity
☐ Duration
☐ Timing
☐ Context
☐ Modifying factors
☐ Associated signs and symptoms
☐ No. of chronic diseases

Review of Systems

☐ Constitutional symptoms
☐ Eyes
☐ Ears, nose, mouth, throat
☐ Cardiovascular
☐ Respiratory
☐ Gastrointestinal
☐ Genitourinary
☐ Integumentary
☐ Musculoskeletal
☐ Neurological
☐ Psychiatric
☐ Endocrine
☐ Hematologic/lymphatic
☐ Allergic/immunologic

Past, Family & Social History

PAST MEDICAL

☐ Current medication
☐ Prior illnesses and injuries
☐ Operations and hospitalizations
☐ Age-appropriate immunizations
☐ Allergies ☐ Dietary status

FAMILY

☐ Health status or cause of death of parents, siblings, and children
☐ Hereditary or high risk diseases
☐ Diseases related to CC, HPI, ROS

SOCIAL

☐ Living arrangements
☐ Marital status ☐Sexual history
☐ Occupational history
☐ Use of drugs, alcohol, or tobacco
☐ Extent of education
☐ Current employment ☐Other

PF=Brief HPI
EPF=Brief HPI, ROS (Pertinent=1)
Detailed= Extended HPI (4+) + ROS=(2-9) PFSH=1
Comprehensive= Extended HPI + ROS (10 + systems) PFSH=2 Established, 3 New Patient
☐ PFSH Form reviewed, no change ☐ PFSH form reviewed, updated ☐ PFSH form new

History _____

**Extended HPI=Status of 3 chronic illnesses with 1997 DG. Some allow for 1995 as well.

General Multi-System Examination

Constitutional
☐ 3 of 7 (BP,pulse,respir,tmp,hgt,wgt)
☐ General Appearance

Eyes
☐ Conjunctivae, Lids
☐ Eyes: Pupils, Irises
☐ Ophthal exam -Optic discs, Pos Seg

ENT
☐ Ears, Nose
☐ Oto exam -Aud canals,Tymp membr
☐ Hearing
☐ Nasal mucosa, Septum, Turbinates
☐ ENTM: Lips, Teeth, Gums
☐ Oropharynx -oral mucosa,palates

Neck
☐ Neck
☐ Thyroid

Respiratory
☐ Respiratory effort
☐ Percussion of chest
☐ Palpation of chest
☐ Auscultation of lungs

Cardiovascular
☐ Palpation of heart
☐ Auscultation of heart (& sounds)
☐ Carotid arteries
☐ Abdominal aorta
☐ Femoral arteries
☐ Pedal pulses
☐ Extrem for periph edema/varicoscities

Chest
☐ Inspect Breasts
☐ Palpation of Breasts & Axillae

Gastrointestinal
☐ Abd (+/- masses or tenderness)
☐ Liver, Spleen
☐ Hernia (+/-)
☐ Anus, Perineum, Rectum
☐ Stool for occult blood

GU/Female
☐ Female: Genitalia, Vagina
☐ Female Urethra
☐ Bladder
☐ Cervix
☐ Uterus
☐ Adnexa/parametria

GU/Male
☐ Scrotal Contents
☐ Penis
☐ Digital rectal of Prostate

Lymphatic
☐ Lymph: Neck
☐ Lymph: Axillae
☐ Lymph: Groin
☐ Lymph: Other

Musculoskeletal
☐ Gait (...ability to exercise)
☐ Palpation Digits, Nails
☐ Head/Neck: Inspect, Palp
☐ Head/Neck: Motion (+/-pain,crepit)
☐ Head/Neck: Stability (+/- lux,sublux)
☐ Head/Neck: Muscle strength & tone
☐ Spine/Rib/Pelv: Inspect, Palp
☐ Spine/Rib/Pelv: Motion
☐ Spine/Rib/Pelv: Stability
☐ Spine/Rib/Pelv: Strength and tone
☐ R.Up Extrem: Inspect, Palp
☐ R.Up Extrem: Motion (+/- pain, crepit)
☐ R.Up Extrem: Stability (+/- lux, sublux)
☐ R.Up Extrem: Muscle strength & tone
☐ L.Up Extrem: Inspect, Palp
☐ L.Up Extrem: Motion (+/- pain, crepit)
☐ L.Up Extrem: Muscle strength & tone
☐ R.Low Extrem: Inspect, Palp
☐ R.Low Extrem: Motion (+/-pain, crepit)
☐ R.Low Extrem: Stability (+/- lux, laxity)
☐ R.Low Extrem: Muscle strength & tone
☐ L.Low Extrem: Inspect, Palp
☐ L.Low Extrem: Motion (+/-pain, crepit)
☐ L.Low Extrem: Stability (+/- lux, sublux)
☐ L.Low Extrem: Muscle strength & tone

Skin
☐ Skin: Inspect Skin & Subcut tissues
☐ Skin: Palpation Skin & Subcut tissues

Neuro
☐ Neuro: Cranial nerves (+/- deficits)
☐ Neuro: DTRs (+/- pathological reflexes)
☐ Neuro: Sensations

Psychiatry
☐ Psych: Judgement, Insight
☐ Psych: Orientation time, place, person
☐ Psych: Recent, Remote memory
☐ Psych: Mood, Affect (depression, anxiety)

Exam: _____

1995-1=PF, limited 2-7=EPF, extended 2-7=Detailed, 8+ organ systems=Comprehensive
1997-2-9=D, 8-organ PE, 2x6 systems=D
2 from 9 systems=Comp.

Number of Diagnoses/Management Options	Points
Self-limited or minor (Stable, improved or worsening) ➔ Maximum 2 points in this category.	**1**
Established problem (to examining MD); stable or improved	1
Established problem (to examining MD); worsening	2
New problem (to examining MD); no additional work-up planned ➔	3
New problem (to examining MD); additional work-up (e.g. admit/transfer)	4
Total	

Amount and/or Complexity of Data Reviewed	Points
Lab ordered and/or reviewed (regardless of # ordered)	1
X-ray ordered and/or reviewed (regardless of # ordered)	1
Medicine section (90701-99199) ordered and/or reviewed	1
Discussion of test results with performing physician	1
Decision to obtain old record and/or obtain hx from someone other than patient	1
Review and summary of old records and/or obtaining hx from someone other than patient and/or discussion with other health provider	2
Independent visualization of image, tracing, or specimen (not simply review of report)	2
Total	

TABLE OF RISK

Level of Risk	Presenting Problem(s)	Diagnostic Procedure(s) Ordered	Management Options Selected
Minimal	•One self-limited or minor problem, eg, cold, insect bite, tinea corporis	• Laboratory tests requiring venipuncture • Chest x-rays • EKG/EEG • Urinalysis • Ultrasound, eg, echocardiography • KOH prep	• Rest • Gargles • Elastic bandages • Superficial dressings
Low	• Two or more self-limited or minor problems • One stable chronic illness, eg, well controlled hypertension, non-insulin dependent diabetes, cataract, BPH • Acute uncomplicated illness or injury, eg, cystitis, allergic rhinitis, simple sprain	• Physiologic tests not under stress, eg, pulmonary function tests • Non-cardiovascular imaging studies with contrast, eg, barium enema • Superficial needle biopsies • Clinical laboratory tests requiring arterial puncture • Skin biopsies	• Over-the-counter drugs • Minor surgery with no identified risk factors • Physical therapy • Occupational therapy • IV fluids without additives
Moderate	• One or more chronic illnesses with mild exacerbation, progression, or side effects of treatment • Two or more stable chronic illnesses • Undiagnosed new problem with uncertain prognosis, eg, lump in breast • Acute illness with systemic symptoms, eg, pyelonephritis, pneumonitis, colitis • Acute complicated injury, eg, head injury with brief loss of consciousness	• Physiologic tests under stress, eg, cardiac stress test, fetal contraction stress test • Diagnostic endoscopies with no identified risk factors • Deep needle or incisional biopsy • Cardiovascular imaging studies with contrast and no identified risk factors, eg, arteriogram, cardiac catheterization • Obtain fluid from body cavity, eg lumbar puncture, thoracentesis, culdocentesis	• Minor surgery with identified risk factors • Elective major surgery (open, percutaneous or endoscopic) with no identified risk factors • Prescription drug management • Therapeutic nuclear medicine • IV fluids with additives • Closed treatment of fracture or dislocation without manipulation
High	• One or more chronic illnesses with severe exacerbation, progression, or side effects of treatment • Acute or chronic illnesses or injuries that pose a threat to life or bodily function, eg, multiple trauma, acute MI, pulmonary embolus, severe respiratory distress, progressive severe rheumatoid arthritis, psychiatric illness with potential threat to self or others, peritonitis, acute renal failure • An abrupt change in neurologic status, eg, seizure, TIA, weakness, sensory loss	• Cardiovascular imaging studies with contrast with identified risk factors • Cardiac electrophysiological tests • Diagnostic Endoscopies with identified risk factors • Discography	• Elective major surgery (open, percutaneous or endoscopic) with identified risk factors • Emergency major surgery (open, percutaneous or endoscopic) • Parenteral controlled substances • Drug therapy requiring intensive monitoring for toxicity • Decision not to resuscitate or to de-escalate care because of poor prognosis

Medical Decision Making	SF	LOW	MOD	HIGH
Number of Diagnoses or Treatment Options	1	2	3	4
Amount and/or Complexity of Data to be Reviewed	1	2	3	4
Risk of Complications, Morbidity, Mortality	Minimal	Low	Moderate	High
MDM Level=2 out of 3				

MDM _____

Chart Note

☐Dictated ☐Handwritten
☐Form ☐Illegible
☐Note signed
☐Signature missing

Comments

Other Services or Modalities:

Auditor's Signature

Exhibit B

BLEDSOE FALLS EMERG PHYS, LLC
PO BOX 80130
PHILADELPHIA, PA 19101-1130

BFE

STATEMENT OF ACCOUNT (1)

Statement Date: September 27, 2018

Account Number: [redacted]
Patient Name: D[redacted] K V[redacted]
Access Code: [redacted]

Due Date: 10/17/18

Amount You Owe: $22.06

PLEASE REMIT PAYMENT BY "PAYMENT DUE BY" DATE.
THANK YOU.

Pay Online
WWW.MYMEDICALPAYMENTS.COM
1-800-355-2470 MON-FRI 9:30AM - 4:00PM

TAX ID # 81-3502081

020605-0000006806285-02
#BWNJEDB
[redacted]

016837

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
07/10/2018	99284	EMERG INJURY EVAL & MGMT-LVL 4	DR. EZE	$1,515.00	$1,492.94	1,2,3,4,5	$22.06

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED
5. MEDICAID PATIENT RESPONSIBLE: NO COVERAGE ON DOS

Total Charges: $1,515.00
Current Patient Responsibility: $22.06

Insurance Information:
Insurance 1: PALMETTO GBA - MEDICARE

126364-A1-7094

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date: 09/27/18
Account Number:
Patient Name: [redacted]

Payment Due By: 10/17/18
Amount Due: $22.06
Amount Enclosed:

PAY $22.06 BY DUE DATE

Guarantor:

[redacted]

1 of 1

Make Check/Money Order payable to:

BLEDSOE FALLS EMERG PHYS, LLC
PO BOX 80130
PHILADELPHIA, PA 19101-1130

BFE

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and complete the reverse side of this form

020605000000680628500002206000000000000

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PO BOX 80130
PHILADELPHIA, PA 19101-1130

BFE **STATEMENT OF ACCOUNT** (1)
Statement Date: May 17, 2018

Account Number:	**BFE6700504**
Patient Name:	[redacted]
Access Code:	[redacted]

Due Date: **06/06/18**

Amount You Owe: **$21.62**

020605-0000006700504-02

[redacted]

PLEASE REMIT PAYMENT BY "PAYMENT DUE BY" DATE. THANK YOU.

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WWW.MYMEDICALPAYMENTS.COM
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TAX ID # 81-3502081

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
03/07/2018	99284	EMERGENCY EVAL & MGMT (LVL 4)	DR. FLORENCE	$1,515.00	$1,493.38	1,2,3,4,5	$21.62

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED
5. MEDICAID PATIENT RESPONSIBLE: NO COVERAGE ON DOS

Total Charges:	$1,515.00
Current Patient Responsibility:	$21.62

Insurance Information:
Insurance 1: PALMETTO GBA - MEDICARE

126364-A1-7845

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date:	**05/17/18**
Account Number:	[redacted]
Patient Name:	[redacted]

Payment Due By:	**06/06/18**
Amount Due:	**$21.62**
Amount Enclosed:	

PAY $21.62 BY DUE DATE

Guarantor:

[redacted]

Make Check/Money Order payable to:

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BFE **STATEMENT OF ACCOUNT** (1)

Statement Date: January 19, 2018

Account Number:	**BFE6622021**
Patient Name:	[redacted]
Access Code:	

Due Date: **02/08/18**

Amount You Owe: **$32.44**

020605-0000006622021-02

[redacted]

PLEASE REMIT PAYMENT BY "PAYMENT DUE BY" DATE. THANK YOU.

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WWW.MYMEDICALPAYMENTS.COM
1-800-355-2470 MON-FRI 9:30AM - 4:00PM

TAX ID # 81-3502081

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
12/08/2017	99285	EMERGENCY EVAL & MGMT (LVL 5)	DR FLORENCE	$2,257.00	$2,224.56	1,2,3,4	$32.44

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED

Total Charges:	$2,257.00
Current Patient Responsibility:	$32.44

Insurance Information:
Insurance 1: CAHABA GBA MEDICARE - MEDICARE

126364-A1-1917

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date:	**01/19/18**
Account Number:	
Patient Name:	[redacted]

Payment Due By:	**02/08/18**
Amount Due:	**$32.44**
Amount Enclosed:	

PAY $32.44 BY DUE DATE

Guarantor:

[redacted]

Make Check/Money Order payable to:

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PO BOX 80130
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020605000000[illegible]

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BFE **STATEMENT OF ACCOUNT** (2)
Statement Date: January 26, 2018

Account Number:	**BFE6589519**
Patient Name:	[redacted]
Access Code:	

Due Date: **PAST DUE**

Amount You Owe: **$33.44**

020605-0000006589519-02

[redacted]

YOUR ACCOUNT IS NOW SERIOUSLY PAST DUE, AND A DELINQUENCY REVIEW IS BEING CONDUCTED.

Pay Online
WWW.MYMEDICALPAYMENTS.COM
1-800-355-2470 MON-FRI 9:30AM - 4:00PM

TAX ID # 81-3502081

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
10/30/2017	99285	EMERGENCY EVAL & MGMT (LVL 5)	DR. FONTENOT	$2,257.00	$2,223.56	1,2,3,4	$33.44

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED

Total Charges:	$2,257.00
Current Patient Responsibility:	$33.44

Insurance Information:
Insurance 1: CAHABA GBA MEDICARE - MEDICARE

95213-R1-27887

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date:	**01/26/18**
Account Number:	
Patient Name:	[redacted]

Payment Due By:	**PAST DUE**
Amount Due:	**$33.44**
Amount Enclosed:	

PAY $33.44 BY DUE DATE

Guarantor:

[redacted]

Make Check/Money Order payable to:

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BFE **STATEMENT OF ACCOUNT** (1)
Statement Date: September 30, 2017

Account Number:	**BFE6515365**
Patient Name:	[redacted]
Access Code:	

TAX ID # 81-3502081

Due Date: 10/20/17

Amount You Owe: $33.44

020605-0000006515365-02

[redacted]

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1-800-355-2470 MON-FRI 9:30AM - 4:00PM

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
08/12/2017	99285	EMERGENCY EVAL & MGMT (LVL 5)	DR. WINGATE III	$2,257.00	$2,223.56	1,2,3,4	$33.44

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED

Total Charges	$2,257.00
Current Patient Responsibility	$33.44

Insurance Information:
Insurance 1: CAHABA GBA MEDICARE - MEDICARE

126364-A1-3863

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date:	**09/30/17**
Account Number:	[redacted]
Patient Name:	

Payment Due By:	**10/20/17**
Amount Due:	**$33.44**
Amount Enclosed:	

PAY $33.44 BY DUE DATE

Guarantor:

[redacted]

Make Check/Money Order payable to:

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PHILADELPHIA, PA 19101-1130

BFE **STATEMENT OF ACCOUNT** (2)
Statement Date: September 15, 2017

Account Number:	**BFE6469274**
Patient Name:	[redacted]
Access Code:	

TAX ID # 81-3502081

Due Date: **PAST DUE**

Amount You Owe: **$33.44**

020605-0000006469274-02

[redacted]

005184

YOUR ACCOUNT IS NOW SERIOUSLY PAST DUE, AND A DELINQUENCY REVIEW IS BEING CONDUCTED.

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1-800-355-2470 MON-FRI 9:30AM - 4:00PM

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
06/24/2017	99285	EMERGENCY EVAL & MGMT (LVL 5)	DR. LITCHFIELD	$2,257.00	$2,223.56	1,2,3,4	$33.44

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED

Total Charges:	$2,257.00
Current Patient Responsibility:	$33.44

Insurance Information:
Insurance 1: CAHABA GBA MEDICARE - MEDICARE

95213-R1-4613

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date:	**09/15/17**
Account Number:	
Patient Name:	[redacted]

Payment Due By:	**PAST DUE**
Amount Due:	**$33.44**
Amount Enclosed:	

PAY $33.44 BY DUE DATE

Guarantor:

[redacted]

1 of 1

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BFE **STATEMENT OF ACCOUNT** (1)
Statement Date: July 27, 2017

Account Number:	**BFE6461677**
Patient Name:	[redacted]
Access Code:	

TAX ID # 81-3502081

Due Date: **08/16/17**

Amount You Owe: **$33.44**

0206050000000[redacted]-02

0141S1

PLEASE REMIT PAYMENT BY "PAYMENT DUE BY" DATE.
THANK YOU.

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1-800-355-2470 MON-FRI 9:30AM - 4:00PM

Services provided at:
UNITY MEDICAL CENTER - 481 INTERSTATE DRIVE - MANCHESTER TN 37355-3108

Date of Service	CPT Code	Description	Provider	Charges	Payments or Adjustments	Explanation	Amount You Owe
06/16/2017	99285	EMERGENCY EVAL & MGMT (LVL 5)	DR. FATSEAS	$2,257.00	$2,223.56	1,2,3,4	$33.44

1. MEDICARE CONTRACTUAL ALLOWANCE
2. MEDICARE SEQUESTRATION - REDUCTION IN FEDERAL SPENDING
3. MEDICARE PAYMENT
4. MEDICAID COVERAGE TERMINATED

Total Charges:	$2,257.00
Current Patient Responsibility:	$33.44

Insurance Information:
Insurance 1: CAHABA GBA MEDICARE - MEDICARE

126364-A1-5045

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR REMITTANCE.

Pay Online
www.MyMedicalPayments.com

Statement Date:	07/27/17
Account Number:	[redacted]
Patient Name:	

Payment Due By:	08/16/17
Amount Due:	$33.44
Amount Enclosed:	

PAY $33.44 BY DUE DATE

Guarantor:

[redacted]

1 of 1

Make Check/Money Order payable to:

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PO BOX 80130
PHILADELPHIA, PA 19101-1130

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and complete the reverse side of this form

0206050000000[redacted]

Exhibit C

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Martin, David C 06/04/2018 18:13:59
[redacted] is a 53 old M that presented for care at 17:19:00 by AMB - POV. The patient was triaged at 17:21 with the following vital signs: 97.6 O, 65 regular, 20 unlabored, 187/106, 99 AMT: RA , 9 Rt Flank. The patient's primary care physician is *No Area Physician.

Chief Complaint -- FLANK PAIN

Exam Time: 06/04/2018 18:14.
History obtained from: patient
History limited by: N/A.
Onset of symptoms was 5 hour(s) ago.Symptoms came on suddenly.

Symptoms are present now. Symptoms are present and increased from onset.
Symptoms located in the right flank.
Patient describes quality of symptoms as aching, "colicky", sharp, stabbing.
Symptoms are severe.
Multiple previous visits for same or similar complaint.
Symptoms exacerbated by nothing.
Symptoms relieved by nothing.
Associated signs and symptoms: positive decreased appetite, negative abdominal pain, negative chest pain, negative diaphoresis, negative dysuria, negative hematuria, negative urinary frequency, positive vomiting, positive nausea, negative fever, negative diarrhea, negative urinary hesitancy.

REVIEW OF SYSTEMS: Martin, David C 06/04/2018 18:17:31
All (other) systems have been reviewed and are negative.Constitutional: negative diaphoresis, negative fever.
ENT: negative decreased auditory acuity, negative Epistaxis, negative nose itches, negative Odynophagia, negative rhinorrhea, negative tinnitus, negative sore throat, negative post-nasal drip.
Eyes: negative blurry vision, negative visual changes.
Cardiovascular: negative chest pain.
Respiratory: negative shortness of breath, negative cough, negative hemoptysis, negative congestion, negative wheeze.
Gastrointestinal: negative abdominal pain, positive vomiting, positive nausea, negative diarrhea.
Genitourinary: negative dysuria, negative hematuria, negative urinary frequency, negative urinary hesitancy.
Musculoskeletal: negative back pain, negative cramps, negative joint pain, negative extremity pain, negative myalgias, negative neck pain.
Neurological: negative confusion, negative dizziness, negative vertigo, negative tinnitus, negative weakness, negative numbness, negative headache, negative altered mental status.
Integument: negative lesions, negative Pruritis, negative sweats/diaphoresis, negative rashes, negative swelling.

PAST MEDICAL AND SURGICAL HISTORY: Martin, David C 06/04/2018 18:19:02
Past Medical and Surgical histories reviewed.Past Medical History: positive HTN, positive .

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Martin, David C 06/04/2018 18:19:05
Family History has been reviewed and is not pertinent.Medications: VA
Allergies: *NO KNOWN ALLERGIES

PHYSICAL EXAMINATION: Martin, David C 06/04/2018 18:19:08
General: Nursing documentation reviewed. Vital signs noted. Patient in moderate distress. Patient appears mildly anxious. Patient appears obese. No evidence trauma.
HEENT: HEENT WNL. No evidence trauma.

Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Chest: No visible external evidence trauma. Non-tender to palpation.
Cardiovascular: PMI normal. RRR. S1, S2 normal with no murmurs, clicks, gallops or rubs. All distal pulses 2+ and symmetric.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Right costovertebral angle tenderness to palpation/percussion.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.

DIAGNOSTIC TEST RESULTS: Martin, David C 06/04/2018 21:16:15
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.89 (Reference range 4.70 - 6.00 10^6/uL)
INSTRUMENT WBC - Resulted value: 9.30 (Reference range 4.00 - 10.50 10^3)
HEMOGLOBIN - Resulted value: 14.0 (Reference range 13.5 - 18.0 g/dL)
HEMATOCRIT - Resulted value: 40.7 (Reference range 42.0 - 52.0 %) Reviewed by Martin, David C at 06/04/2018 21:16.
MCV - Resulted value: 83.2 (Reference range 78.0 - 100 fL)
MCH - Resulted value: 28.7 (Reference range 27.0 - 31.0 pg)
MCHC - Resulted value: 34.4 (Reference range 32.0 - 36.0 g/dL)
RDW - Resulted value: 13.3 (Reference range 11.5 - 14.0 %)
MPV - Resulted value: 8.4 (Reference range 6.0 - 9.5 fL)
PLATELET COUNT - Resulted value: 237 (Reference range 150 - 450 10^3/uL)
% Segmented Neutrophils - Resulted value: 82 (Reference range 45 - 70 %) Reviewed by Martin, David C at 06/04/2018 21:16.
%LYMPH - Resulted value: 14 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 3 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 1 (Reference range 0 - 0 %)
BASOPHIL % - Resulted value: 0 (Reference range 0 - 4 %)
GLUCOSE Serum - Resulted value: 121 (Reference range 74 - 106 mg/dL) Reviewed by Martin, David C at 06/04/2018 21:16.
BUN - Resulted value: 15.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 1.18 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 12.70 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: >60 (Reference range)
CALCIUM - Resulted value: 9.0 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 3.40 (Reference range 3.50 - 5.10 mmol/L) Reviewed by Martin, David C at 06/04/2018 21:16.
SODIUM - Resulted value: 140 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 104 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 23.7 (Reference range 21.0 - 32.0 mmol/L)
#GRAN - Resulted value: 7.60 (Reference range 1.50 - 6.60 10^3/uL) Reviewed by Martin, David C at 06/04/2018 21:16.
#LYMPH - Resulted value: 1.30 (Reference range 1.50 - 3.50 10^3/uL) Reviewed by Martin, David C at 06/04/2018 21:16.
#MONO - Resulted value: 0.30 (Reference range 0.00 - 0.90 10^3/uL)
#EOS - Resulted value: 0.00 (Reference range 0.03 - 0.38 10^3/uL) Reviewed by Martin, David C at 06/04/2018 21:16.
#BASO - Resulted value: 0.00 (Reference range 0.00 - 0.10 10^3/uL) Reviewed by Martin, David C at 06/04/2018 21:16.
Calculated GFR Non-AA - Resulted value: >60 (Reference range)

Repeat Labs

Imported Labs

Additional lab review/interpretation:

low potassium 3.4

Radiology:

Computerized Tomography Scan: Abdomen/Pelvis -- CT Scan of abdomen and pelvis consistent with right ureteral stone. Moderate right hydronephrosis. 7 mm stone at the right VUJ

CONSULTATION AND CRITICAL THINKING: Martin, David C 06/04/2018 21:18:05
Time of consult: 06/04/2018 20:18. Case discussed with Dr. Spivey, Oscar . S/He feels patient may be appropriately discharged with office follow up.
The following diagnoses were considered based on the patient's clinical presentation: Right Renal Colic/Ureterolithiasis.
Pt reports he must go to VA for care . He may follow up with Dr Spivey if he cant be seen at VA in timely manner

CLINICAL IMPRESSION: Martin, David C 06/04/2018 21:19:19

1. Right Renal Colic
2. Right Ureterolithiasis

DISPOSITION: Martin, David C 06/04/2018 21:19:28
Disposition: Patient discharged to home.

Condition: Improved.
Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 06/04/2018 21:19.
Discussed care with patient and family. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: Martin, David C 06/04/2018 21:19:52
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply. Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to follow up with:
*No Area Physician, Address: 1 C, S 12345, Phone: 1
Spivey, Oscar , Address: 1550 Sparta Rd, STE. 1 McMinnville, TN 37110, Phone: (931) 473-1526.Instructed to obtain follow up care in one day. Patient agrees to return immediately if symptoms worsen or fail to improve. Pt wuill follow u[p at VA tomorrow. Son will take him. If he is unable to see VA physician he will conntact Dr Spivey

PHYSICIAN ORDERS
(1) BMP [dmartin] sent at 06/04/2018 18:17 [by: dmartin, Protocol]
(1) CBC with Differential [dmartin] sent at 06/04/2018 18:17 [by: dmartin, Protocol]
(1) CT Scan Abd / Pelvis w/o contrast [dmartin] sent at 06/04/2018 18:17 [by: dmartin, Protocol]
{REASON FOR ABDOMEN: - RENAL COLIC
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) Urinalysis [dmartin] sent at 06/04/2018 18:17 [by: dmartin, Protocol]
SPECIMEN TYPE - CLEAN CATCH
~~(1) Urinalysis [dmartin] sent at 06/04/2018 18:17 [by: dmartin, Protocol]~~
SPECIMEN TYPE - CLEAN CATCH
Correction: Duplicate order [Robinson, John (06/04/2018 18:32)]

(1) ED LEVEL 5 [dmartin] sent at 06/04/2018 21:37 [by: jrobinson, Protocol]
(1) IV Infusion > 15 min. Add'l Hr (Normal Saline Bolus 1 Liter) [dmartin] sent at 06/04/2018 21:37 [by: dmartin, Protocol]
(1) IV Infusion > 15 min. Add'l Hr (Normal Saline Bolus 1 Liter) [dmartin] sent at 06/04/2018 21:37 [by: dmartin, Protocol]
(1) IV Infusion > 15 min. Concurrent, Diff Drug, Same Time and Line (IV Dilaudid 1 mg / Zofran 4 mg) [dmartin] sent at 06/04/2018 21:37 [by: dmartin, Protocol]
(1) IV Infusion > 15 min. Initial Hr (Normal Saline Bolus 1 Liter) [dmartin] sent at 06/04/2018 21:37 [by: dmartin, Protocol]
(1) IV Dilaudid 1 mg / Zofran 4 mg [dmartin] ordered at 06/04/2018 18:16 [by: dmartin, Written]
IV Dilaudid 1 mg / Zofran 4 mg Location of IV: in the right AC, Reason for IV: given for therapeutic reasons initiated at 06/04/2018 18:52 by Robinson, John
(1) IV Insertion [dmartin] ordered at 06/04/2018 18:16 [by: dmartin, Written]
IV Insertion Number of Attempts: 1 attempt, Location Started: in the right AC, Equipment: using a Saline Lock, Angiocath: with a 18 gauge catheter initiated at 06/04/2018 18:32 by Robinson, John
(1) Normal Saline Bolus 1 Liter [dmartin] ordered at 06/04/2018 18:16 [by: dmartin, Written]
Normal Saline Bolus 1 Liter Location of IV: in the right AC, Reason for IV: given for therapeutic reasons initiated at 06/04/2018 18:52 by Robinson, John
(1) NS 1000 mL/hr [dmartin] ordered at 06/04/2018 20:14 [by: dmartin, Written]
NS 1000 mL/hr Location of IV: in the right AC, Reason for IV: given for hydration reasons initiated at 06/04/2018 20:20 by Robinson, John
(1) Flomax 0.4 mg PO [dmartin] ordered at 06/04/2018 20:15 [by: dmartin, Written]
Flomax 0.4 mg PO initiated at 06/04/2018 20:20 by Robinson, John
(1) PO Lortab 7.5 mg [dmartin] ordered at 06/04/2018 21:23 [by: dmartin, Written]
PO Lortab 7.5 mg initiated at 06/04/2018 21:25 by Robinson, John
(1) PO Zofran 4 mg ODT [dmartin] ordered at 06/04/2018 21:23 [by: dmartin, Written]
PO Zofran 4 mg ODT initiated at 06/04/2018 21:25 by Robinson, John

DAVID. C MARTIN. DR All text in this document clearly marked by David. C Martin. DR has been authored and legally signed by use of electronic device. 06/04/2018 21:24

[redacted]

Unity Medical Center
481 Interstate Drive. Manchester, TN, 37355
(931)728-6354

Patient: [redacted] DOB: [redacted] Patient #: 677464 MRN: [redacted] Date In: 06/04/2018

Triage: 06/04/2018 17:21:41 Clem . Paula

Priority:	3-. Urgent	**AGE:** 53	**Employer:**
EDP:	Martin, David C	**Sex:** M	**Work Related:**
PCP:	*No Area Physician		**Emp. Referral:**

Presentation Time: 17:19	**Triage Time:** 17:21	**Arrival Mode:** AMB - POV		**Acc By:** SON
Height: 6ft. 1in. 185.4cm.	**Weight:** 300lbs. 136.08kgs.	**BMI:** 39.6	**LMP:**	**Last Tetanus:**

Chief Complaint: FLANK PAIN

Brief Assessment: Sudden onset of right flank pain approx. 40 minutes prior to arrival. Past history of kidney stones. Pain intensifies at intervals.

Vital Signs:

T: 97.6 O
P: 65 regular
R: 20 unlabored
BP: 187/106
O2: 99 on RA O2 delivered by
Pain Intensity Scale: 9 on a 1-10 scale.
Pain Location: Rt Flank

Screening Questions

NIGHT SWEATS	No
WEIGHT LOSS	No
ANOREXIA	No
HEMOPTYSIS	No
DOMESTIC ABUSE SUSPECTED	No
PNEUMONIA VACCINE W/I 5 YRS	Yes
FLU VACCINE THIS SEASON	Yes
SMOKER	No
FEVER	No
INTERNATIONAL TRAVEL	No
FREQUENCY	No
BLOOD IN URINE	No
HX RENAL CALCULI	Yes
RELATED TO INJURY	No
PAIN/BURNING ON URINATION	No

Ebola Risk Factors and History: Patient has NOT traveled to Ebola outbreak area.

Zika Virus Risk Factors and History: Patient has NOT traveled to Zika outbreak area.

Past Medical and Surgical History: HTN,

Allergies: *NO KNOWN ALLERGIES

Medicines: VA

Assessment: Clem . Paula 06/04/2018 17:26:17
Adult Assessment - 06/04/2018 17:26:18 Clem , Paula

[redacted]

Room Assignment: Patient assigned to room 2. Patient arrived in room ambulatory. Patient moved to room at 06/04/2018 17:26. Time of primary assessment: 06/04/2018 17:26.
Psychosocial: Patient ambulates independently.
Safety: Bed height is at the lowest position. Patient is not at risk for skin breakdown as evidenced by: being alert and oriented at presentation, no known physical impairments, normal gait observed, < 60 years of age, no predisposing medical history. Patient is not at risk for fall as evidenced by: being alert and oriented at presentation, no known physical impairments, normal gait observed, < 60 years of age, no predisposing medical history.
Pain: Patient rates pain as 9 on a one-to-ten scale with ten as the worst pain ever.
Brief Assessment: Patient is alert and oriented x 3. Respirations are unlabored. Skin is warm and dry, vascular status intact.
Neurological: The patient's affect is appropriate. Is cooperative with staff and others involved in care. Maintains good eye contact during interactions. The speech pattern is normal. Response to staff and others is appropriate.
Respiratory: Respiratory effort is unlabored.
Gastrointestinal: Patient reports vomiting 1 - 3 times a day.

Genitourinary: Denies dysuria, frequency, or burning with urination. Denies discharge from genitalia.
Reassessment: Robinson, John 06/04/2018 17:37:20
Brief Reassessment - The patient was reassessed at 06/04/2018 17:37. Patient is alert and oriented x 3. Respirations are regular and unlabored. Skin is warm and dry. Pt went to bathroom and states was unable to urinate at this time
Reassessment: Robinson, John 06/04/2018 18:52:32
Brief Reassessment - Patient is alert and oriented x 3. Respirations are regular and unlabored. Skin is warm and dry. Pain med and fluids administeredThe patient was reassessed at 06/04/2018 18:52.
Reassessment: Robinson, John 06/04/2018 19:50:48
Brief Reassessment - Patient is alert and oriented x 3. Respirations are regular and unlabored. Skin is warm and dry. Pt sleeping-easily aroused. States is pain freeThe patient was reassessed at 06/04/2018 19:50.
Reassessment: Robinson, John 06/04/2018 21:31:09
Brief Reassessment - The patient was reassessed at 06/04/2018 20:31. Patient is alert and oriented x 3. Respirations are regular and unlabored. Skin is warm and dry.
Reassessment: Robinson, John 06/04/2018 21:31
Brief Reassessment - The patient was reassessed at 06/04/2018 21:31. Patient is alert and oriented x 3. Respirations are regular and unlabored. Skin is warm and dry.
Flowsheets: Robinson, John 06/04/2018 21:32:54

Vital Signs	Temp	Route	Pulse	BP	Resp	O2 SAT	Monitor	Pain Scale
Time			72	170/104	20	99		
06/04/2018 18:32								
Vital Signs	Temp	Route	Pulse	BP	Resp	O2 SAT	Monitor	Pain Scale
Time			68	168/98	20	99		
06/04/2018 19:33								
Vital Signs	Temp	Route	Pulse	BP	Resp	O2 SAT	Monitor	Pain Scale
Time			64	142/88	16	98		
06/04/2018 20:34								
Vital Signs	Temp	Route	Pulse	BP	Resp	O2 SAT	Monitor	Pain Scale
Time			62	142/82	16	98		
06/04/2018 21:35								

Disposition: Robinson, John 06/04/2018 21:35:31
Discharge: Patient left the department at 06/04/2018 21:35. Patient`s disposition is: DC - Home. Discharge instructions were given to the patient. The patient verbalizes understanding of the discharge instructions. The condition at discharge is improved. Belongings taken by the patient.

PAULA CLEM , RN All text in this document clearly marked by Paula Clem , RN has been authored and legally signed by use of electronic device.
06/04/2018 18:22

JOHN ROBINSON, RN All text in this document clearly marked by John Robinson. RN has been authored and legally signed by use of electronic device.
06/04/2018 21:36

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: [redacted] DOB: [redacted] Patient #: 677464 MRN: [redacted] Date In: 06/04/2018

[redacted]

Acuity

Department: CT	5
Department: Labs	5
Tx: IV Insertion	15
Tx: IV Dilaudid 1 mg / Zofran 4 mg	8
Tx: Flomax 0.4 mg PO	5
Tx: PO Lortab 7.5 mg	5
Tx: PO Zofran 4 mg ODT	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Psychological	3
Respiratory	3
Gastrointestinal	3
Genitourinary	3
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	82

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

IV Charging

[redacted]

Location: in the right AC

Name	Reason	Init	Stopped	Minutes	Codes
IV Dilaudid 1 mg / Zofran 4 mg	T/D/P	18:52	21:36	164	2000020 (96368)
Normal Saline Bolus 1 Liter	T/D/P	18:52	21:36	164	2000047 (96365), 2000048x2 (96366x2)
NS 1000 mL/hr	Hydration	20:20	21:36	0	Not Charged

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		06/04/2018 21:37	2000005

Exhibit D

Name of attending emergency room ("ER") physician. The attending nurse inputs all information on the patient's chart on the physician's behalf except Review of Systems and Physical Examination.

Time patient was triaged by triage nurse.

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 02/01/2018 00:35:57
S[redacted] M[redacted] is a 79 old F that presented for care at 22:38:00 by STR - EMS. The patient was triaged at 22:38 with the following vital signs: 97.8 O, 88 regular, 16 unlabored. 132/76, 96 AMT: RA , 0 Denies Pain. The patient's primary care physician is Trussler, Jay .

Time patient entered ER.

This section indicates the relevant information taken during triage, including the patient's vital signs and primary care physician.

Chief Complaint -- FALL--NO OBVIOUS INJURY

Time nurse compiled Chief Complaint information.

Exam Time: 01/31/2018 22:47.
History obtained from: patient, Emergency Medical Services, nursing home, nursing notes
History limited by: N/A.
Onset of symptoms was immediately prior to arrival in the Emergency Department.

This section indicates the patient's chief complaint and history of present illness. The chief complaint is the patient's condition assessed and recorded by the nurse before any physician examines the patient.

Injury occurred in nursing home.
Patient with prior history of fall. Patient fell from Bed.
Patient states symptoms are of mild severity.
Associated signs and symptoms: negative fever, negative headache, right lower extremity pain.
Patient had surgery on 1/23/18. Fell tonight at Horizon (nursing home)

Time when physician examined patient.

REVIEW OF SYSTEMS: McDonald, Tamara 02/01/2018 00:38:41
All (other) systems have been reviewed and are negative.Constitutional: negative fever.
Musculoskeletal: positive extremity pain.
Neurological: negative headache.
Integument: negative swelling.

The Review of Systems ("ROS") is administered by the ER physician. In many other patient charts Relators have identified, the line "All (other) systems have been reviewed and are negative" is a blanket notation that presumes all 14 systems have been reviewed even though this was unnecessary given the patient's chief complaint.

PAST MEDICAL AND SURGICAL HISTORY: McDonald, Tamara 02/01/2018 00:43:18
Past Medical and Surgical histories reviewed.Past Medical History: positive Acute Left Hip Femoral Neck Fracture, positive constipation, positive dementia, positive hypertension, positive migraines.
Past Surgical History: positive Hip Replacement.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: McDonald, Tamara 02/01/2018 00:43:21
Social history is negative for alcohol and tobacco use.Medications: Medications reviewed.
Allergies: sulfa

The Physical Examination ("PE") is administered by the attending ER physician and the various systems examined are below.

PHYSICAL EXAMINATION: McDonald, Tamara 02/01/2018 00:47:27
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Left Lower Extremity: Hip -- Mild tenderness to palpation.

Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

The bold headers are examples of PE systems

DIAGNOSTIC TEST RESULTS: McDonald, Tamara 02/01/2018 01:59:53

Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

Ur Bilirubin - Resulted value: neg (Reference range NORMAL:Negative)
COLOR - Resulted value: DK YELLO (Reference range NORMAL:Yellow)
APPEARANCE - Resulted value: CLEAR (Reference range NORMAL:Clear)
URINE PH - Resulted value: 7 (Reference range NORMAL:5.0-8.0)
SPECIFIC GRAVITY - Resulted value: 1.005 (Reference range NORMAL:1.000-1.030)
UROBILINOGEN - Resulted value: neg (Reference range NORMAL:0.2-1.0)
GLUCOSE Ur - Resulted value: neg (Reference range NORMAL:Negative)
KETONES UR - Resulted value: neg (Reference range NORMAL:Negative)
PROTEIN UR - Resulted value: 1+ (Reference range NORMAL:Negative)
BLOOD Ur - Resulted value: 1+ (Reference range NORMAL:Negative)
LEUKOCYTE ESTERASE - Resulted value: 1+ (Reference range NORMAL:Negative)
NITRITE - Resulted value: neg (Reference range NORMAL:Negative)
RBC Ur - Resulted value: 5-10 (Reference range)
WBC Ur - Resulted value: 5-10 (Reference range)
Ur BACTERIA - Resulted value: Trace (Reference range)
EPITHELIAL CELLS - Resulted value: 2-5 (Reference range)
UR RENAL EPI - Resulted value: 2-5 (Reference range)

Repeat Labs

Imported Labs

The tests identified here were ordered under "Physician's Orders" header below.

The result of the test and the reference range for the test. In this example the test result was normal ("neg" result and "Normal:Negative" reference).

Radiology:
Discussed results with Radiologist.

Computerized Tomography Scan: CT Scan of: Left Hip. Results of CT: No new fracture, discussed with Dr Morrison 1:35.

CLINICAL IMPRESSION: McDonald, Tamara 02/01/2018 02:01:08

1. Fall

The "clinical impression" is the ER physician's diagnosis of the patient's symptoms.

DISPOSITION: McDonald, Tamara 02/01/2018 02:01:16
Disposition: Patient discharged to Nursing Home.

Condition: Stable.
Certified Med Emerg: Patient's condition was emergent.Disposition date/time: 02/01/2018 02:01.
Discussed care with patient and family. Explained findings. diagnosis, and disposition.

The "disposition" is the ER physician's assessment of the patient's diagnosis and severity of symptoms. Numerous other patient charts Relators have identified indicate "Certified Med[ical] Emerg[ency]: Patient's condition was emergent" in the same section despite failing to meet the conditions for an actual emergent situation as described in the complaint.

INSTRUCTIONS: McDonald, Tamara 02/01/2018 02:01:36
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply.
Patient agrees to follow up with:
Trussler. Jay , Address: 585 Interstate Dr., STE B Manchester, TN 37355, Phone: (931) 728-9000.Instructed to obtain follow up

care prn.Patient agrees to return immediately if symptoms worsen or fail to improve. Increase fluid intake, may want to consider bed/chair alarm due to fall

The "instructions" section contains the instructions the ER physician provides the patient. In most patient charts Relators have identified, including this one, the ER physician instructed the patient ". . . to return immediately if symptoms worsen or fail to improve." As outlined in the complaint, this instruction is part of Envision's scheme to continue over-billing patients.

PHYSICIAN ORDERS

(1) CT Scan Lower Extremity without contrast Left [dflorence] sent at 01/31/2018 22:53 [by: bhalstead, Verbal]
{REASON FOR PROCESS: - fall
TRANSPORTATION: - STRETCHER
IV? - NO
O2? - NO

Name of ER physician who ordered the test.

Verbal or Written - physician ordered
Protocol - nurse ordered

Name of nurse who input the test on the patient chart.

(1) Urinalysis [dflorence] sent at 01/31/2018 23:12 [by: rhansen, Verbal]
SPECIMEN TYPE - CATH
(1) ED LEVEL 5 [tmcdonald2] sent at 02/01/2018 02:20 [by: bkoenig, Protocol]

The "Physician Orders" lists all the tests and labs the ER physician orders for the patient to assist with the diagnosis.

The ED Level is always indicated in "Physician Orders"

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

[redacted]

Patient: S[redacted] M[redacted] H DOB: [redacted] Patient #: 666838 MRN: [redacted] Date In: 01/31/2018

The "acuity" chart indicates the number of veEDIS points for each mode of transportation, reviewed system from the ROS, examined system from the PE, and medical test.

Acuity

Arrival mode: STR - EMS	10
Disposition Type: DC - SNF	20
Department: CT	5
Department: Labs	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Altered Mental Status	15
Cardiovascular	3
Respiratory	3
Gastrointestinal	3
Genitourinary	3
Musculoskeletal	3
Integumentary	3
Specimens collected	5
Brief Reassessment	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Total Points	95

Nurse Activity

veEDIS points associated with nurse activity

Total number of veEDIS points patient received

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

This is the nurses' 8-level scale for determining acuity. The level and range in bold indicates the determined level of acuity. Since this particular patient accumulated 95 total points, it fell within the range for Level 5.

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		02/01/2018 02:20	2000005

The "ED LEVEL 5" indicates the patient's determined acuity level within the ER physicians' 5-level acuity scale. This patient fell within the range of a Level 5 on the nurses' acuity scale, but clearly, that level was inappropriately applied as the ER physician's level of acuity. Thus, the patient was billed at the highest HCPCS code. The ED Level is also indicated under the "Physician Orders" heading above.

Exhibit E

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 02/01/2018 00:35:57
S[redacted] M[redacted] is a 79 old F that presented for care at 22:38:00 by STR - EMS. The patient was triaged at 22:38 with the following vital signs: 97.8 O, 88 regular, 16 unlabored. 132/76, 96 AMT: RA , 0 Denies Pain. The patient's primary care physician is Trussler, Jay .

Chief Complaint -- FALL--NO OBVIOUS INJURY

Exam Time: 01/31/2018 22:47.
History obtained from: patient, Emergency Medical Services, nursing home, nursing notes
History limited by: N/A.
Onset of symptoms was immediately prior to arrival in the Emergency Department.

Injury occurred in nursing home.
Patient with prior history of fall. Patient fell from Bed.
Patient states symptoms are of mild severity.
Associated signs and symptoms: negative fever, negative headache, right lower extremity pain.
Patient had surgery on 1/23/18. Fell tonight at Horizon (nursing home)

REVIEW OF SYSTEMS: McDonald, Tamara 02/01/2018 00:38:41
All (other) systems have been reviewed and are negative.Constitutional: negative fever.
Musculoskeletal: positive extremity pain.
Neurological: negative headache.
Integument: negative swelling.

PAST MEDICAL AND SURGICAL HISTORY: McDonald, Tamara 02/01/2018 00:43:18
Past Medical and Surgical histories reviewed.Past Medical History: positive Acute Left Hip Femoral Neck Fracture, positive constipation, positive dementia, positive hypertension, positive migraines.
Past Surgical History: positive Hip Replacement.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: McDonald, Tamara 02/01/2018 00:43:21
Social history is negative for alcohol and tobacco use..Medications: Medications reviewed.
Allergies: sulfa

PHYSICAL EXAMINATION: McDonald, Tamara 02/01/2018 00:47:27
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Left Lower Extremity: Hip -- Mild tenderness to palpation.

Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: McDonald, Tamara 02/01/2018 01:59:53
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

Ur Bilirubin - Resulted value: neg (Reference range NORMAL:Negative)
COLOR - Resulted value: DK YELLO (Reference range NORMAL:Yellow)
APPEARANCE - Resulted value: CLEAR (Reference range NORMAL:Clear)
URINE PH - Resulted value: 7 (Reference range NORMAL:5.0-8.0)
SPECIFIC GRAVITY - Resulted value: 1.005 (Reference range NORMAL:1.000-1.030)
UROBILINOGEN - Resulted value: neg (Reference range NORMAL:0.2-1.0)
GLUCOSE Ur - Resulted value: neg (Reference range NORMAL:Negative)
KETONES UR - Resulted value: neg (Reference range NORMAL:Negative)
PROTEIN UR - Resulted value: 1+ (Reference range NORMAL:Negative)
BLOOD Ur - Resulted value: 1+ (Reference range NORMAL:Negative)
LEUKOCYTE ESTERASE - Resulted value: 1+ (Reference range NORMAL:Negative)
NITRITE - Resulted value: neg (Reference range NORMAL:Negative)
RBC Ur - Resulted value: 5-10 (Reference range)
WBC Ur - Resulted value: 5-10 (Reference range)
Ur BACTERIA - Resulted value: Trace (Reference range)
EPITHELIAL CELLS - Resulted value: 2-5 (Reference range)
UR RENAL EPI - Resulted value: 2-5 (Reference range)

Repeat Labs

Imported Labs

Radiology:
Discussed results with Radiologist.

Computerized Tomography Scan: CT Scan of: Left Hip. Results of CT: No new fracture, discussed with Dr Morrison 1:35.

CLINICAL IMPRESSION: McDonald, Tamara 02/01/2018 02:01:08
1. Fall

DISPOSITION: McDonald, Tamara 02/01/2018 02:01:16
Disposition: Patient discharged to Nursing Home.

Condition: Stable.
Certified Med Emerg: Patient's condition was emergent.Disposition date/time: 02/01/2018 02:01.
Discussed care with patient and family. Explained findings. diagnosis, and disposition.

INSTRUCTIONS: McDonald, Tamara 02/01/2018 02:01:36
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply.
Patient agrees to follow up with:
Trussler, Jay , Address: 585 Interstate Dr., STE B Manchester, TN 37355, Phone: (931) 728-9000.Instructed to obtain follow up

care prn.Patient agrees to return immediately if symptoms worsen or fail to improve. Increase fluid intake, may want to consider bed/chair alarm due to fall

PHYSICIAN ORDERS

(1) CT Scan Lower Extremity without contrast Left [dflorence] sent at 01/31/2018 22:53 [by: bhalstead, Verbal]
{REASON FOR PROCESS: - fall
TRANSPORTATION: - STRETCHER
IV? - NO
O2? - NO
(1) Urinalysis [dflorence] sent at 01/31/2018 23:12 [by: rhansen, Verbal]
SPECIMEN TYPE - CATH
(1) ED LEVEL 5 [tmcdonald2] sent at 02/01/2018 02:20 [by: bkoenig, Protocol]

Acuity

Arrival mode: STR - EMS	10
Disposition Type: DC - SNF	20
Department: CT	5
Department: Labs	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Altered Mental Status	15
Cardiovascular	3
Respiratory	3
Gastrointestinal	3
Genitourinary	3
Musculoskeletal	3
Integumentary	3
Specimens collected	5
Brief Reassessment	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Total Points	95

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		02/01/2018 02:20	2000005

Exhibit F

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 04/19/2017 22:40:29
[redacted] is a 92 old F that presented for care at 22:32:00 by STR - EMS. The patient was triaged at 22:32 with the following vital signs: 97.9 AX, 96 regular, 20 unlabored, 148/78, 97 AMT: RA , 0 Unable to Rate. The patient's primary care physician is Brandon, Albert .

Chief Complaint -- FALL--NO OBVIOUS INJURY

Exam Time: 04/19/2017 22:36.
History obtained from: patient, Emergency Medical Services, family, nursing notes
History limited by: Altered mental status, dementia.
Onset of symptoms was immediately prior to arrival in the Emergency Department.

Injury occurred in nursing home.
Patient with prior history of fall. FOUND IN FLOOR BY NURSING HOME STAFF
Patient states symptoms are of mild severity.
Associated signs and symptoms: left lower extremity pain.

REVIEW OF SYSTEMS: Florence, David 04/20/2017 03:23:07
All (other) systems have been reviewed and are negative. Unobtainable due to mental status.Cardiovascular: negative chest pain, negative dyspnea on exertion.
Musculoskeletal: left lower extremity pain.

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 04/20/2017 03:23:55
Past Medical and Surgical histories reviewed.Past Medical History: positive Falls, positive Lt Femure Fx, positive Osteoarthritis, positive HTN, positive Cystocele, positive UTI, positive Dementia, positive .

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 04/20/2017 03:23:59
Social history is negative for alcohol and tobacco use.Allergies: *NO KNOWN ALLERGIES

PHYSICAL EXAMINATION: Florence, David 04/20/2017 03:24:02
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Left Lower Extremity: SOME STIFFNESS AND RESTRICTION ON ROM OF EXTREMITIES AND HIPS, PT HAS A SHORTENED LEFT LEG

Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: Florence, David 04/20/2017 03:25:54
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values

require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 3.67 (Reference range 3.50 - 5.50 10^6/uL)
INSTRUMENT WBC - Resulted value: 6.90 (Reference range 4.50 - 11.00 10^3)
HEMOGLOBIN - Resulted value: 10.8 (Reference range 12.0 - 15.0 g/dL)
HEMATOCRIT - Resulted value: 33.0 (Reference range 36.0 - 48.0 %)
MCV - Resulted value: 89.9 (Reference range 79.0 - 98.0 fL)
MCH - Resulted value: 29.3 (Reference range 25.0 - 35.0 pg)
MCHC - Resulted value: 32.6 (Reference range 30.0 - 36.0 g/dL)
RDW - Resulted value: 16.4 (Reference range 11.5 - 14.5 %)
MPV - Resulted value: 7.1 (Reference range 7.0 - 11.0 fL)
PLATELET COUNT - Resulted value: 335 (Reference range 140 - 440 10^3/uL)
% Segmented Neutrophils - Resulted value: 57 (Reference range 45 - 70 %)
%LYMPH - Resulted value: 27 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 12 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 2 (Reference range 0 - 15 %)
BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)
GLUCOSE Serum - Resulted value: 102 (Reference range 74 - 106 mg/dL)
BUN - Resulted value: 22.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 0.58 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 37.90 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: >60 (Reference range)
CALCIUM - Resulted value: 8.3 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 4.30 (Reference range 3.50 - 5.10 mmol/L)
SODIUM - Resulted value: 145 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 110 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 30.4 (Reference range 21.0 - 32.0 mmol/L)
ALBUMIN - Resulted value: 2.4 (Reference range 3.4 - 5.0 g/dL)
TOTAL BILI - Resulted value: 0.4 (Reference range 0.2 - 1.0 mg/dL)
TOTAL PROTEIN - Resulted value: 5.6 (Reference range 6.4 - 8.2 g/dL)
ALKALINE PHOSPHATASE - Resulted value: 81 (Reference range 46 - 116 U/L)
ALT - Resulted value: 23 (Reference range 12 - 78 U/L)
AST - Resulted value: 18 (Reference range 15 - 37 U/L)
GLOBULIN - Resulted value: 3 (Reference range g/dL)
CPK - Resulted value: 32 (Reference range 26 - 308 U/L)
CK-MB (CKMB Fraction) - Resulted value: 1.2 (Reference range 0.0 - 3.6 ng/mL)
TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)
#GRAN - Resulted value: 4.00 (Reference range 2.00 - 7.70 10^3/uL)
#LYMPH - Resulted value: 1.90 (Reference range 1.00 - 4.00 10^3/uL)
#MONO - Resulted value: 0.80 (Reference range 0.20 - 1.10 10^3/uL)
#EOS - Resulted value: 0.10 (Reference range 0.03 - 0.38 10^3/uL)
#BASO - Resulted value: 0.10 (Reference range 0.01 - 0.08 10^3/uL)
A/G RATIO - Resulted value: 0.8 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

All labs reviewed. No other clinically significant abnormalities.**Radiology:**

Computerized Tomography Scan: CT Scan of: PELVIS AND B/L HIPS. Results of CT: NO NEW FRACTURES, HEALING FRACTURE.
Discussed results with Radiologist.

CLINICAL IMPRESSION: Florence, David 04/20/2017 02:01:57

1. Healing fracture of the pelvis. left femur
2. Anemia
3. Contusion, Head

DISPOSITION: Florence, David 04/20/2017 02:03:06
Disposition: Patient discharged to Nursing Home.

Condition: satisfactory.
Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 04/20/2017 02:03.
Discussed care with patient and family. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: Florence, David 04/20/2017 02:03:35
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply.
Patient agrees to follow up with:
Brandon, Albert , Address: 482 Interstate Drive Manchester, TN 37355, Phone: (931) 728-4718.Instructed to obtain follow up care prn.Patient agrees to return immediately if symptoms worsen or fail to improve.

PHYSICIAN ORDERS
(1) 12 Lead EKG [dflorence] sent at 04/19/2017 23:09 [by: dflorence. Written]
(1) CBC with Diff [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
(1) CMP [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
(1) CPK MB [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
(1) CPK Total [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
(1) CT Scan Lower Ext w/o contrast Right [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
{REASON FOR PROCESS: - TRAUMA
TRANSPORTATION: - STRETCHER
IV? - NO
O2? - NO
(1) CT Scan Lower Extremity without contrast Left [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
{REASON FOR PROCESS: - TRAUMA
TRANSPORTATION: - STRETCHER
IV? - NO
O2? - NO
(1) Troponin [dflorence] sent at 04/19/2017 23:09 [by: dflorence, Written]
(1) ED LEVEL 5 [dflorence] sent at 04/20/2017 02:21 [by: bhalstead. Protocol]
(1) Blood Collection [dflorence] ordered at 04/20/2017 00:10 [by: tmyers, Verbal]
Blood Collection Specimen Tested Where: sent to lab. Specimen Collectected By: collected by nurse initiated at 04/20/2017 00:10 by Myers-Antrobus, Teresa

Acuity

Arrival mode: STR - EMS	10
Disposition Type: DC - SNF	20
Department: CT	5
Department: Labs	5
Department: EKG	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Altered Mental Status	15
Musculoskeletal	3
Integumentary	3
Brief Reassessment	1
Neurological	1
Cardiovascular	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	2
Total Points	84

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		04/20/2017 02:21	2000005

Exhibit G

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 02/14/2018 20:48:12
[redacted] is a 79 old M that presented for care at 18:27:00 by AMB - POV. The patient was triaged at 18:36 with the following vital signs: 98.1 O, 78 regular, 20 unlabored, 133/73, 97 AMT: RA . 0 none. The patient's primary care physician is *No Area Physician.

Chief Complaint -- COUGH/CHEST CONGESTION

Exam Time: 02/14/2018 19:11.
History obtained from: patient, nursing notes
History limited by: N/A.
Onset of symptoms was 1.5 week(s) ago.

Symptoms are present now.
Patient states symptoms are of mild severity.
Patient has been taking the following medication prior to arrival: none.
Symptoms exacerbated by nothing.
Symptoms relieved by nothing.
Associated signs and symptoms: negative chest pain, positive congestion, positive cough, negative fever, negative hoarse voice, negative nausea, positive dyspnea.
Patient sent over from Fast Pace due to no xray tech. Flu and strep were negative

REVIEW OF SYSTEMS: McDonald, Tamara 02/15/2018 00:13:31
All (other) systems have been reviewed and are negative.Constitutional: negative fever.
ENT: negative facial pain.
Cardiovascular: negative chest pain.
Respiratory: positive congestion, positive cough, positive dyspnea.
Gastrointestinal: negative nausea.

PAST MEDICAL AND SURGICAL HISTORY: McDonald, Tamara 02/15/2018 00:18:53
Past Medical and Surgical histories reviewed.Past Medical History: positive Dementia, positive HTN.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: McDonald, Tamara 02/15/2018 00:19:18
Social History: Patient is a former smoker. Living Situation: lives with significant other, married.
Social history is negative for alcohol and tobacco use.Medications: lisinopril 10mg daily, aspirin 81mg daily, Medications reviewed.
Allergies: Penicillin

PHYSICAL EXAMINATION: McDonald, Tamara 02/15/2018 00:20:07
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: some left basilar rales with some decreased breath sounds
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.

Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: McDonald, Tamara 02/15/2018 00:21:29
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 5.76 (Reference range 4.70 - 6.00 10^6/uL)
INSTRUMENT WBC - Resulted value: 5.30 (Reference range 4.00 - 10.50 10^3)
HEMOGLOBIN - Resulted value: 16.6 (Reference range 13.5 - 18.0 g/dL)
HEMATOCRIT - Resulted value: 52.4 (Reference range 42.0 - 52.0 %)
MCV - Resulted value: 91.0 (Reference range 78.0 - 100 fL)
MCH - Resulted value: 28.8 (Reference range 27.0 - 31.0 pg)
MCHC - Resulted value: 31.7 (Reference range 32.0 - 36.0 g/dL)
RDW - Resulted value: 14.6 (Reference range 11.5 - 14.0 %)
MPV - Resulted value: 10.4 (Reference range 6.0 - 9.5 fL)
PLATELET COUNT - Resulted value: 114 (Reference range 150 - 450 10^3/uL)
% Segmented Neutrophils - Resulted value: 72 (Reference range 45 - 70 %)
%LYMPH - Resulted value: 16 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 11 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 1 (Reference range 0 - 0 %)
BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)
GLUCOSE Serum - Resulted value: 100 (Reference range 74 - 106 mg/dL)
BUN - Resulted value: 30.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 1.60 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 18.80 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: 54 (Reference range)
CALCIUM - Resulted value: 9.8 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 3.50 (Reference range 3.50 - 5.10 mmol/L)
SODIUM - Resulted value: 135 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 100 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 27.6 (Reference range 21.0 - 32.0 mmol/L)
ALBUMIN - Resulted value: 3.4 (Reference range 3.4 - 5.0 g/dL)
TOTAL BILI - Resulted value: 1.1 (Reference range 0.2 - 1.0 mg/dL)
TOTAL PROTEIN - Resulted value: 6.9 (Reference range 6.4 - 8.2 g/dL)
ALKALINE PHOSPHATASE - Resulted value: 81 (Reference range 46 - 116 U/L)
ALT - Resulted value: 19 (Reference range 12 - 78 U/L)
AST - Resulted value: 11 (Reference range 15 - 37 U/L)
GLOBULIN - Resulted value: 4 (Reference range g/dL)
B-NATURETIC PEPTIDE - Resulted value: 151 (Reference range 0 - 450 pg/mL)
CPK - Resulted value: 57 (Reference range 26 - 308 U/L)
CK-MB (CKMB Fraction) - Resulted value: 0.9 (Reference range 0.0 - 3.6 ng/mL)
TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)
#GRAN - Resulted value: 3.80 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 0.80 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.60 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.00 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.00 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: 45 (Reference range)

A/G RATIO - Resulted value: 0.9 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

Radiology:
X-Ray: Interpretation by Treating Physician. Chest X-Ray PA & Lateral View -- No acute disease.

EKG: EKG interpretation by Treating Physician. Time EKG Performed: 02/14/2018 19:51. Normal sinus rhythm; rate normal.

COURSE AND TREATMENT: McDonald, Tamara 02/15/2018 00:24:21
Note: Patient declined admission as recommended

CLINICAL IMPRESSION: McDonald, Tamara 02/14/2018 21:12:19

1. Bronchospasm
2. History of Asthma

DISPOSITION: McDonald, Tamara 02/14/2018 21:12:55
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition was non-emergent.Disposition date/time: 02/14/2018 21:13.
Discussed care with patient. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: McDonald, Tamara 02/14/2018 21:13:26
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply. Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to return immediately if symptoms worsen or fail to improve. Follow up with your PCP as needed

PHYSICIAN ORDERS
(1) CBC with Diff [nfontenot] sent at 02/14/2018 18:52 [by: pclem, Verbal]
(1) Chest X-Ray PA and Lateral [nfontenot] sent at 02/14/2018 18:52 [by: pclem, Verbal]
{REASON FOR CHEST: - COUGH
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) CMP [nfontenot] sent at 02/14/2018 18:52 [by: pclem, Verbal]
(1) BNP [nfontenot] sent at 02/14/2018 19:30 [by: bkoenig, Verbal]
(1) CPK MB [nfontenot] sent at 02/14/2018 19:30 [by: bkoenig, Verbal]
(1) CPK Total [nfontenot] sent at 02/14/2018 19:30 [by: bkoenig, Verbal]
(1) Troponin [nfontenot] sent at 02/14/2018 19:30 [by: bkoenig, Verbal]
(1) 12 Lead EKG [nfontenot] sent at 02/14/2018 19:31 [by: bkoenig, Verbal]
(1) ED LEVEL 5 [tmcdonald2] sent at 02/14/2018 21:26 [by: bkoenig, Protocol]
(1) IV Insertion [nfontenot] ordered at 02/14/2018 18:52 [by: pclem, Verbal]
IV Insertion Number of Attempts: 1 attempt. Location Started: in the left AC. Equipment: using a Saline Lock. Angiocath: with a 20 gauge catheter initiated at 02/14/2018 19:05 by Koenig, Brandon

(1) Venipuncture via IV [nfontenot] ordered at 02/14/2018 18:52 [by: pclem. Verbal]
Venipuncture via IV Location of IV: in the left AC initiated at 02/14/2018 19:05 by Koenig. Brandon
(1) PO Levaquin 500 mg [tmcdonald2] ordered at 02/14/2018 20:57 [by: bkoenig. Verbal]
PO Levaquin 500 mg initiated at 02/14/2018 21:04 by Koenig. Brandon
(1) PO Zithromax 250 mg [tmcdonald2] ordered at 02/14/2018 20:58 [by: bkoenig. Verbal]
PO Zithromax 250 mg initiated at 02/14/2018 21:03 by Koenig. Brandon

Acuity

Department: X-Ray	5
Department: Labs	5
Department: EKG	5
Tx: IV Insertion	15
Tx: Venipuncture via IV	10
Tx: PO Levaquin 500 mg	5
Tx: PO Zithromax 250 mg	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Psychological	3
Respiratory	3
Specimens collected	5
Brief Reassessment	1
Brief Reassessment	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	83

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		02/14/2018 21:26	2000005

Exhibit H

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: E[redacted] S[redacted] DOB: [redacted] Patient #: 638978 MRN: [redacted] Date In: 03/29/2017

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 03/29/2017 21:05:25
[redacted]s a 42 old F that presented for care at 20:28:00 by AMB - POV. The patient was triaged at 20:34 with the following vital signs: 98 O, 75 regular, 32 unlabored, 129/74, 100 AMT: RA , 5 Chest. The patient's primary care physician is Daniel, Denny .

Chief Complaint -- CHEST PAIN--ATRAUMATIC > 35 YRS

Exam Time: 03/29/2017 20:50.
History obtained from: patient, nursing notes
History limited by: N/A.
pt states been having these "attacks" for monthsSymptoms came on gradually.

Symptoms are present now.
Symptoms located in the Chest.
Patient describes quality of symptoms as a "discomfort".
Patient states symptoms are of mild severity.
Symptoms exacerbated by nothing.
Symptoms relieved by nothing.
Associated signs and symptoms: positive dyspnea, positive nausea, positive vomiting.

REVIEW OF SYSTEMS: Florence, David 03/30/2017 04:10:41
All (other) systems have been reviewed and are negative.Cardiovascular: positive chest pain, positive dyspnea on exertion, negative edema, negative palpitations.
Respiratory: positive dyspnea, Hyperventilating.
Gastrointestinal: positive nausea, positive vomiting.

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 03/30/2017 04:12:02
Past Medical and Surgical histories reviewed.Past Surgical History: positive cholecystectomy, positive hysterectomy total abdominal with bilateral salpingo-oophorectomy.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence. David 03/30/2017 04:12:08
Social history is negative for alcohol and tobacco use.Medications: busPIRone 5 mg oral tablet, estriol compounding
Allergies: LATEX, PHENERGAN, Z-PAK, Azithromycin 5 Day Dose Pack

PHYSICAL EXAMINATION: Florence, David 03/30/2017 04:12:31
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: [redacted] DOB: [redacted] Patient #: 638978 MRN: [redacted] Date In: 03/29/2017

DIAGNOSTIC TEST RESULTS: Florence, David 03/30/2017 04:12:54

Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.49 (Reference range 3.50 - 5.50 10^6/uL)

INSTRUMENT WBC - Resulted value: 13.20 (Reference range 4.50 - 11.00 10^3)

HEMOGLOBIN - Resulted value: 13.2 (Reference range 12.0 - 15.0 g/dL)

HEMATOCRIT - Resulted value: 40.1 (Reference range 36.0 - 48.0 %)

MCV - Resulted value: 89.4 (Reference range 79.0 - 98.0 fL)

MCH - Resulted value: 29.3 (Reference range 25.0 - 35.0 pg)

MCHC - Resulted value: 32.8 (Reference range 30.0 - 36.0 g/dL)

RDW - Resulted value: 13.5 (Reference range 11.5 - 14.5 %)

MPV - Resulted value: 8.4 (Reference range 7.0 - 11.0 fL)

PLATELET COUNT - Resulted value: 311 (Reference range 140 - 440 10^3/uL)

% Segmented Neutrophils - Resulted value: 49 (Reference range 45 - 70 %)

%LYMPH - Resulted value: 40 (Reference range 20 - 45 %)

MONOCYTE % - Resulted value: 7 (Reference range 1 - 10 %)

EOSINOPHIL % - Resulted value: 4 (Reference range 0 - 15 %)

BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)

Sedimentation Rate - Resulted value: 26 (Reference range 0 - 20 mm/hr)

GLUCOSE Serum - Resulted value: 105 (Reference range 74 - 106 mg/dL)

BUN - Resulted value: 12.00 (Reference range 7.00 - 18.00 mg/dL)

CREATININE - Resulted value: 0.73 (Reference range 0.55 - 1.30 mg/dL)

BUN/CREATININE RATIO - Resulted value: 16.40 (Reference range 7.00 - 25.00)

Calculated GFR AA - Resulted value: >60 (Reference range)

CALCIUM - Resulted value: 9.1 (Reference range 8.5 - 10.1 mg/dL)

POTASSIUM - Resulted value: 3.30 (Reference range 3.50 - 5.10 mmol/L)

SODIUM - Resulted value: 143 (Reference range 136 - 145 mmol/L)

CHLORIDE - Resulted value: 106 (Reference range 98 - 107 mmol/L)

CARBON DIOXIDE - Resulted value: 22.5 (Reference range 21.0 - 32.0 mmol/L)

ALBUMIN - Resulted value: 3.6 (Reference range 3.4 - 5.0 g/dL)

TOTAL BILI - Resulted value: 0.3 (Reference range 0.2 - 1.0 mg/dL)

TOTAL PROTEIN - Resulted value: 6.9 (Reference range 6.4 - 8.2 g/dL)

ALKALINE PHOSPHATASE - Resulted value: 82 (Reference range 46 - 116 U/L)

ALT - Resulted value: 32 (Reference range 12 - 78 U/L)

AST - Resulted value: 22 (Reference range 15 - 37 U/L)

GLOBULIN - Resulted value: 3 (Reference range g/dL)

CPK - Resulted value: 144 (Reference range 26 - 308 U/L)

CK-MB (CKMB Fraction) - Resulted value: 0.7 (Reference range 0.0 - 3.6 ng/mL)

TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)

#GRAN - Resulted value: 6.40 (Reference range 2.00 - 7.70 10^3/uL)

#LYMPH - Resulted value: 5.20 (Reference range 1.00 - 4.00 10^3/uL)

REPRINT

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: [redacted] DOB: [redacted] Patient #: 638978 MRN: [redacted] Date In: 03/29/2017

03/30/2017 04:17

REPRINT

REPRINT

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: [redacted] **DOB:** [redacted] **Patient #:** 638978 **MRN:** [redacted] **Date In:** 03/29/2017

Acuity

Disposition Type: OBSERVATION - Med Surg	20
Department: X-Ray	5
Department: Labs	5
Department: EKG	5
Tx: Custom Med (Manual Entry) NGT 0.4 x1 SL	5
Tx: IV Insertion	15
Tx: Venipuncture via IV	10
Tx: Custom Med (Manual Entry) Valium 10mg po	5
Tx: PO Aspirin 81 mg 4 chew and swallow	5
Psychosocial	2
Pain	1
Neurological	3
Cardiovascular	3
Respiratory	3
Specimens collected	5
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Total Points	110

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424

[redacted]

Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		03/30/2017 00:35	2000005

Exhibit I

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 02/15/2018 22:40:41
[redacted] is a 15 old F that presented for care at 21:51:00 by AMB - POV. The patient was triaged at 21:58 with the following vital signs: 98.3 O, 82 regular, 20 unlabored, 106/66, 98 AMT: RA , 8 Chest. The patient's primary care physician is Trussler, Jay .

Chief Complaint -- ASTHMA--PED (MILD)

Exam Time: 02/15/2018 22:09.
History obtained from: patient, mother, nursing notes
History limited by: N/A.
Onset of symptoms was 2 day(s) ago.

Symptoms are present now.
Patient states symptoms are of mild severity.
Patient has been taking the following medication prior to arrival: antibiotics.
Symptoms exacerbated by nothing.
Symptoms relieved by nothing.
Associated signs and symptoms: negative abdominal pain, negative fever, negative runny nose, negative headache, negative sore throat, positive chest congestion, negative shortness of breath, positive wheeze.
Patient has history of asthma, seen by here pcp 2 days ago diagnosis of URI on ZPak. Complains of asthma attack. Does have a nebulizer but unable to get medicine for it (states ins will not cover)

REVIEW OF SYSTEMS: McDonald, Tamara 02/16/2018 00:48:52
All (other) systems have been reviewed and are negative.Constitutional: negative fever.
ENT: negative runny nose, negative sore throat.
Cardiovascular: negative chest pain, negative dyspnea on exertion, negative edema.
Respiratory: positive chest congestion, negative shortness of breath, positive wheeze.
Gastrointestinal: negative abdominal pain.
Musculoskeletal: negative back pain.
Neurological: negative headache.

PAST MEDICAL AND SURGICAL HISTORY: McDonald, Tamara 02/16/2018 00:52:47
Past Medical and Surgical histories reviewed.Immunizations: up to date.
Past Medical History: positive asthma, positive Acute Bronchitis

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: McDonald, Tamara 02/16/2018 00:52:53
Social History: Patient has never smoked tobacco.

Social history is negative for alcohol and tobacco use.Medications: Flovent 120 - 2 puffs bid, Aer nebs PRN, Zyrtec qd, Flonase,
Medications reviewed.
Allergies: PENICILLINS (CLASS), HYDROCODONE

PHYSICAL EXAMINATION: McDonald, Tamara 02/16/2018 00:54:04
General: Vital signs noted. Nursing documentation reviewed. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** Left otic canal normal. Left TM is normal. Right otic canal normal. Right TM is normal. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.

Neck: Supple with no palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: Lung Sounds: Decreased breath sounds upper right chest, upper left chest, mid left chest, mid right chest. Patient is noted to have a frequent dry cough.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Neurologic: Mental Status: awake and alert. Oriented X 3.

CLINICAL IMPRESSION: McDonald, Tamara 02/15/2018 23:14:52

1. Asthmatic Bronchitis

DISPOSITION: McDonald, Tamara 02/15/2018 23:15:29
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 02/15/2018 23:15.
Discussed care with parents. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: McDonald, Tamara 02/15/2018 23:15:45
Discharge instructions given to caretaker. Discussed with caretaker who verbalizes understanding and willingness to comply.
Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to follow up with:
Trussler, Jay , Address: 585 Interstate Dr., STE B Manchester, TN 37355, Phone: (931) 728-9000.Instructed to obtain follow up care in one day. Caretaker agrees to return patient immediately if symptoms worsen or fail to improve.

PHYSICIAN ORDERS
(1) Aerosol Nebulizer [dflorence] sent at 02/15/2018 22:54 [by: rhansen, Verbal]
(1) ED LEVEL 4 [tmcdonald2] sent at 02/15/2018 23:46 [by: rhansen, Protocol]
(1) Nebulizer TX Custom Respiratory Order- Xopenex .125, 3 cc saline and 1 ml 4/mg Decadron [tmcdonald2] ordered at 02/15/2018 22:25 [by: dtwitty, Verbal]
Nebulizer TX Custom Respiratory Order- Xopenex .125, 3 cc saline and 1 ml 4/mg Decadron Patient Tolerance: patient tolerated well, Completed: in 16-30 minutes initiated at 02/15/2018 22:27 by Twitty, Donald
(1) PO Percocet 5 mg 1 now and 2 for home. [tmcdonald2] ordered at 02/15/2018 23:08 [by: rhansen, Verbal]
PO Percocet 5 mg 1 now and 2 for home. initiated at 02/15/2018 23:17 by Hansen, Ruth
(1) xeopenox 3 to go [tmcdonald2] ordered at 02/15/2018 23:09 [by: rhansen, Verbal]
xeopenox 3 to go initiated at 02/15/2018 23:17 by Hansen, Ruth
(1) PO Zofran 4 mg ODT [tmcdonald2] ordered at 02/15/2018 23:19 [by: rhansen, Verbal]
PO Zofran 4 mg ODT initiated at 02/15/2018 23:21 by Hansen, Ruth
(1) PO Zofran 4 mg ODT [tmcdonald2] ordered at 02/15/2018 23:27 [by: rhansen, Verbal]
PO Zofran 4 mg ODT initiated at 02/15/2018 23:27 by Hansen, Ruth

Acuity

Department: Resp	5
Tx: PO Percocet 5 mg 1 now and 2 for home.	5
Tx: PO Zofran 4 mg ODT	5
Tx: PO Zofran 4 mg ODT	5
Psychosocial	2
Pain	1
Adolescent (12 - 17 Years)	2
Brief Assessment	3
Neurological	3
Cardiovascular	3
Respiratory	3
Gastrointestinal	3
Genitourinary	3
Musculoskeletal	3
Integumentary	3
Vital Signs	2
Total Points	51

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	**51 - 80**
Level 5	81 - 224
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
Nebulizer TX Custom Respiratory Order- Xopenex .125, 3 cc saline and 1 ml 4/mg Decadron	02/15/2018 22:27	02/15/2018 22:54	8400034
xeopenox 3 to go	02/15/2018 23:17	02/15/2018 23:17	8400026
ED LEVEL 4		02/15/2018 23:46	2000004

Exhibit J

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Fontenot, Nigel 02/14/2018 15:33:01
[redacted]F is a 41 old F that presented for care at 12:56:00 by AMB - POV. The patient was triaged at 13:30 with the following vital signs: 98.2 O, 84 regular, 16 unlabored, 128/85. 98 AMT: RA , 9 Epigastric. The patient's primary care physician is Yang, Harrison .

Chief Complaint -- ABD PAIN--GENERALIZED

Exam Time: 02/14/2018 15:33.
History obtained from: patient
History limited by: N/A.
Onset of symptoms was 5 day(s) ago.

Symptoms are present now.
Associated signs and symptoms: negative diarrhea, positive decreased appetite, negative constipation, positive abdominal pain, negative chest pain, negative diaphoresis, negative dysuria, negative excessive bleeding, negative excessive bruising, negative fever, negative fatigue, negative headache, negative hematuria, negative myalgias, positive nausea, positive vomiting.
hasn't been able to keep her oxycodone down today

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 02/15/2018 00:30:23
Chief Complaint -- ABD PAIN--GENERALIZED

Exam Time: 02/14/2018 18:10.

REVIEW OF SYSTEMS: Fontenot, Nigel 02/14/2018 15:42:40
All (other) systems have been reviewed and are negative.Constitutional: negative diaphoresis, negative fever, negative fatigue.
Cardiovascular: negative chest pain.
Gastrointestinal: negative diarrhea, negative constipation, positive abdominal pain, positive nausea, positive vomiting.
Genitourinary: negative dysuria, negative hematuria.
Musculoskeletal: negative myalgias.
Neurological: negative headache.

PAST MEDICAL AND SURGICAL HISTORY: Fontenot, Nigel 02/14/2018 15:43:05
Past Medical and Surgical histories reviewed.Past Medical History: positive back pain - chronic, positive Acute Chest Pain, positive Dehydration, positive Vomiting, positive Severe Hypokalemia, positive Headache, positive Migraine , positive Neuropathy, positive pancreatic and spleen surgery to due stab wound.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Fontenot, Nigel 02/14/2018 15:43:09
Family History has been reviewed and is not pertinent.Positive smoker.Medications: Ibuprofen 800 mg oral tablet, Gabapentin 400 mg oral capsule, Phenergan 25 mg oral tablet, SUMAtriptan 50 mg oral tablet, oxyCODONE 10mg oral 3 times a day, Medications reviewed.
Allergies: PENICILLINS (CLASS) RASH, NAPROXEN, ERYTHROMYCIN RASH, BACLOFEN, AMOXICILLIN DYSPNEA, LITHIUM, CYCLOBENZAPRINE, TRAZODONE, KETOROLAC, AZITHROMYCIN, TRAMADOL, QUETIAPINE, BACTRIM, DEPAKOTE, FLAGYL, KEFLEX RASH, LAMICTAL, ROBAXIN, SUBOXONE, ZOLOFT, GEODON, Allergies reviewed.

PHYSICAL EXAMINATION: Fontenot, Nigel 02/14/2018 15:43:20
General: Nursing documentation reviewed. Vital signs noted. WD. well nourished and in NAD.
Cardiovascular: PMI normal. RRR. S1, S2 normal with no murmurs, clicks, gallops or rubs. All distal pulses 2+ and symmetric.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally. Lung Sounds: clear bilaterally.

Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.

DIAGNOSTIC TEST RESULTS: Fontenot, Nigel 02/14/2018 17:11:30
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 5.08 (Reference range 3.50 - 5.50 10^6/uL)
INSTRUMENT WBC - Resulted value: 15.00 (Reference range 4.00 - 10.50 10^3) Reviewed by Fontenot, Nigel at 02/14/2018 17:11.
HEMOGLOBIN - Resulted value: 14.8 (Reference range 12.0 - 15.0 g/dL)
HEMATOCRIT - Resulted value: 47.1 (Reference range 36.0 - 48.0 %)
MCV - Resulted value: 92.7 (Reference range 79.0 - 98.0 fL)
MCH - Resulted value: 29.1 (Reference range 27.0 - 31.0 pg)
MCHC - Resulted value: 31.4 (Reference range 30.0 - 36.0 g/dL)
RDW - Resulted value: 15.1 (Reference range 11.5 - 14.0 %)
MPV - Resulted value: 9.2 (Reference range 6.0 - 9.5 fL)
PLATELET COUNT - Resulted value: 379 (Reference range 150 - 450 10^3/uL)
% Segmented Neutrophils - Resulted value: 63 (Reference range 45 - 70 %)
%LYMPH - Resulted value: 27 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 7 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 3 (Reference range 0 - 0 %)
BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)
GLUCOSE Serum - Resulted value: 95 (Reference range 74 - 106 mg/dL)
BUN - Resulted value: 6.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 0.91 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 6.60 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: >60 (Reference range)
CALCIUM - Resulted value: 9.3 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 4.00 (Reference range 3.50 - 5.10 mmol/L)
SODIUM - Resulted value: 138 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 103 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 17.6 (Reference range 21.0 - 32.0 mmol/L) Reviewed by Fontenot, Nigel at 02/14/2018 17:11.
ALBUMIN - Resulted value: 4.4 (Reference range 3.4 - 5.0 g/dL)
TOTAL BILI - Resulted value: 0.2 (Reference range 0.2 - 1.0 mg/dL)
TOTAL PROTEIN - Resulted value: 8.0 (Reference range 6.4 - 8.2 g/dL)
ALKALINE PHOSPHATASE - Resulted value: 64 (Reference range 46 - 116 U/L)
ALT - Resulted value: 17 (Reference range 12 - 78 U/L)
AST - Resulted value: 11 (Reference range 15 - 37 U/L)
AMYLASE - Resulted value: 142 (Reference range 25 - 115 U/L) Reviewed by Fontenot, Nigel at 02/14/2018 17:11.
LIPASE - Resulted value: 102 (Reference range 73 - 393 U/L)
GLOBULIN - Resulted value: 4 (Reference range g/dL)
#GRAN - Resulted value: 9.40 (Reference range 1.50 - 6.60 10^3/uL)
#LYMPH - Resulted value: 4.00 (Reference range 1.50 - 3.50 10^3/uL)
#MONO - Resulted value: 1.00 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.40 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.20 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: >60 (Reference range)

A/G RATIO - Resulted value: 1.1 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

DIAGNOSTIC TEST RESULTS: McDonald, Tamara 02/14/2018 20:29:47
Radiology:
Discussed results with Radiologist.

Computerized Tomography Scan: Abdomen/Pelvis -- No acute disease. Discussed with Dr Morrison

COURSE AND TREATMENT: Fontenot, Nigel 02/14/2018 17:11:46
Note: she will need a CT to r/o perforation PUD with WBC up and amylase up

CLINICAL IMPRESSION: Fontenot, Nigel 02/14/2018 19:08:30
1. Abdominal Pain, Epigastric
2. Hyperamylasemia

CLINICAL IMPRESSION: McDonald, Tamara 02/14/2018 20:30:07
1. Gastroenteritis

DISPOSITION: Fontenot, Nigel 02/14/2018 19:08:55
Endorsement Note: Time: 02/14/2018 19:08. Patient endorsed to Dr. Florence, David and case fully discussed. Patient is clinically stable and in NAD at this time.

DISPOSITION: McDonald, Tamara 02/14/2018 20:30:13
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition was emergent.Disposition date/time: 02/14/2018 20:30.
Discussed care with patient. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: McDonald, Tamara 02/14/2018 20:30:42
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply.
Patient agrees to follow up with:
Yang, Harrison , Address: 845-D McArthur Drive Manchester, TN 37355, Phone: (931) 728-1107.Instructed to obtain follow up care in two days. Patient agrees to return immediately if symptoms worsen or fail to improve.

PHYSICIAN ORDERS
(1) Amylase [nfontenot] sent at 02/14/2018 14:49 [by: pclem, Verbal]
(1) CBC with Diff [nfontenot] sent at 02/14/2018 14:49 [by: pclem, Verbal]
(1) CMP [nfontenot] sent at 02/14/2018 14:49 [by: pclem, Verbal]
(1) Lipase [nfontenot] sent at 02/14/2018 14:49 [by: pclem, Verbal]
(1) Urinalysis [nfontenot] sent at 02/14/2018 14:49 [by: pclem, Verbal]

SPECIMEN TYPE - CLEAN CATCH
(1) CT Scan Abd / Pelvis with contrast [nfontenot] sent at 02/14/2018 17:13 [by: nfontenot, Written]
{REASON FOR ABDOMEN: - upper pain ,leukocytosis, amylasemia (po+IV)
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) ED LEVEL 5 [tmcdonald2] sent at 02/14/2018 21:23 [by: rhansen, Protocol]
(1) IV Infusion > 15 min. Add'l Hr (NS 200 mL/hr) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Infusion > 15 min. Add'l Hr (NS 200 mL/hr) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Infusion > 15 min. Add'l Hr (NS 200 mL/hr) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Infusion > 15 min. Add'l Hr (NS 200 mL/hr) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Infusion > 15 min. Initial Hr (NS 200 mL/hr) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Compazine 10 mg) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Morphine 2mg/Zofran 4mg IV) [dflorence] sent at 02/14/2018 21:23 [by: dflorence, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Morphine 4 mg / Zofran 4 mg) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Protonix 40 mg) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Same Drug (IV Morphine 4 mg / Zofran 4 mg) [nfontenot] sent at 02/14/2018 21:23 [by: nfontenot, Protocol]
(1) IV Insertion [nfontenot] ordered at 02/14/2018 15:25 [by: rhansen, Verbal]
IV Insertion Number of Attempts: 3 attempts, Location Started: in the right AC, Equipment: using a Hep Lock, Angiocath: with a 22 gauge catheter initiated at 02/14/2018 15:25 by Hansen, Ruth
(1) Venipuncture via IV [nfontenot] ordered at 02/14/2018 15:25 [by: rhansen, Verbal]
Venipuncture via IV Location of IV: in the right AC initiated at 02/14/2018 15:25 by Hansen, Ruth
(1) NS 200 mL/hr [nfontenot] ordered at 02/14/2018 15:34 [by: nfontenot, Written]
NS 200 mL/hr Location of IV: in the right AC, Reason for IV: given for therapeutic reasons initiated at 02/14/2018 15:45 by Hansen, Ruth
(1) IV Compazine 10 mg [nfontenot] ordered at 02/14/2018 15:35 [by: nfontenot, Written]
IV Compazine 10 mg Reason for IV: given for therapeutic reasons, Location of IV: in the right AC initiated at 02/14/2018 15:47 by Hansen, Ruth
(1) IV Protonix 40 mg [nfontenot] ordered at 02/14/2018 15:35 [by: nfontenot, Written]
IV Protonix 40 mg Location of IV: in the right AC, Reason for IV: given for therapeutic reasons initiated at 02/14/2018 15:50 by Hansen, Ruth
(1) IV Morphine 4 mg / Zofran 4 mg [nfontenot] ordered at 02/14/2018 15:44 [by: nfontenot, Written]
IV Morphine 4 mg / Zofran 4 mg Reason for IV: given for therapeutic reasons, Location of IV: in the right AC initiated at 02/14/2018 16:11 by Hansen, Ruth
(1) PO Keppra 1000 mg [nfontenot] ordered at 02/14/2018 18:01 [by: rhansen, Verbal]
PO Keppra 1000 mg initiated at 02/14/2018 18:08 by Hansen, Ruth
(1) IV Morphine 4 mg / Zofran 4 mg [nfontenot] ordered at 02/14/2018 18:13 [by: nfontenot, Written]
IV Morphine 4 mg / Zofran 4 mg Location of IV: in the right AC, Reason for IV: given for therapeutic reasons initiated at 02/14/2018 18:31 by Hansen, Ruth
(1) IV Morphine 2mg/Zofran 4mg IV [dflorence] ordered at 02/14/2018 20:16 [by: dflorence, Written]
IV Morphine 2mg/Zofran 4mg IV Reason for IV: given for therapeutic reasons, Location of IV: in the right AC initiated at 02/14/2018 20:25 by Hansen, Ruth
(1) PO Lortab 10mg #2 to go [dflorence] ordered at 02/14/2018 20:28 [by: dflorence, Written]
PO Lortab 10mg #2 to go initiated at 02/14/2018 21:13 by Hansen, Ruth
(1) PO Zofran 4 mg #2 to go [dflorence] ordered at 02/14/2018 20:29 [by: dflorence, Written]
PO Zofran 4 mg #2 to go initiated at 02/14/2018 21:13 by Hansen, Ruth

NIGEL FONTENOT, M.D. All text in this document clearly marked by Nigel Fontenot, M.D. has been authored and legally signed by use of electronic device. 02/14/2018 19:09

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: [redacted] **DOB:** [redacted] **Patient #:** 668079 **MRN:** [redacted] **Date In:** 02/14/2018

[redacted]

Acuity

Department: CT	5
Department: Labs	5
Tx: IV Insertion	15
Tx: Venipuncture via IV	10
Tx: IV Compazine 10 mg	8
Tx: IV Protonix 40 mg	8
Tx: IV Morphine 4 mg / Zofran 4 mg	8
Tx: PO Keppra 1000 mg	5
Tx: IV Morphine 4 mg / Zofran 4 mg	8
Tx: IV Morphine 2mg/Zofran 4mg IV	8
Tx: PO Lortab 10mg #2 to go	5
Tx: PO Zofran 4 mg #2 to go	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Psychological	3
Cardiovascular	3
Respiratory	3
Gastrointestinal	3
Genitourinary	5
Specimens collected	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Vital Signs	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1

[redacted]

Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	145

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

IV Charging

Location: in the right AC

Name	Reason	Init	Stopped	Minutes	Codes
NS 200 mL/hr	T/D/P	15:45	20:40	295	2000047 (96365), 2000048x4 (96366x4)
IV Compazine 10 mg	T/D/P	15:47	15:49	2	2000018 (96375)
IV Protonix 40 mg	T/D/P	15:50	15:51	1	2000018 (96375)
IV Morphine 4 mg / Zofran 4 mg	T/D/P	16:11	16:14	3	2000018 (96375)
IV Morphine 4 mg / Zofran 4 mg	T/D/P	18:31	18:33	2	2000017 (96376)
IV Morphine 2mg/Zofran 4mg IV	T/D/P	20:25	20:27	2	2000018 (96375)

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		02/14/2018 21:23	2000005

Exhibit K

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 01/31/2018 20:46:24
[redacted] is a 71 old F that presented for care at 19:48:00 by AMB - POV. The patient was triaged at 19:48 with the following vital signs: 98.2 O, 127 regular, 20 unlabored, 203/94, 98 AMT: RA , 0 none. The patient's primary care physician is Daniel, Denny

.

Chief Complaint -- HYPERTENSION--REPORTED

Exam Time: 01/31/2018 19:58.
History obtained from: patient, nursing notes
History limited by: N/A.
Onset of symptoms was immediately prior to arrival in the Emergency Department.

Symptoms are present now.
Patient states symptoms are of mild severity.
Current symptoms: dizziness.
Associated signs and symptoms: negative fever, negative headache, negative nausea, negative chest pain, negative anxiety.
On arrival patient is Tachycardic

REVIEW OF SYSTEMS: McDonald, Tamara 02/01/2018 03:57:37
All (other) systems have been reviewed and are negative.Constitutional: negative fever.
Cardiovascular: negative chest pain, negative dyspnea on exertion. negative edema, Positive Tachycardia.
Respiratory: negative shortness of breath.
Gastrointestinal: negative nausea.
Neurological: negative headache.
Psychological: negative anxiety.

PAST MEDICAL AND SURGICAL HISTORY: McDonald, Tamara 02/01/2018 03:58:40
Past Medical and Surgical histories reviewed.Past Medical History: positive diabetes mellitus - NIDDM, positive arthroscopic left knee, positive colonscopy, positive trigger finger times 3, positive sleep study times 2, positive degenerative arthritis, positive total right hip replacement.
Past Surgical History: positive back surgery, positive carpal tunnel surgical correction, positive Hip Replacement.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: McDonald, Tamara 02/01/2018 03:59:55
Positive smoker.Medications: Valsartan 160 mg oral tablet 2 times a day, metFORMIN 500 mg oral tablet 2 times a day, Naproxen, AmLODIPine Besylate 10 mg oral tablet once a day, Toprol-XL 25 mg oral tablet once a day, Furosemide 40 mg oral tablet every other day, PredniSONE 1 mg oral tablet once a day, furosemide 20 mg oral tablet every other day, Medications reviewed.
Allergies: *NO KNOWN ALLERGIES
Provider spent 5 minutes advising patient on dangers of tobacco, with specifics on manners to quit use, and follow-up contacts for additional counseling.
PHYSICAL EXAMINATION: McDonald, Tamara 02/01/2018 04:00:05
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.

Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: McDonald, Tamara 02/01/2018 04:02:36
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.73 (Reference range 3.50 - 5.50 10^6/uL)
INSTRUMENT WBC - Resulted value: 9.80 (Reference range 4.00 - 10.50 10^3)
HEMOGLOBIN - Resulted value: 12.3 (Reference range 12.0 - 15.0 g/dL)
HEMATOCRIT - Resulted value: 37.0 (Reference range 36.0 - 48.0 %)
MCV - Resulted value: 78.3 (Reference range 79.0 - 98.0 fL)
MCH - Resulted value: 26.0 (Reference range 27.0 - 31.0 pg)
MCHC - Resulted value: 33.2 (Reference range 30.0 - 36.0 g/dL)
RDW - Resulted value: 13.5 (Reference range 11.5 - 14.0 %)
MPV - Resulted value: 7.5 (Reference range 6.0 - 9.5 fL)
PLATELET COUNT - Resulted value: 403 (Reference range 150 - 450 10^3/uL)
% Segmented Neutrophils - Resulted value: 71 (Reference range 45 - 70 %)
%LYMPH - Resulted value: 21 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 6 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 2 (Reference range 0 - 0 %)
BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)
GLUCOSE Serum - Resulted value: 135 (Reference range 74 - 106 mg/dL)
BUN - Resulted value: 13.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 0.57 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 22.80 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: >60 (Reference range)
CALCIUM - Resulted value: 9.4 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 3.70 (Reference range 3.50 - 5.10 mmol/L)
SODIUM - Resulted value: 144 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 107 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 24.1 (Reference range 21.0 - 32.0 mmol/L)
ALBUMIN - Resulted value: 3.9 (Reference range 3.4 - 5.0 g/dL)
TOTAL BILI - Resulted value: 0.3 (Reference range 0.2 - 1.0 mg/dL)
TOTAL PROTEIN - Resulted value: 7.9 (Reference range 6.4 - 8.2 g/dL)
ALKALINE PHOSPHATASE - Resulted value: 113 (Reference range 46 - 116 U/L)
ALT - Resulted value: 23 (Reference range 12 - 78 U/L)
AST - Resulted value: 15 (Reference range 15 - 37 U/L)
FREE T3 - Resulted value: 6.16 (Reference range 2.18 - 3.98 pg/mL)
T4 Total - Resulted value: 16.2 (Reference range 4.7 - 13.3 ug/dL)
T.S.H. - Resulted value: <0.01 (Reference range 0.36 - 3.74 uIU/mL)

GLOBULIN - Resulted value: 4 (Reference range g/dL)

B-NATURETIC PEPTIDE - Resulted value: 111 (Reference range 100 - 125 pg/mL)

CPK - Resulted value: 58 (Reference range 26 - 308 U/L)

CK-MB (CKMB Fraction) - Resulted value: 0.6 (Reference range 0.0 - 3.6 ng/mL)

TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)

#GRAN - Resulted value: 6.90 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 2.00 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.50 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.20 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.10 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: >60 (Reference range)

A/G RATIO - Resulted value: 1.0 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

Radiology:
X-Ray: Interpretation by Treating Physician. Chest X-Ray PA & Lateral View -- No acute disease.

CLINICAL IMPRESSION: McDonald, Tamara 01/31/2018 22:03:22

1. Hypertension
2. Tachycardia Secondary to Hyperthyroidism

DISPOSITION: McDonald, Tamara 01/31/2018 22:04:39
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition was emergent.Disposition date/time: 01/31/2018 22:05.
Discussed care with patient. Explained findings, diagnosis. and disposition.

INSTRUCTIONS: McDonald, Tamara 01/31/2018 22:05:14
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply.
Patient agrees to follow up with:
Daniel, Denny , Address: 1615 McMinnville Hwy Manchester, TN 37355. Phone: (931) 728-6205.Instructed to obtain follow up care in one day. Patient agrees to return immediately if symptoms worsen or fail to improve.

PHYSICIAN ORDERS
(1) 12 Lead EKG [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
(1) BNP [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
(1) CBC with Diff [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
(1) Chest X-Ray PA and Lateral [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
{REASON FOR CHEST: - CHEST PAIN
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) CMP [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
(1) CPK MB [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
(1) CPK Total [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]

(1) Troponin [dflorence] sent at 01/31/2018 19:58 [by: ccapps, Verbal]
(1) T-3 Free [dflorence] sent at 01/31/2018 19:59 [by: ccapps, Verbal]
(1) T-4 Total [dflorence] sent at 01/31/2018 19:59 [by: ccapps, Verbal]
(1) TSH [dflorence] sent at 01/31/2018 19:59 [by: ccapps, Verbal]
(1) X-Ray Knee Complete Left [dflorence] sent at 01/31/2018 20:04 [by: dflorence, Written]
{REASON FOR PROCESS: - PAIN
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) ED LEVEL 5 [tmcdonald2] sent at 01/31/2018 22:31 [by: rhansen, Protocol]
(1) Cardiac Telemetry Monitoring [dflorence] ordered at 01/31/2018 19:57 [by: ccapps, Verbal]
Cardiac Telemetry Monitoring initiated at 01/31/2018 19:59 by Capps, Clara
(1) Continuous Pulse Ox [dflorence] ordered at 01/31/2018 19:57 [by: ccapps, Verbal]
Continuous Pulse Ox initiated at 01/31/2018 19:59 by Capps, Clara
(1) IV Insertion [dflorence] ordered at 01/31/2018 19:57 [by: ccapps, Verbal]
IV Insertion Number of Attempts: 1 attempt. Location Started: in the right AC. Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 01/31/2018 19:59 by Capps, Clara
(1) NIBP Monitor [dflorence] ordered at 01/31/2018 19:57 [by: ccapps, Verbal]
NIBP Monitor cycle time: every 15 minutes initiated at 01/31/2018 19:59 by Capps, Clara
(1) Venipuncture via IV [dflorence] ordered at 01/31/2018 19:57 [by: ccapps, Verbal]
Venipuncture via IV Location of IV: in the right AC initiated at 01/31/2018 19:59 by Capps, Clara
(1) PO Percocet 10mg #1 [dflorence] ordered at 01/31/2018 21:08 [by: dflorence, Written]
PO Percocet 10mg #1 initiated at 01/31/2018 21:19 by Capps, Clara

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: [redacted] DOB: [redacted] Patient #: 666829 MRN: [redacted] Date In: 01/31/2018

[redacted]

Acuity

Department: X-Ray	5
Department: Labs	5
Department: EKG	5
Tx: IV Insertion	15
Tx: Venipuncture via IV	10
Tx: PO Percocet 10mg #1	5
Psychosocial	2
Psychosocial	0
Pain	1
Brief Assessment	3
Neurological	3
Cardiovascular	3
Respiratory	3
Gastrointestinal	3
Genitourinary	3
Musculoskeletal	3
Integumentary	3
Specimens collected	5
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	92

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324

[redacted]

Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		01/31/2018 22:31	2000005

Exhibit L

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Honig, Allen 08/09/2017 16:29:34
[redacted] is a 61 old F that presented for care at 14:30:00 by AMB - POV. The patient was triaged at 14:37 with the following vital signs: 98.0 O, 103 regular, 22 unlabored, 156/81, 99 AMT: RA , 5 Abdomen. The patient's primary care physician is *No Area Physician.

Chief Complaint -- ABD PAIN--LOWER, FEMALE NON CHILDBEARING

Exam Time: 08/09/2017 16:19.
History obtained from: patient
History limited by: patient is poor historian.
Onset of symptoms was ~1 day(s) ago.

Symptoms are present now.
Symptoms located in the abdomen but are generalized, without localization.
Patient describes quality of symptoms as --unable to describe.
Pt. is S/P colostomy ~1 year ago. Being followed by Nashville surgeon (after complicated hernia surgery)
Associated signs and symptoms: negative chest pain, positive abdominal pain, negative constipation, Pt. states was passing "mucous" per rectum which became reddish in color. Doen't normally have any rectal output since her colostomy..

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 08/09/2017 20:55:45
Chief Complaint -- ABD PAIN--LOWER, FEMALE NON CHILDBEARING

Exam Time: 08/09/2017 19:55.

REVIEW OF SYSTEMS: Honig, Allen 08/09/2017 18:53:35
All (other) systems have been reviewed and are negative.Cardiovascular: negative chest pain.
Gastrointestinal: positive abdominal pain, negative constipation, Mucoid reddish rectal output in addtion to usual colostomy BM's, positive nausea.

PAST MEDICAL AND SURGICAL HISTORY: Honig, Allen 08/09/2017 18:55:39
Past Medical History: positive COPD, , positive diabetes mellitus - NIDDM, positive GERD, positive pancreatitis, positive migraine headache, positive HTN, positive anxiety disorder, positive nausea, positive arthritis, positive Blood transfusion, positive c section, positive CVA, positive DDD neck and back, positive hernia repair, positive kidney stones, positive lithotripsy, positive nissan surgery, positive right eye for cataracts, positive short term memory loss, positive sleep apnea, positive Staph Infection - ABD-Surgery associated with "Mesh" in abd..
Past Surgical History: positive cholecystectomy, positive hysterectomy total abdominal with bilateral salpingo-oophorectomy, positive tubal ligation.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Honig, Allen 08/09/2017 18:55:42
Medications: ProAir HFA inhalation, Alprazolam 0.5 mg oral tablet 3 times a day, Baclofen 10 mg oral tablet 3 times a day, Kanagliflozin 100 mg oral tablet once a day, metFORMIN 1000 mg oral tablet once a day, Losartan Potassium- 50 mg oral tablet once a day, Norco 325 mg-10 mg oral tablet every 6 hours, Omeprazole-not taking currently 40 mg oral delayed release capsule once a day, promethazine 25 mg oral tablet as needed. relax and sleep tablet (otc) bedtime-PRN, Gabapentin 100 mg oral capsule once a day at bedtime
Allergies: SULFA (sulfonamide), BACTRIM DS, HYDROXYZINE HCL

PHYSICAL EXAMINATION: Honig, Allen 08/09/2017 18:56:17
General: Nursing documentation reviewed. Vital signs noted. Patient in no acute distress. Patient appears moderately anxious.
Abdomen: Mild diffuse tenderness without localization.

DIAGNOSTIC TEST RESULTS: Honig, Allen 08/09/2017 18:56:58

Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.70 (Reference range 3.50 - 5.50 10^6/uL)

INSTRUMENT WBC - Resulted value: 12.60 (Reference range 4.00 - 10.50 10^3) Reviewed by Honig, Allen at 08/09/2017 18:57 and interpreted as abnormal.

HEMOGLOBIN - Resulted value: 11.9 (Reference range 12.0 - 15.0 g/dL)

HEMATOCRIT - Resulted value: 37.6 (Reference range 36.0 - 48.0 %)

MCV - Resulted value: 80.1 (Reference range 79.0 - 98.0 fL)

MCH - Resulted value: 25.4 (Reference range 27.0 - 31.0 pg)

MCHC - Resulted value: 31.7 (Reference range 30.0 - 36.0 g/dL)

RDW - Resulted value: 15.1 (Reference range 11.5 - 14.0 %)

MPV - Resulted value: 8.5 (Reference range 6.0 - 9.5 fL)

PLATELET COUNT - Resulted value: 308 (Reference range 150 - 450 10^3/uL)

% Segmented Neutrophils - Resulted value: 75 (Reference range 45 - 70 %)

%LYMPH - Resulted value: 17 (Reference range 20 - 45 %)

MONOCYTE % - Resulted value: 6 (Reference range 1 - 10 %)

EOSINOPHIL % - Resulted value: 2 (Reference range 0 - 0 %)

BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)

GLUCOSE Serum - Resulted value: 105 (Reference range 74 - 106 mg/dL)

BUN - Resulted value: 16.00 (Reference range 7.00 - 18.00 mg/dL)

CREATININE - Resulted value: 1.11 (Reference range 0.55 - 1.30 mg/dL)

BUN/CREATININE RATIO - Resulted value: 14.40 (Reference range 7.00 - 25.00)

Calculated GFR AA - Resulted value: >60 (Reference range)

CALCIUM - Resulted value: 10.0 (Reference range 8.5 - 10.1 mg/dL)

POTASSIUM - Resulted value: 3.90 (Reference range 3.50 - 5.10 mmol/L)

SODIUM - Resulted value: 144 (Reference range 136 - 145 mmol/L)

CHLORIDE - Resulted value: 105 (Reference range 98 - 107 mmol/L)

CARBON DIOXIDE - Resulted value: 27.2 (Reference range 21.0 - 32.0 mmol/L)

ALBUMIN - Resulted value: 3.7 (Reference range 3.4 - 5.0 g/dL)

TOTAL BILI - Resulted value: 0.3 (Reference range 0.2 - 1.0 mg/dL)

TOTAL PROTEIN - Resulted value: 7.2 (Reference range 6.4 - 8.2 g/dL)

ALKALINE PHOSPHATASE - Resulted value: 109 (Reference range 46 - 116 U/L)

ALT - Resulted value: 19 (Reference range 12 - 78 U/L)

AST - Resulted value: 12 (Reference range 15 - 37 U/L)

LIPASE - Resulted value: 95 (Reference range 73 - 393 U/L)

GLOBULIN - Resulted value: 4 (Reference range g/dL)

#GRAN - Resulted value: 9.40 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 2.10 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.80 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.30 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.10 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: 53 (Reference range)

A/G RATIO - Resulted value: 0.9 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

All labs reviewed. No other clinically significant abnormalities.

DIAGNOSTIC TEST RESULTS: Florence, David 08/09/2017 20:56:01

Radiology:

Discussed results with Radiologist.

Computerized Tomography Scan: Abdomen/Pelvis -- No acute disease.

CLINICAL IMPRESSION: Florence, David 08/09/2017 20:56:18

1. Acute Abdominal Pain

DISPOSITION: Honig, Allen 08/09/2017 18:57:49

Endorsement Note: Time: 08/09/2017 19:00. Patient endorsed to Dr. Florence. David and case fully discussed. Patient is clinically stable and in NAD at this time.

DISPOSITION: Florence, David 08/09/2017 20:56:59

Disposition: Patient dispositioned to Observation at 08/09/2017 21:00. Admitting Physician: Florence, David .

Condition: Stable.

Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 08/09/2017 21:00.

Discussed care with patient. Explained findings, diagnosis, and disposition.

PHYSICIAN ORDERS

(1) CBC with Differential [ahonig] sent at 08/09/2017 16:32 [by: ahonig, Protocol]
(1) CMP [ahonig] sent at 08/09/2017 16:32 [by: ahonig, Written]
(1) CT Scan Abd / Pelvis with contrast [ahonig] sent at 08/09/2017 16:32 [by: ahonig, Written]
{REASON FOR ABDOMEN: - ABDOMINAL PAIN
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) Lipase [ahonig] sent at 08/09/2017 16:32 [by: ahonig, Written]
(1) Urinalysis [ahonig] sent at 08/09/2017 16:32 [by: ahonig, Protocol]
SPECIMEN TYPE - RANDOM
(1) ED LEVEL 5 [dflorence] sent at 08/09/2017 23:55 [by: pclem, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Phenergan 12.5 mg) [dflorence] sent at 08/09/2017 23:55 [by: psmotherman, Protocol]
(1) IV Push or Infusion < 15 min. Initial Drug (IV Demerol 25 mg) [dflorence] sent at 08/09/2017 23:55 [by: psmotherman, Protocol]
(1) IV Insertion [ahonig] ordered at 08/09/2017 18:00 [by: psmotherman, Verbal]
IV Insertion Number of Attempts: 1 attempt. Location Started: in the right arm, Equipment: using a Saline Lock, Angiocath: with a 22 gauge catheter initiated at 08/09/2017 18:00 by Smotherman, Patsy
(1) Venipuncture via IV [ahonig] ordered at 08/09/2017 18:00 [by: psmotherman, Verbal]
Venipuncture via IV Location of IV: in the right arm initiated at 08/09/2017 18:00 by Smotherman, Patsy
(1) IV Demerol 25 mg [dflorence] ordered at 08/09/2017 21:21 [by: psmotherman, Verbal]
IV Demerol 25 mg Location of IV: in the right arm, Reason for IV: given for therapeutic reasons initiated at 08/09/2017 21:22 by Smotherman, Patsy
(1) IV Phenergan 12.5 mg [dflorence] ordered at 08/09/2017 21:22 [by: psmotherman, Verbal]
IV Phenergan 12.5 mg Reason for IV: given for therapeutic reasons. Location of IV: in the right arm initiated at 08/09/2017 21:23 by Smotherman, Patsy
(1) Custom Med (Manual Entry)Immodium 2 capsules po [dflorence] ordered at 08/09/2017 22:34 [by: psmotherman, Verbal]

Custom Med (Manual Entry)Immodium 2 capsules po initiated at 08/09/2017 22:34 by Smotherman, Patsy

DAVID FLORENCE. DO All text in this document clearly marked by David Florence. DO has been authored and legally signed by use of electronic device.
08/10/2017 04:57

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

[redacted]

Patient: [redacted] DOB: [redacted] Patient #: 651206 MRN: [redacted] Date In: 08/09/2017

Acuity

Disposition Type: ADMIT - Med Surg	20
Department: CT	5
Department: Labs	5
Tx: IV Insertion	15
Tx: Venipuncture via IV	10
Tx: IV Demerol 25 mg	8
Tx: IV Phenergan 12.5 mg	8
Tx: Custom Med (Manual Entry)Immodium 2 capsules po	5
Psychosocial	2
Pain	1
Brief Assessment	3
Gastrointestinal	3
Genitourinary	3
Specimens collected	5
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Vital Signs	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: Medicines	1
Total Points	116

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50

[redacted]

Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

IV Charging

Location: in the right arm

Name	Reason	Init	Stopped	Minutes	Codes
IV Demerol 25 mg	T/D/P	21:22	21:26	4	2000014 (96374)
IV Phenergan 12.5 mg	T/D/P	21:23	21:27	4	2000018 (96375)

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		08/09/2017 23:55	2000005

Exhibit M

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 04/19/2017 19:41:33
[redacted] is a 54 old M that presented for care at 19:05:00 by AMB - POV. The patient was triaged at 19:05 with the following vital signs: 98.1 O, 96 regular, 20 unlabored, 112/82, 94 AMT: RA , 8 Multiple Areas. The patient's primary care physician is *No Area Physician.

Chief Complaint -- CONGESTION--HEAD, NOSE, CHEST

Exam Time: 04/19/2017 19:30.
History obtained from: patient, nursing notes
History limited by: N/A.
Onset of symptoms was 1 week(s) ago.

Symptoms are present now.
Patient states symptoms are of mild severity.
Patient admits to cough, productive of yellow sputum.
Symptoms relieved by nothing.
Associated signs and symptoms: negative chest congestion, negative productive cough.

REVIEW OF SYSTEMS: Florence, David 04/20/2017 04:20:55
All (other) systems have been reviewed and are negative.ENT: positive nasal congestion.
Respiratory: positive chest congestion, positive productive cough.

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 04/20/2017 04:22:32
Past Medical and Surgical histories reviewed.Past Medical History: positive Abdominal Pain, Epigastricpositive Acute Abdominal Pain, positive Chronic Pancreatitis, positive ERCP, positive lymphoma, positive niddm, positive porta cath.
Past Surgical History: positive back surgery, positive cholecystectomy.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 04/20/2017 04:22:38
Positive smoker.Medications: Creon oral 3 times a day w meals, Percocet 10mg q6hrs, metFORMIN 500 mg oral tablet 2 times a day
Allergies: *NO KNOWN ALLERGIES
Provider spent 5 minutes advising patient on dangers of tobacco, with specifics on manners to quit use, and follow-up contacts for additional counseling.
PHYSICAL EXAMINATION: Florence, David 04/20/2017 04:22:42
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: Lung Sounds: Rales audible bilateral bases. Decreased breath sounds bilateral bases. Respiratory effort is unlabored Patient is noted to have an occasional rhonchorous cough.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: Florence, David 04/20/2017 04:23:37

Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.57 (Reference range 4.30 - 5.90 10^6/uL)

INSTRUMENT WBC - Resulted value: 9.50 (Reference range 4.50 - 11.00 10^3)

HEMOGLOBIN - Resulted value: 16.9 (Reference range 14.0 - 17.0 g/dL)

HEMATOCRIT - Resulted value: 46.3 (Reference range 39.0 - 55.0 %)

MCV - Resulted value: 101.2 (Reference range 80.0 - 100 fL)

MCH - Resulted value: 36.8 (Reference range 25.0 - 35.0 pg)

MCHC - Resulted value: 36.4 (Reference range 31.0 - 37.0 g/dL)

RDW - Resulted value: 13.2 (Reference range 11.5 - 14.5 %)

MPV - Resulted value: 8.9 (Reference range 7.0 - 11.0 fL)

PLATELET COUNT - Resulted value: 229 (Reference range 140 - 440 10^3/uL)

% Segmented Neutrophils - Resulted value: 58 (Reference range 45 - 70 %)

%LYMPH - Resulted value: 20 (Reference range 20 - 45 %)

MONOCYTE % - Resulted value: 10 (Reference range 1 - 10 %)

EOSINOPHIL % - Resulted value: 11 (Reference range 0 - 15 %)

BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)

GLUCOSE Serum - Resulted value: 143 (Reference range 74 - 106 mg/dL)

BUN - Resulted value: 10.00 (Reference range 7.00 - 18.00 mg/dL)

CREATININE - Resulted value: 0.79 (Reference range 0.55 - 1.30 mg/dL)

BUN/CREATININE RATIO - Resulted value: 12.70 (Reference range 7.00 - 25.00)

Calculated GFR AA - Resulted value: >60 (Reference range)

CALCIUM - Resulted value: 8.9 (Reference range 8.5 - 10.1 mg/dL)

POTASSIUM - Resulted value: 3.80 (Reference range 3.50 - 5.10 mmol/L)

SODIUM - Resulted value: 143 (Reference range 136 - 145 mmol/L)

CHLORIDE - Resulted value: 105 (Reference range 98 - 107 mmol/L)

CARBON DIOXIDE - Resulted value: 28.4 (Reference range 21.0 - 32.0 mmol/L)

ALBUMIN - Resulted value: 3.5 (Reference range 3.4 - 5.0 g/dL)

TOTAL BILI - Resulted value: 2.7 (Reference range 0.2 - 1.0 mg/dL)

TOTAL PROTEIN - Resulted value: 7.7 (Reference range 6.4 - 8.2 g/dL)

ALKALINE PHOSPHATASE - Resulted value: 103 (Reference range 46 - 116 U/L)

ALT - Resulted value: 35 (Reference range 12 - 78 U/L)

AST - Resulted value: 31 (Reference range 15 - 37 U/L)

AMYLASE - Resulted value: 31 (Reference range 25 - 115 U/L)

LIPASE - Resulted value: 97 (Reference range 73 - 393 U/L)

GLOBULIN - Resulted value: 4 (Reference range g/dL)

CPK - Resulted value: 37 (Reference range 26 - 308 U/L)

CK-MB (CKMB Fraction) - Resulted value: <0.5 (Reference range 0.0 - 3.6 ng/mL)

TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)

AMPHETAMINE - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 300ng)

BARBITURATES - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 200ng)
BENZODIAZEPINES - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 200ng)
COCAINE - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 150ng)
OPIATES/MORPHINE - Resulted value: POSITIVE (Reference range NEGATIVE: CUT-OFF 300ng)
PHENCYCLIDINE(PCP) - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 25ng/)
Urine Cannabinoids - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 50ng/)
Ur Bilirubin - Resulted value: 2+ (Reference range NORMAL:Negative)
COLOR - Resulted value: AMBER (Reference range NORMAL:Yellow)
APPEARANCE - Resulted value: CLEAR (Reference range NORMAL:Clear)
URINE PH - Resulted value: 5 (Reference range NORMAL:5.0-8.0)
SPECIFIC GRAVITY - Resulted value: 1.020 (Reference range NORMAL:1.000-1.030)
UROBILINOGEN - Resulted value: 4+ (Reference range NORMAL:0.2-1.0)
GLUCOSE Ur - Resulted value: neg (Reference range NORMAL:Negative)
KETONES UR - Resulted value: 2+ (Reference range NORMAL:Negative)
PROTEIN UR - Resulted value: 1+ (Reference range NORMAL:Negative)
BLOOD Ur - Resulted value: neg (Reference range NORMAL:Negative)
LEUKOCYTE ESTERASE - Resulted value: neg (Reference range NORMAL:Negative)
NITRITE - Resulted value: neg (Reference range NORMAL:Negative)
RBC Ur - Resulted value: 0-1 (Reference range)
EPITHELIAL CELLS - Resulted value: 0-1 (Reference range)
METHADON Tox Urine - Resulted value: NEGATIVE (Reference range NEGATIVE: CUT-OFF 300ng)
#GRAN - Resulted value: 5.50 (Reference range 2.00 - 7.70 10^3/uL)
#LYMPH - Resulted value: 1.90 (Reference range 1.00 - 4.00 10^3/uL)
#MONO - Resulted value: 1.00 (Reference range 0.20 - 1.10 10^3/uL)
#EOS - Resulted value: 1.00 (Reference range 0.03 - 0.38 10^3/uL)
#BASO - Resulted value: 0.10 (Reference range 0.01 - 0.08 10^3/uL)
A/G RATIO - Resulted value: 0.9 (Reference range 1.1 - 1.8)
UR MUCUS - Resulted value: 1+ (Reference range)

Repeat Labs

Imported Labs

All labs reviewed. No other clinically significant abnormalities.**Radiology:**
X-Ray: Interpretation by Treating Physician. Chest X-Ray PA & Lateral View -- Right lower lobe infiltrate.

EKG: EKG interpretation by Treating Physician. Time EKG Performed: 04/20/2017 00:15.

CLINICAL IMPRESSION: Florence, David 04/20/2017 04:25:37

1. Acute Pneumonia
2. dehydration

DISPOSITION: Florence, David 04/20/2017 04:26:01
Disposition: Patient dispositioned to Observation at 04/20/2017 00:10. Admitting Physician: Florence, David .
Condition: satisfactory.
Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 04/20/2017 00:10.

Discussed care with patient. Explained findings, diagnosis, and disposition.

PHYSICIAN ORDERS

(1) Chest X-Ray PA & Lateral [dflorence] sent at 04/19/2017 20:15 [by: dflorence, Protocol]
{REASON FOR CHEST: - CONGESTION
TRANSPORTATION: - WHEELCHAIR
IV? - NO
O2? - NO
(1) 12 Lead EKG [dflorence] sent at 04/19/2017 20:16 [by: dflorence. Written]
(1) Amylase [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) CBC with Differential [dflorence] sent at 04/19/2017 20:16 [by: dflorence. Protocol]
(1) CMP [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) CPK MB [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) CPK Total [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) Drug Screen Urine [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) Lipase [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) Troponin [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
(1) Urinalysis [dflorence] sent at 04/19/2017 20:16 [by: dflorence, Written]
SPECIMEN TYPE - CLEAN CATCH
(1) Blood Culture [dflorence] sent at 04/19/2017 23:15 [by: bhalstead. Verbal]
(1) ED LEVEL 5 [dflorence] sent at 04/20/2017 04:17 [by: bhalstead. Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Rocephin 1000 mg) [dflorence] sent at 04/20/2017 04:17 [by: dflorence, Protocol]
(1) IV Push or Infusion < 15 min. Ea. Add'l. Diff Drug (IV Zofran 8 mg) [dflorence] sent at 04/20/2017 04:17 [by: dflorence, Protocol]
(1) IV Push or Infusion < 15 min. Initial Drug (IV Zithromax 500 mg) [dflorence] sent at 04/20/2017 04:17 [by: mreeves, Protocol]
(1) IV Insertion [dflorence] ordered at 04/19/2017 20:25 [by: ccapps, Verbal]
IV Insertion Number of Attempts: 1 attempt. Location Started: in the right hand. Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 04/19/2017 20:25 by Capps. Clara
(1) Atrovent 500 mcg/2.5 mL / Albuterol 2.5 mg/3 mL (0.083%) [dflorence] ordered at 04/19/2017 21:38 [by: mreeves, Verbal]
Atrovent 500 mcg/2.5 mL / Albuterol 2.5 mg/3 mL (0.083%) Completed: hr80/83/rr20/20 bbs dim on rt initiated at 04/19/2017 22:15 by Moorhouse, Jennifer
(1) IV Rocephin 1000 mg [dflorence] ordered at 04/19/2017 22:02 [by: dflorence. Written]
IV Rocephin 1000 mg Reason for IV: given for therapeutic reasons, Location of IV: in the right hand initiated at 04/19/2017 23:19 by Halstead, Beth
~~(1) IV Zithromax 1000 mg [dflorence] ordered at 04/19/2017 22:02 [by: dflorence, Written]~~
IV Zithromax 1000 mg Location of IV: in the right hand, Reason for IV: given for therapeutic reasons initiated at 04/20/2017 00:19 by Reeves, michelle
Correction: Data Entry Error [Reeves. michelle (04/20/2017 00:26)]
(1) IV Zofran 8 mg [dflorence] ordered at 04/19/2017 22:03 [by: dflorence, Written]
IV Zofran 8 mg Reason for IV: given for therapeutic reasons, Location of IV: in the right hand initiated at 04/19/2017 23:19 by Halstead. Beth
(1) IV Zithromax 500 mg [dflorence] ordered at 04/20/2017 00:14 [by: mreeves, Verbal]
IV Zithromax 500 mg Location of IV: in the right hand, Reason for IV: given for therapeutic reasons initiated at 04/20/2017 00:14 by Reeves, michelle

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

DRAFT

Patient: [redacted] DOB: [redacted] Patient #: 640816 MRN: [redacted] Date In: 04/19/2017

Acuity

Disposition Type: ADMIT - Med Surg	20
Department: X-Ray	5
Department: Labs	5
Department: EKG	5
Tx: IV Insertion	15
Tx: IV Rocephin 1000 mg	8
Tx: IV Zofran 8 mg	8
Tx: IV Zithromax 500 mg	8
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Cardiovascular	3
Respiratory	3
Specimens collected	5
Brief Reassessment	1
Brief Reassessment	1
Neurological	1
Neurological	1
Neurological	1
Neurological	1
Neurological	1
Cardiovascular	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	114

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**

[redacted]

Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

IV Charging

Location: in the right hand

Name	Reason	Init	Stopped	Minutes	Codes
IV Zithromax 500 mg	T/D/P	00:14	00:27	13	2000014 (96374)
IV Rocephin 1000 mg	T/D/P	23:19	23:31	12	2000018 (96375)
IV Zofran 8 mg	T/D/P	23:19	23:21	2	2000018 (96375)

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
Atrovent 500 mcg/2.5 mL / Albuterol 2.5 mg/3 mL (0.083%)	04/19/2017 22:15	04/19/2017 23:11	8400034
ED LEVEL 5		04/20/2017 04:17	2000005

Exhibit N

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 07/20/2017 22:41:29
M[redacted], D[redacted] is a 51 old M that presented for care at 19:51:00 by AMB - POV. The patient was triaged at 20:13 with the following vital signs: 98.3 O, 75 regular, 18 unlabored, 133/87, 98 AMT: RA , 8 Abdomen. The patient's primary care physician is *No Area Physician.

Chief Complaint -- DIARRHEA--ADULT (MILD)

Exam Time: 07/20/2017 20:28.
History obtained from: patient, nursing notes
History limited by: N/A.
Onset of symptoms was 5 day(s) ago.

Symptoms are present now.
Admits to associated abdominal pain. Relates location of pain to be worst at --generalized-- pain does not localize.
Describes diarrhea as being watery.
Symptoms exacerbated by nothing.
Symptoms relieved by anti-diarrheals.
Associated signs and symptoms: positive abdominal pain, negative vomiting, negative nausea, negative fever.

REVIEW OF SYSTEMS: Florence, David 07/21/2017 00:13:36
All (other) systems have been reviewed and are negative.Constitutional: negative fever.
Cardiovascular: negative chest pain.
Gastrointestinal: positive abdominal pain, negative vomiting, negative nausea.
Musculoskeletal: negative back pain.

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 07/21/2017 00:14:06
Past Medical and Surgical histories reviewed.Past Medical History: positive Bell's Palsy, positive Bipolar, positive acid reflux, positive PTSD, positive HTN, positive anxiety.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 07/21/2017 00:14:09
Social history is negative for alcohol and tobacco use.Medications: , , CarBAMazepine 200 mg oral tablet 2x daily, Gabapentin 300 mg oral capsule 3 times a day, LamoTRIgine 150 mg oral tablet 2 times a day, Mirtazapine 30 mg oral tablet once a day (at bedtime), Olanzapine 20 mg oral tablet once a day, Prazosin Hydrochloride 2 mg oral capsule daily bedtime, Prochlorperazine 10 mg oral tablet 2x daily, Sertraline Hydrochloride 100 mg oral tablet once a day, ClonazePAM 5mg oral 2x daily prn
Allergies: Haldol, SEROquel

PHYSICAL EXAMINATION: Florence, David 07/21/2017 00:14:20
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.

Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: Florence, David 07/21/2017 00:14:32
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 5.12 (Reference range 4.70 - 6.00 10^6/uL)
INSTRUMENT WBC - Resulted value: 7.80 (Reference range 4.00 - 10.50 10^3)
HEMOGLOBIN - Resulted value: 15.1 (Reference range 13.5 - 18.0 g/dL)
HEMATOCRIT - Resulted value: 46.8 (Reference range 42.0 - 52.0 %)
MCV - Resulted value: 91.4 (Reference range 78.0 - 100 fL)
MCH - Resulted value: 29.4 (Reference range 27.0 - 31.0 pg)
MCHC - Resulted value: 32.2 (Reference range 32.0 - 36.0 g/dL)
RDW - Resulted value: 14.2 (Reference range 11.5 - 14.0 %)
MPV - Resulted value: 8.1 (Reference range 6.0 - 9.5 fL)
PLATELET COUNT - Resulted value: 427 (Reference range 150 - 450 10^3/uL)
% Segmented Neutrophils - Resulted value: 67 (Reference range 45 - 70 %)
%LYMPH - Resulted value: 20 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 8 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 5 (Reference range 0 - 0 %)
BASOPHIL % - Resulted value: 0 (Reference range 0 - 4 %)
PT - Resulted value: 10.0 (Reference range 9.0 - 12.0 Sec)
INR - Resulted value: 0.9 (Reference range 0.5 - 1.5 RATIO)
PTT - Resulted value: 36.6 (Reference range 23.0 - 35.0 Sec)
GLUCOSE Serum - Resulted value: 90 (Reference range 74 - 106 mg/dL)
BUN - Resulted value: 11.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 1.19 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 9.20 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: >60 (Reference range)
CALCIUM - Resulted value: 8.9 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 3.60 (Reference range 3.50 - 5.10 mmol/L)
SODIUM - Resulted value: 143 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 105 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 27.5 (Reference range 21.0 - 32.0 mmol/L)
ALBUMIN - Resulted value: 3.8 (Reference range 3.4 - 5.0 g/dL)
TOTAL BILI - Resulted value: 0.2 (Reference range 0.2 - 1.0 mg/dL)
TOTAL PROTEIN - Resulted value: 8.0 (Reference range 6.4 - 8.2 g/dL)
ALKALINE PHOSPHATASE - Resulted value: 125 (Reference range 46 - 116 U/L)
ALT - Resulted value: 47 (Reference range 12 - 78 U/L)
AST - Resulted value: 27 (Reference range 15 - 37 U/L)
AMYLASE - Resulted value: 117 (Reference range 25 - 115 U/L)
LIPASE - Resulted value: 283 (Reference range 73 - 393 U/L)
GLOBULIN - Resulted value: 4 (Reference range g/dL)

#GRAN - Resulted value: 5.20 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 1.50 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.60 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.40 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.00 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: >60 (Reference range)

A/G RATIO - Resulted value: 1.0 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

All labs reviewed. No other clinically significant abnormalities.**Radiology:**
Discussed results with Radiologist.

Computerized Tomography Scan: Abdomen/Pelvis -- No acute disease.

CLINICAL IMPRESSION: Florence, David 07/21/2017 00:14:54

1. Bowel Spasm

DISPOSITION: Florence, David 07/21/2017 00:15:15
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition was emergent.Disposition date/time: 07/21/2017 00:15.

INSTRUCTIONS: Florence, David 07/21/2017 00:15:32
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply. Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to return immediately if symptoms worsen or fail to improve. Follow up with PCP as needed

PHYSICIAN ORDERS

(1) CBC with Differential [dflorence] sent at 07/20/2017 20:38 [by: tschield. Verbal]
(1) CMP [dflorence] sent at 07/20/2017 20:38 [by: tschield. Verbal]
(1) PT / INR [dflorence] sent at 07/20/2017 20:38 [by: tschield, Verbal]
(1) PTT [dflorence] sent at 07/20/2017 20:38 [by: tschield. Verbal]
(1) Amylase [dflorence] sent at 07/20/2017 21:25 [by: tschield, Verbal]
(1) CT Scan Abd / Pelvis with contrast [dflorence] sent at 07/20/2017 21:25 [by: tschield, Verbal]
{REASON FOR ABDOMEN: - ABDOMINAL PAIN
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) Lipase [dflorence] sent at 07/20/2017 21:25 [by: tschield, Verbal]
(1) ED LEVEL 5 [dflorence] sent at 07/21/2017 00:45 [by: bhalstead. Protocol]
(1) IV Insertion [dflorence] ordered at 07/20/2017 20:20 [by: tschield. Verbal]
IV Insertion Number of Attempts: 1 attempt, Location Started: in the right wrist. Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 07/20/2017 20:20 by Schild, Terri
(1) Levsin 0.125 mg #1 to go [dflorence] ordered at 07/21/2017 00:07 [by: dflorence, Written]
Levsin 0.125 mg #1 to go initiated at 07/21/2017 00:21 by Schild, Terri
(1) PO Protonix 40mg #1 to go [dflorence] ordered at 07/21/2017 00:07 [by: dflorence. Written]
PO Protonix 40mg #1 to go initiated at 07/21/2017 00:21 by Schild. Terri

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

Patient: M[redacted] D[redacted] DOB: [redacted] Patient #: 649293 MRN: [redacted] Date In: 07/20/2017

[redacted]

Acuity

Department: Labs	5
Department: CT	5
Tx: IV Insertion	15
Tx: Levsin 0.125 mg #1 to go	5
Tx: PO Protonix 40mg #1 to go	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Cardiovascular	3
Respiratory	3
Gastrointestinal	3
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Neurological	1
Neurological	1
Cardiovascular	1
Cardiovascular	1
Vital Signs	2
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	1
Vital Signs	2
Vital Signs	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	84

[redacted]

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	51 - 80
Level 5	**81 - 224**
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 5		07/21/2017 00:45	2000005

Exhibit O

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: McDonald, Tamara 02/07/2018 22:57:51
MCDONALD, IESHA D is a 25 old F that presented for care at 21:20:00 by STR - EMS. The patient was triaged at 21:20 with the following vital signs: 98.4 O, 69 regular, 18 unlabored, 105/66, 98 AMT: RA , 8 Abdomen. The patient's primary care physician is Myers, Bryan .

Chief Complaint -- HYPERGLYCEMIA--DIABETES

Exam Time: 02/07/2018 21:36.
History obtained from: patient, Emergency Medical Services, nursing notes
History limited by: N/A.
Onset of symptoms was 1 day(s) ago.

Symptoms are present now.
Patient denies pain at this time.
The patient has a known history of IDDM. The patient reports missing a meal prior to onset of symptoms.
Symptoms exacerbated by nothing.
Symptoms relieved by nothing.
Patient reported to EMS that blood sugars have been 400 + all day, per EMS they got a BS of 92. She also reports that she has not ate or drank much today.

REVIEW OF SYSTEMS: McDonald, Tamara 02/08/2018 01:34:13
Constitutional: negative fever.
Cardiovascular: negative chest pain.
Respiratory: negative shortness of breath.
Gastrointestinal: negative abdominal pain, negative nausea.
Musculoskeletal: negative back pain.

PAST MEDICAL AND SURGICAL HISTORY: McDonald, Tamara 02/08/2018 01:34:57
Past Medical and Surgical histories reviewed.Past Medical History: positive diabetes mellitus - IDDM, positive THREATENED ABORTION, positive delivered both babies premature.
Past Surgical History: positive dilatation and curettage, positive tonsillectomy.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: McDonald, Tamara 02/08/2018 01:35:04
Social history is negative for alcohol and tobacco use.Medications: Levemir 10 units subcutaneous suspension daily, Metformin 500 mg PO tablet 2 times a day, Acetaminophen 500 mg PO tablet as needed, Medications reviewed.
Allergies: penicillin-Unspecified, morphine-Unspecified

PHYSICAL EXAMINATION: McDonald, Tamara 02/08/2018 01:35:19
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Head/Face: Normocephalic / atraumatic. **Eyes:** Pupils equal, round and reactive to light. Extraocular motion intact. **Ears:** External ears, canals and TM's normal bilaterally. **Nose:** Normal external appearance without significant secretions. **Pharynx:** Posterior pharynx is unremarkable. **Oral Cavity:** Mucous membranes moist without lesions. Tolerates oral secretions.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.

Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: McDonald, Tamara 02/08/2018 01:35:37
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.03 (Reference range 3.50 - 5.50 10^6/uL)
INSTRUMENT WBC - Resulted value: 6.80 (Reference range 4.00 - 10.50 10^3)
HEMOGLOBIN - Resulted value: 12.9 (Reference range 12.0 - 15.0 g/dL)
HEMATOCRIT - Resulted value: 37.8 (Reference range 36.0 - 48.0 %)
MCV - Resulted value: 93.8 (Reference range 79.0 - 98.0 fL)
MCH - Resulted value: 31.9 (Reference range 27.0 - 31.0 pg)
MCHC - Resulted value: 34.0 (Reference range 30.0 - 36.0 g/dL)
RDW - Resulted value: 13.0 (Reference range 11.5 - 14.0 %)
MPV - Resulted value: 10.7 (Reference range 6.0 - 9.5 fL)
PLATELET COUNT - Resulted value: 202 (Reference range 150 - 450 10^3/uL)
% Segmented Neutrophils - Resulted value: 46 (Reference range 45 - 70 %)
%LYMPH - Resulted value: 45 (Reference range 20 - 45 %)
MONOCYTE % - Resulted value: 7 (Reference range 1 - 10 %)
EOSINOPHIL % - Resulted value: 3 (Reference range 0 - 0 %)
BASOPHIL % - Resulted value: 0 (Reference range 0 - 4 %)
Sedimentation Rate - Resulted value: 33 (Reference range 0 - 20 mm/hr)
GLUCOSE Serum - Resulted value: 88 (Reference range 74 - 106 mg/dL)
BUN - Resulted value: 4.00 (Reference range 7.00 - 18.00 mg/dL)
CREATININE - Resulted value: 0.70 (Reference range 0.55 - 1.30 mg/dL)
BUN/CREATININE RATIO - Resulted value: 5.70 (Reference range 7.00 - 25.00)
Calculated GFR AA - Resulted value: >60 (Reference range)
CALCIUM - Resulted value: 8.8 (Reference range 8.5 - 10.1 mg/dL)
POTASSIUM - Resulted value: 3.80 (Reference range 3.50 - 5.10 mmol/L)
SODIUM - Resulted value: 136 (Reference range 136 - 145 mmol/L)
CHLORIDE - Resulted value: 101 (Reference range 98 - 107 mmol/L)
CARBON DIOXIDE - Resulted value: 24.5 (Reference range 21.0 - 32.0 mmol/L)
ALBUMIN - Resulted value: 3.4 (Reference range 3.4 - 5.0 g/dL)
TOTAL BILI - Resulted value: 0.3 (Reference range 0.2 - 1.0 mg/dL)
TOTAL PROTEIN - Resulted value: 7.5 (Reference range 6.4 - 8.2 g/dL)
ALKALINE PHOSPHATASE - Resulted value: 60 (Reference range 46 - 116 U/L)
ALT - Resulted value: 13 (Reference range 12 - 78 U/L)
AST - Resulted value: 6 (Reference range 15 - 37 U/L)
Hemoglobin A1C/Glycohemoglobin - Resulted value: 5.8 (Reference range 5.2 - 6.2 %)
GLOBULIN - Resulted value: 4 (Reference range g/dL)
Ur Bilirubin - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
COLOR - Resulted value: YELLOW (Reference range NORMAL:Yellow)

APPEARANCE - Resulted value: CLEAR (Reference range NORMAL:Clear)
URINE PH - Resulted value: 7.5 (Reference range NORMAL:5.0-8.0)
SPECIFIC GRAVITY - Resulted value: 1.020 (Reference range NORMAL:1.000-1.030)
UROBILINOGEN - Resulted value: 1.0 (Reference range NORMAL:0.2-1.0)
GLUCOSE Ur - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
KETONES UR - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
PROTEIN UR - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
BLOOD Ur - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
LEUKOCYTE ESTERASE - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
NITRITE - Resulted value: NEGATIVE (Reference range NORMAL:Negative)
#GRAN - Resulted value: 3.10 (Reference range 1.50 - 6.60 10^3/uL)
#LYMPH - Resulted value: 3.00 (Reference range 1.50 - 3.50 10^3/uL)
#MONO - Resulted value: 0.50 (Reference range 0.00 - 0.90 10^3/uL)
#EOS - Resulted value: 0.20 (Reference range 0.03 - 0.38 10^3/uL)
#BASO - Resulted value: 0.00 (Reference range 0.00 - 0.10 10^3/uL)
Calculated GFR Non-AA - Resulted value: >60 (Reference range)
A/G RATIO - Resulted value: 0.9 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

All labs reviewed and are normal.
DISPOSITION: McDonald, Tamara 02/08/2018 01:36:30
Disposition: Patient is leaving the Emergency Department Against Medical Advice.
AMA Time: 02/07/2018 23:20. Patient is alert and oriented X 3. Mental status is intact. Patient verbalized understanding of risks as explained and insists on leaving Against Medical Advice.
Condition: Stable.
Certified Med Emerg: Patient's condition was non-emergent.Disposition date/time: 02/07/2018 23:20.
Discussed care with patient. Explained findings, diagnosis, and disposition.

PHYSICIAN ORDERS

(1) CBC with Differential [dflorence] sent at 02/07/2018 22:20 [by: bkoenig. Protocol]
(1) CMP [dflorence] sent at 02/07/2018 22:20 [by: bkoenig. Protocol]
(1) Sedimentation Rate [dflorence] sent at 02/07/2018 22:20 [by: bkoenig. Verbal]
(1) Urinalysis [dflorence] sent at 02/07/2018 22:20 [by: bkoenig. Protocol]
SPECIMEN TYPE - CLEAN CATCH
(1) Hemoglobin A1C [dflorence] sent at 02/07/2018 22:21 [by: bkoenig. Protocol]
(1) ED LEVEL 4 [tmcdonald2] sent at 02/07/2018 23:28 [by: bkoenig. Protocol]
(1) IV Insertion [dflorence] ordered at 02/07/2018 22:21 [by: bkoenig. Verbal]
IV Insertion Number of Attempts: 1 attempt. Location Started: in the right AC. Equipment: using a Saline Lock. Angiocath: with a 20 gauge catheter initiated at 02/07/2018 22:28 by Koenig. Brandon
(1) Venipuncture via IV [dflorence] ordered at 02/07/2018 22:21 [by: bkoenig. Verbal]
Venipuncture via IV Location of IV: in the right AC initiated at 02/07/2018 22:28 by Koenig. Brandon

[redacted]

Unity Medical Center
481 Interstate Drive, Manchester, TN, 37355
(931)728-6354

[redacted]

Patient: [redacted] D DOB: [redacted] Patient #: 667453 MRN: [redacted] Date In: 02/07/2018

Acuity

Arrival mode: STR - EMS	10
Department: Labs	5
Tx: IV Insertion	15
Tx: Venipuncture via IV	10
Psychosocial	2
Pain	1
Neurological	3
Cardiovascular	3
Respiratory	3
Specimens collected	5
Brief Reassessment	1
Brief Reassessment	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	63

Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	**51 - 80**
Level 5	81 - 224
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 4		02/07/2018 23:28	2000004

[redacted]

Exhibit P

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 07/20/2017 23:25:11
[redacted]is a 21 old F that presented for care at 19:34:00 by AMB - POV. The patient was triaged at 19:41 with the following vital signs: 99.9 O, 108 regular, 20 unlabored, 132/78, 98 AMT: RA , 7 Multiple Areas. The patient's primary care physician is *No Area Physician.

Chief Complaint -- FLU SYMPTOMS--MINOR

Exam Time: 07/20/2017 20:02.
History obtained from: patient, nursing notes
History limited by: N/A.
Onset of symptoms was 2-3 day(s) ago.

Historian describes symptoms as mild.

Patient with 99.9 feverHistorian relates the following symptoms: coughnasal congestionclear rhinorrheano wheezing .

Associated signs and symptoms: positive sore throat, positive sinus pain/pressure, positive headache

.

REVIEW OF SYSTEMS: Florence, David 07/20/2017 23:26:37
Constitutional: positive fever, positive generalized weakness.
ENT: positive sore throat.
Neurological: positive headache.
Gastrointestinal: No history of emesis. All other systems reviewed and are negative.

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 07/20/2017 23:26:58
Past Medical History: positive Arthritis, positive Scoliosis.
Past Medical and Surgical histories reviewed.
FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 07/20/2017 23:26:58
Family History has been reviewed and is not pertinent.Social History: Patient has never smoked tobacco.
Medications: Robaxin prn
Allergies: *NO KNOWN ALLERGIES

PHYSICAL EXAMINATION: Florence, David 07/20/2017 23:27:03
General: well developed, well nourished in no acute distress, nursing documentation reviewed, vital signs noted.

HEENT: Head/Face: Normocephalic / atraumatic. **Ears:** Left TM is normal. Right TM is normal. **Eyes:** Pupils: equal, round and reactive to light.
Neck: There is no cervical adenopathy present.
Neck is supple. Negative meningismus.
Cardiovascular: Heart rate is normal. Rhythm is regular.
Respiratory: Lung Sounds: clear bilaterally.
No evidence of: respiratory fatigue.
Abdomen: Abdomen is soft. Non-tender to palpation

Musculoskeletal/Extremity: Range of motion preserved. No significant edema or abnormality.
Skin: warm, dry.
Neurologic: Mental Status: awake and alert. Motor Exam: No focal deficit.

DIAGNOSTIC TEST RESULTS: Florence, David 07/20/2017 23:27:32
Radiology:
X-Ray: Chest X-Ray PA & Lateral View -- No acute infiltrate.

Patient refuses injections as recommended

CLINICAL IMPRESSION: Florence, David 07/20/2017 23:28:14
1. Acute Bronchitis
2. Acute Sinusitis

DISPOSITION: Florence, David 07/20/2017 23:28:29
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition was non-emergent.Disposition date/time: 07/20/2017 23:28.

INSTRUCTIONS: Florence, David 07/20/2017 23:28:36
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply. Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to return immediately if symptoms worsen or fail to improve.
Can purchase decongestant over the counter such as Sudafed

PHYSICIAN ORDERS
(1) CBC with Differential [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Protocol]
(1) Chest X-Ray PA & Lateral [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Protocol]
{REASON FOR CHEST: - DYSPNEA
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) CMP [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Verbal]
(1) Influenza Screening [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Protocol]
(1) Rapid Strep [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Verbal]
(1) Urinalysis [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Protocol]
SPECIMEN TYPE - CLEAN CATCH
(1) Urine Pregnancy Screen [dflorence] sent at 07/20/2017 20:52 [by: cmadewell, Verbal]
(1) ED LEVEL 4 [dflorence] sent at 07/20/2017 23:52 [by: bhalstead, Protocol]
(1) Specimen Collection Urine [dflorence] ordered at 07/20/2017 20:49 [by: cmadewell, Verbal]
Specimen Collection Urine Specimen Tested Where: sent to lab, Specimen Collectected By: collected by nurse initiated at 07/20/2017 20:50 by madewell, charlise
(1) Blood Collection [dflorence] ordered at 07/20/2017 20:52 [by: cmadewell, Verbal]
Blood Collection Specimen Tested Where: sent to lab, Specimen Collectected By: collected by nurse initiated at 07/20/2017 20:53 by madewell, charlise
(1) IV Insertion [dflorence] ordered at 07/20/2017 20:52 [by: cmadewell, Verbal]
IV Insertion Number of Attempts: 1 attempt, Location Started: in the right AC, Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 07/20/2017 21:23 by madewell, charlise

(1) PO Zithromax 500 mg [dflorence] ordered at 07/20/2017 23:29 [by: dflorence, Written]
PO Zithromax 500 mg initiated at 07/20/2017 23:38 by Halstead, Beth

Acuity

Department: X-Ray	5
Department: Labs	5
Tx: IV Insertion	15
Tx: PO Zithromax 500 mg	5
Psychosocial	2
Pain	1
Brief Assessment	3
Neurological	3
Respiratory	3
Brief Reassessment	1
Brief Reassessment	1
Brief Reassessment	1
Vital Signs	2
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Order reassessment: IV	1
Total Points	51

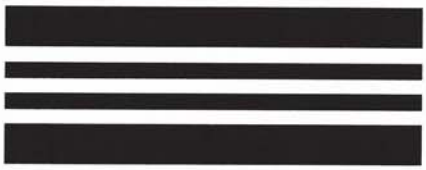
Acuity Ranges

Level	Point Range
Level 1	0 - 10
Level 2	11 - 20
Level 3	21 - 50
Level 4	**51 - 80**
Level 5	81 - 224
Level 6	225 - 324
Level 7	325 - 424
Level 8	425 -

Other Charges/Procedures

Name	Initiated Time	Host Time	Code
ED LEVEL 4		07/20/2017 23:52	2000004

Exhibit Q



DOC#: 172504052890(CH)

Unity Medical Center- BFE 18

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 09/07/2017 01:15:41
[redacted] is a 55 old F that presented for care at 22:41:00 by AMB - POV. The patient was triaged at 22:50 with the following vital signs: 98.1 O, 109 regular, 18 unlabored, 127/83, 93 AMT: RA , 0 none. The patient's primary care physician is Trussler, Jay .

Chief Complaint – ALTERED MENTAL STATUS

Exam Time: 09/06/2017 23:21.
History obtained from: patient, friend, nursing notes
History limited by: Altered mental status.
Onset of symptoms was 4 day(s) ago.

Patient states symptoms are of mild severity.
Current signs and symptoms include: acute altered mental status. At time of history patient is found to be disoriented to place/time, confused.
Associated signs and symptoms: negative fever, negative fatigue, negative nausea, negative abdominal pain.
Fell at Harton Hospital 4 days ago

REVIEW OF SYSTEMS: Florence, David 09/07/2017 01:17:51
All (other) systems have been reviewed and are negative.Constitutional: negative fever, negative fatigue.
Cardiovascular: negative chest pain, negative edema.
Respiratory: negative shortness of breath, negative cough, negative congestion.
Gastrointestinal: negative nausea, negative abdominal pain.
Musculoskeletal: negative back pain.
Neurological: positive altered mental status, positive memory impairment.

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 09/07/2017 01:20:01
Past Medical and Surgical histories reviewed.Past Medical History: positive bipolar disorder, positive Gastroenteritis, positive BILAT SHOULDER SURG, positive CHRONIC PAIN, positive CYST BREAST NON MALIG, UNSURE R/L, positive DEPRESSION, positive HYPERLIPIDEMIA, positive SCHIZOPHRENIA.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 09/07/2017 01:20:08
Positive smoker.Allergies: No Known Drug Allergies

PHYSICAL EXAMINATION: Florence, David 09/07/2017 01:20:38
Neurologic: Mental Status: awake and alert. Disoriented to place, time.

Billed @ lower E/M level due to <8 organ system are documented for PE

DIAGNOSTIC TEST RESULTS: Florence, David 09/07/2017 01:22:00
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.62 (Reference range 3.50 - 5.50 10^6/uL)

INSTRUMENT WBC - Resulted value: 9.10 (Reference range 4.00 - 10.50 10^3)

HEMOGLOBIN - Resulted value: 14.4 (Reference range 12.0 - 15.0 g/dL)

HEMATOCRIT - Resulted value: 44.1 (Reference range 36.0 - 48.0 %)

MCV - Resulted value: 95.4 (Reference range 79.0 - 98.0 fL)

MCH - Resulted value: 31.1 (Reference range 27.0 - 31.0 pg)

MCHC - Resulted value: 32.6 (Reference range 30.0 - 36.0 g/dL)

RDW - Resulted value: 15.0 (Reference range 11.5 - 14.0 %)

MPV - Resulted value: 8.6 (Reference range 6.0 - 9.5 fL)

PLATELET COUNT - Resulted value: 325 (Reference range 150 - 450 10^3/uL)

% Segmented Neutrophils - Resulted value: 58 (Reference range 45 - 70 %)

%LYMPH - Resulted value: 31 (Reference range 20 - 45 %)

MONOCYTE % - Resulted value: 8 (Reference range 1 - 10 %)

EOSINOPHIL % - Resulted value: 3 (Reference range 0 - 0 %)

BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)

GLUCOSE Serum - Resulted value: 102 (Reference range 74 - 106 mg/dL)

BUN - Resulted value: 14.00 (Reference range 7.00 - 18.00 mg/dL)

CREATININE - Resulted value: 1.16 (Reference range 0.55 - 1.30 mg/dL)

BUN/CREATININE RATIO - Resulted value: 12.10 (Reference range 7.00 - 25.00)

Calculated GFR AA - Resulted value: >60 (Reference range)

CALCIUM - Resulted value: 8.7 (Reference range 8.5 - 10.1 mg/dL)

POTASSIUM - Resulted value: 2.90 (Reference range 3.50 - 5.10 mmol/L)

SODIUM - Resulted value: 142 (Reference range 136 - 145 mmol/L)

CHLORIDE - Resulted value: 106 (Reference range 98 - 107 mmol/L)

CARBON DIOXIDE - Resulted value: 26.2 (Reference range 21.0 - 32.0 mmol/L)

ALBUMIN - Resulted value: 3.5 (Reference range 3.4 - 5.0 g/dL)

TOTAL BILI - Resulted value: 0.2 (Reference range 0.2 - 1.0 mg/dL)

TOTAL PROTEIN - Resulted value: 6.8 (Reference range 6.4 - 8.2 g/dL)

ALKALINE PHOSPHATASE - Resulted value: 87 (Reference range 46 - 116 U/L)

ALT - Resulted value: 24 (Reference range 12 - 78 U/L)

AST - Resulted value: 22 (Reference range 15 - 37 U/L)

GLOBULIN - Resulted value: 3 (Reference range g/dL)

Ur Bilirubin - Resulted value: 1+ (Reference range NORMAL:Negative)

COLOR - Resulted value: DK YELLO (Reference range NORMAL:Yellow)

APPEARANCE - Resulted value: CLOUDY (Reference range NORMAL:Clear)

URINE PH - Resulted value: 5.5 (Reference range NORMAL:5.0-8.0)

SPECIFIC GRAVITY - Resulted value: >=1.030 (Reference range NORMAL:1.000-1.030)

UROBILINOGEN - Resulted value: 0.2 (Reference range NORMAL:0.2-1.0)

GLUCOSE Ur - Resulted value: NEGATIVE (Reference range NORMAL:Negative)

KETONES UR - Resulted value: TRACE (Reference range NORMAL:Negative)

PROTEIN UR - Resulted value: 2+ (Reference range NORMAL:Negative)

BLOOD Ur - Resulted value: NEGATIVE (Reference range NORMAL:Negative)

LEUKOCYTE ESTERASE - Resulted value: TRACE (Reference range NORMAL:Negative)

NITRITE - Resulted value: NEGATIVE (Reference range NORMAL:Negative)

WBC Ur - Resulted value: 2-5 (Reference range)

Ur BACTERIA - Resulted value: Trace (Reference range)

EPITHELIAL CELLS - Resulted value: 5-10 (Reference range)

#GRAN - Resulted value: 5.30 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 2.80 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.70 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.20 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.10 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: 52 (Reference range)

A/G RATIO - Resulted value: 1.2 (Reference range 1.1 - 1.8)

UR MUCUS - Resulted value: 2+ (Reference range)

Repeat Labs

Imported Labs

All labs reviewed. No other clinically significant abnormalities.**Radiology:**
Discussed results with Radiologist.

Computerized Tomography Scan: Brain -- No acute disease.

EKG: EKG interpretation by Treating Physician. Time EKG Performed: 09/06/2017 23:18.

CLINICAL IMPRESSION: Florence, David 09/07/2017 01:23:17

1. Post Concussion Syndrome

DISPOSITION: Florence, David 09/07/2017 01:23:54
Disposition: Patient discharged to home.

Condition: Stable, satisfactory.
Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 09/07/2017 01:25.
Discussed care with patient and family. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: Florence, David 09/07/2017 01:25:37
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply.
Patient agrees to follow up with:
Trussler, Jay , Address: 585 Interstate Dr., STE B Manchester, TN 37355, Phone: (931) 728-9000.Instructed to obtain follow up care in five days. Patient agrees to return immediately if symptoms worsen or fail to improve. Outpatient MRI scheduled for Friday 9-8-17 at 2pm. Come to Unity Hospital outpatient at 1:30 to register. Bring order form with you

PHYSICIAN ORDERS
(1) CBC with Differential [dflorence] sent at 09/06/2017 22:53 [by: bteachout, Protocol]
(1) CT Scan Head w/o contrast [dflorence] sent at 09/06/2017 22:53 [by: bteachout, Verbal]
{REASON FOR TEST: - ALTERED MENTAL STATUS
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) CMP [dflorence] sent at 09/06/2017 22:54 [by: bteachout, Protocol]
(1) EKG [dflorence] sent at 09/06/2017 22:54 [by: bteachout, Protocol]
(1) Urinalysis [dflorence] sent at 09/06/2017 22:54 [by: bteachout, Protocol]
SPECIMEN TYPE - CLEAN CATCH
(1) Drug Screen Urine [dflorence] sent at 09/06/2017 23:22 [by: bteachout, Protocol]
(1) Point of Care Glucose (Fingerstick) [dflorence] sent at 09/06/2017 23:22 [by: bteachout, Protocol]
GLUCOSE FS - 107
(1) IV Insertion [dflorence] ordered at 09/06/2017 23:29 [by: npedigo, Verbal]
IV Insertion Number of Attempts: 1 attempt, Location Started: in the right AC, Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 09/06/2017 23:29 by Pedigo, Natasha

DAVID FLORENCE, DO All text in this document clearly marked by David Florence, DO has been authored and legally signed by use of electronic device.
09/07/2017 01:31

DOC#: 172164011832(CH)

Unity Medical Center- BFE 18

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 08/03/2017 01:29:07
[redacted] is a 20 old F that presented for care at 00:24:00 by AMB - POV. The patient was triaged at 01:07 with the following vital signs: 98.7 O, 83 regular, 22 unlabored, 145/79, 99 AMT: RA , 4 Chest. The patient's primary care physician is Davis, Glenn .

Chief Complaint – ANXIETY ATTACK

Exam Time: 08/03/2017 01:15.
History obtained from: patient, nursing notes
History limited by: N/A.
Onset of symptoms was 3 hour(s) ago.

Symptoms are present now.
Patient states symptoms are of mild severity.
States been under a lot of stress at work

Associated signs and symptoms: negative abdominal pain, negative agitated, negative angry, positive anxious and nervous.

REVIEW OF SYSTEMS: Florence, David 08/03/2017 01:30:25
Gastrointestinal: negative abdominal pain.
Psychological: negative agitated, negative angry, positive anxious, negative suicidal thoughts.

Billed @ lower E/M level due to <10 systems are documented for ROS. You may also document all other systems as negative after a complete review of pertinent positives/negatives

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 08/03/2017 01:31:18
Past Medical History: *NONE.
Past Medical and Surgical histories reviewed.
FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 08/03/2017 01:31:18
Social History: Patient has never smoked tobacco. Denies alcohol use. Denies illicit drug use.
Medications: *NONE
Allergies: *NO KNOWN ALLERGIES

PHYSICAL EXAMINATION: Florence, David 08/03/2017 01:31:29
General: Nursing documentation reviewed. Vital signs noted. Patient appears moderately anxious.
HEENT: HEENT WNL. No evidence trauma.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: PMI normal. RRR. S1, S2 normal with no murmurs, clicks, gallops or rubs. All distal pulses 2+ and symmetric.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Psychiatric: Alert and oriented to person, place and time with normal affect.**General:** anxious, appropriate for age.
DIAGNOSTIC TEST RESULTS: Florence, David 08/03/2017 04:01:54
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 5.02 (Reference range 3.50 - 5.50 10^6/uL)

INSTRUMENT WBC - Resulted value: 10.60 (Reference range 4.00 - 10.50 10^3)

HEMOGLOBIN - Resulted value: 15.0 (Reference range 12.0 - 15.0 g/dL)

HEMATOCRIT - Resulted value: 44.5 (Reference range 36.0 - 48.0 %)

MCV - Resulted value: 88.6 (Reference range 79.0 - 98.0 fL)

MCH - Resulted value: 29.8 (Reference range 27.0 - 31.0 pg)

MCHC - Resulted value: 33.6 (Reference range 30.0 - 36.0 g/dL)

RDW - Resulted value: 13.2 (Reference range 11.5 - 14.0 %)

MPV - Resulted value: 8.1 (Reference range 6.0 - 9.5 fL)

PLATELET COUNT - Resulted value: 278 (Reference range 150 - 450 10^3/uL)

% Segmented Neutrophils - Resulted value: 58 (Reference range 45 - 70 %)

%LYMPH - Resulted value: 36 (Reference range 20 - 45 %)

MONOCYTE % - Resulted value: 5 (Reference range 1 - 10 %)

EOSINOPHIL % - Resulted value: 1 (Reference range 0 - 0 %)

BASOPHIL % - Resulted value: 0 (Reference range 0 - 4 %)

GLUCOSE Serum - Resulted value: 112 (Reference range 74 - 106 mg/dL)

BUN - Resulted value: 9.00 (Reference range 7.00 - 18.00 mg/dL)

CREATININE - Resulted value: 0.62 (Reference range 0.55 - 1.30 mg/dL)

BUN/CREATININE RATIO - Resulted value: 14.50 (Reference range 7.00 - 25.00)

Calculated GFR AA - Resulted value: >60 (Reference range)

CALCIUM - Resulted value: 8.9 (Reference range 8.5 - 10.1 mg/dL)

POTASSIUM - Resulted value: 3.40 (Reference range 3.50 - 5.10 mmol/L)

SODIUM - Resulted value: 133 (Reference range 136 - 145 mmol/L)

CHLORIDE - Resulted value: 103 (Reference range 98 - 107 mmol/L)

CARBON DIOXIDE - Resulted value: 26.4 (Reference range 21.0 - 32.0 mmol/L)

ALBUMIN - Resulted value: 4.1 (Reference range 3.4 - 5.0 g/dL)

TOTAL BILI - Resulted value: 0.4 (Reference range 0.2 - 1.0 mg/dL)

TOTAL PROTEIN - Resulted value: 8.3 (Reference range 6.4 - 8.2 g/dL)

ALKALINE PHOSPHATASE - Resulted value: 69 (Reference range 46 - 116 U/L)

ALT - Resulted value: 57 (Reference range 12 - 78 U/L)

AST - Resulted value: 20 (Reference range 15 - 37 U/L)

FREE T3 - Resulted value: 2.72 (Reference range 2.18 - 3.98 pg/mL)

T4 Total - Resulted value: 9.6 (Reference range 4.7 - 13.3 ug/dL)

T.S.H. - Resulted value: 6.08 (Reference range 0.36 - 3.74 uIU/mL)

GLOBULIN - Resulted value: 4 (Reference range g/dL)

CPK - Resulted value: 134 (Reference range 26 - 308 U/L)

CK-MB (CKMB Fraction) - Resulted value: 0.5 (Reference range 0.0 - 3.6 ng/mL)

TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)

#GRAN - Resulted value: 6.10 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 3.80 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.50 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.10 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.00 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: >60 (Reference range)

A/G RATIO - Resulted value: 1.0 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

All labs reviewed. No other clinically significant abnormalities.**Radiology:**

X-Ray: Interpretation by Treating Physician. Chest X-Ray PA & Lateral View -- No acute disease.

EKG: EKG interpretation by Treating Physician. Time EKG Performed: 08/03/2017 01:58. Normal sinus rhythm; rate normal.

CLINICAL IMPRESSION: Florence, David 08/03/2017 04:02:42

1. Panic Disorder
2. Hypothyroidism

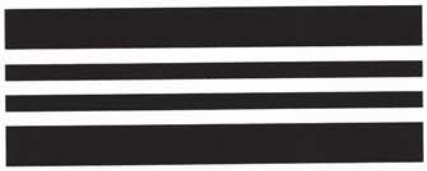
DISPOSITION: Florence, David 08/03/2017 04:03:08
Disposition: Patient discharged to home.

Condition: Stable.
Certified Med Emerg: Patient's condition was emergent.Disposition date/time: 08/03/2017 04:03.
Discussed care with patient. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: Florence, David 08/03/2017 04:03:35
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply. Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to follow up with:
Davis, Glenn , Address: 1001 McArthur Manchester, TN 37355, Phone: (931) 728-2022.Instructed to obtain follow up care in two days. Patient agrees to return immediately if symptoms worsen or fail to improve. Follow up with Dr Davis regarding your Thyroid

PHYSICIAN ORDERS
(1) CBC with Diff [dflorence] sent at 08/03/2017 01:33 [by: dflorence, Written]
(1) 12 Lead EKG [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) Chest X-Ray PA and Lateral [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
{REASON FOR CHEST: - Anxiety
TRANSPORTATION: - WHEELCHAIR
IV? - NO
O2? - NO
(1) CMP [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) CPK MB [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) CPK Total [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) T-3 Free [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) T-4 Total [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) Troponin [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) TSH [dflorence] sent at 08/03/2017 01:34 [by: dflorence, Written]
(1) PO Xanax 2mg [dflorence] ordered at 08/03/2017 01:32 [by: dflorence, Written]
PO Xanax 2mg initiated at 08/03/2017 01:43 by Shelton, Jana
(1) IV Insertion [dflorence] ordered at 08/03/2017 02:29 [by: jshelton, Verbal]
IV Insertion Number of Attempts: 1 attempt, Location Started: in the right AC, Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 08/03/2017 02:29 by Shelton, Jana
(1) Venipuncture via IV [dflorence] ordered at 08/03/2017 02:29 [by: jshelton, Verbal]
Venipuncture via IV Location of IV: in the right AC initiated at 08/03/2017 02:29 by Shelton, Jana

DAVID FLORENCE, DO All text in this document clearly marked by David Florence, DO has been authored and legally signed by use of electronic device. 08/03/2017 04:05



DOC#: 172124042252(CH)

Unity Medical Center- BFE 18

CHIEF COMPLAINT/HISTORY OF PRESENT ILLNESS: Florence, David 07/27/2017 19:37:21
[redacted] is a 71 old M that presented for care at 19:22:00 by STR - EMS. The patient was triaged at 19:22 with the following vital signs: 98.1 O, 68 regular, 18 unlabored, 130/79, 96 AMT: RA , 0 Denies Pain. The patient's primary care physician is Florence, David .

Chief Complaint – DIZZINESS

Exam Time: 07/27/2017 19:37.
History obtained from: patient, Emergency Medical Services, nursing notes
History limited by: N/A.
Onset of symptoms was 2-3 day(s) ago.

Felt light-headed. Patient states environment was hot at time of symptoms. Patient now feels weak all over.
Symptoms exacerbated by standing.
Symptoms relieved by nothing.
Associated signs and symptoms: negative nausea, negative abdominal pain, negative chest pain, negative chills.

REVIEW OF SYSTEMS: Florence, David 07/27/2017 19:38:42
Constitutional: negative chills.
Cardiovascular: negative chest pain.
Gastrointestinal: negative nausea, negative abdominal pain.
Musculoskeletal: negative back pain.

Billed @ lower E/M level due to <10 systems are documented for ROS. May also document all other systems as negative after a complete review of pertinent positives/negatives

PAST MEDICAL AND SURGICAL HISTORY: Florence, David 07/27/2017 19:39:53
Past Medical and Surgical histories reviewed.Past Medical History: positive Bulging disc in lower back, positive HTN, positive CHF.

FAMILY AND SOCIAL HISTORIES, ALLERGIES AND MEDS: Florence, David 07/27/2017 19:40:03
Social history is negative for alcohol and tobacco use.Medications: Does not his meds - states takes bp med, chf med and pain med
Allergies: Codeine - nausea

PHYSICAL EXAMINATION: Florence, David 07/28/2017 01:58:06
General: Vital signs noted. Nursing documentation reviewed. Patient appears well nourished. Patient in no acute distress.
HEENT: Ears: Left TM fluid present.
Neck: Appears normal with no JVD present. Neck is supple with no bony tenderness or palpable adenopathy.
Cardiovascular: Regular rate and rhythm. S1, S2 audible without significant murmur.
Respiratory: No respiratory distress. Lungs clear with equal breath sounds bilaterally.
Abdomen: Bowel sounds are normoactive. Abdomen is soft, flat, non-tender, without organomegaly or palpable mass.
Musculoskeletal/Extremity: Normal joint range of motion; no swelling or deformities. Negative cyanosis, clubbing or edema.
Back: Negative CVAT. Spine is non-tender.
Skin: Skin is warm and dry with normal turgor, without lesions or rashes.
Neurologic: Alert and oriented to person, place and time. Cranial nerves grossly intact. No motor or sensory deficits.
Lymphatic: No palpable lymphadenopathy.
Genitourinary: Deferred.

DIAGNOSTIC TEST RESULTS: Florence, David 07/28/2017 02:00:36
Note: Values listed in red have been flagged as abnormal by the laboratory. Values in black may be normal or abnormal. All values require physician interpretation. Refer to the laboratory submitted result for a comprehensive report.

Laboratory Results

RBC - Resulted value: 4.51 (Reference range 4.70 - 6.00 10^6/uL)

INSTRUMENT WBC - Resulted value: 5.30 (Reference range 4.00 - 10.50 10^3)

HEMOGLOBIN - Resulted value: 14.2 (Reference range 13.5 - 18.0 g/dL)

HEMATOCRIT - Resulted value: 43.1 (Reference range 42.0 - 52.0 %)

MCV - Resulted value: 95.7 (Reference range 78.0 - 100 fL)

MCH - Resulted value: 31.6 (Reference range 27.0 - 31.0 pg)

MCHC - Resulted value: 33.0 (Reference range 32.0 - 36.0 g/dL)

RDW - Resulted value: 15.6 (Reference range 11.5 - 14.0 %)

MPV - Resulted value: 6.8 (Reference range 6.0 - 9.5 fL)

PLATELET COUNT - Resulted value: 196 (Reference range 150 - 450 10^3/uL)

% Segmented Neutrophils - Resulted value: 55 (Reference range 45 - 70 %)

%LYMPH - Resulted value: 27 (Reference range 20 - 45 %)

MONOCYTE % - Resulted value: 10 (Reference range 1 - 10 %)

EOSINOPHIL % - Resulted value: 7 (Reference range 0 - 0 %)

BASOPHIL % - Resulted value: 1 (Reference range 0 - 4 %)

GLUCOSE Serum - Resulted value: 114 (Reference range 74 - 106 mg/dL)

BUN - Resulted value: 21.00 (Reference range 7.00 - 18.00 mg/dL)

CREATININE - Resulted value: 1.51 (Reference range 0.55 - 1.30 mg/dL)

BUN/CREATININE RATIO - Resulted value: 13.90 (Reference range 7.00 - 25.00)

Calculated GFR AA - Resulted value: 59 (Reference range)

CALCIUM - Resulted value: 8.7 (Reference range 8.5 - 10.1 mg/dL)

POTASSIUM - Resulted value: 4.20 (Reference range 3.50 - 5.10 mmol/L)

SODIUM - Resulted value: 141 (Reference range 136 - 145 mmol/L)

CHLORIDE - Resulted value: 106 (Reference range 98 - 107 mmol/L)

CARBON DIOXIDE - Resulted value: 23.0 (Reference range 21.0 - 32.0 mmol/L)

ALBUMIN - Resulted value: 3.2 (Reference range 3.4 - 5.0 g/dL)

TOTAL BILI - Resulted value: 0.4 (Reference range 0.2 - 1.0 mg/dL)

TOTAL PROTEIN - Resulted value: 6.7 (Reference range 6.4 - 8.2 g/dL)

ALKALINE PHOSPHATASE - Resulted value: 51 (Reference range 46 - 116 U/L)

ALT - Resulted value: 20 (Reference range 12 - 78 U/L)

AST - Resulted value: 13 (Reference range 15 - 37 U/L)

FREE T3 - Resulted value: 3.18 (Reference range 2.18 - 3.98 pg/mL)

FREE THYROXINE (T4) - Resulted value: 1.02 (Reference range 0.76 - 1.46 ng/dL)

T.S.H. - Resulted value: 1.38 (Reference range 0.36 - 3.74 uIU/mL)

GLOBULIN - Resulted value: 4 (Reference range g/dL)

B-NATURETIC PEPTIDE - Resulted value: 42 (Reference range 100 - 125 pg/mL)

CPK - Resulted value: 57 (Reference range 26 - 308 U/L)

CK-MB (CKMB Fraction) - Resulted value: <0.5 (Reference range 0.0 - 3.6 ng/mL)

TROPONIN I - Resulted value: <0.020 (Reference range 0.020 - 0.060 ng/mL)

AMPHETAMINE - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 300ng)

BARBITURATES - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 200ng)

BENZODIAZEPINES - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 200ng)

COCAINE - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 150ng)

OPIATES/MORPHINE - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 300ng)

PHENCYCLIDINE(PCP) - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 25ng/)

Urine Cannabinoids - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 50ng/)

Ur Bilirubin - Resulted value: neg (Reference range NORMAL:Negative)

COLOR - Resulted value: YELLOW (Reference range NORMAL:Yellow)

APPEARANCE - Resulted value: HAZY (Reference range NORMAL:Clear)

URINE PH - Resulted value: 6 (Reference range NORMAL:5.0-8.0)

SPECIFIC GRAVITY - Resulted value: 1.005 (Reference range NORMAL:1.000-1.030)

UROBILINOGEN - Resulted value: neg (Reference range NORMAL:0.2-1.0)

GLUCOSE Ur - Resulted value: neg (Reference range NORMAL:Negative)

KETONES UR - Resulted value: neg (Reference range NORMAL:Negative)

PROTEIN UR - Resulted value: neg (Reference range NORMAL:Negative)

BLOOD Ur - Resulted value: neg (Reference range NORMAL:Negative)

LEUKOCYTE ESTERASE - Resulted value: 2+ (Reference range NORMAL:Negative)

NITRITE - Resulted value: neg (Reference range NORMAL:Negative)

RBC Ur - Resulted value: 0-1 (Reference range)

WBC Ur - Resulted value: 5-10 (Reference range)

Ur BACTERIA - Resulted value: Trace (Reference range)

EPITHELIAL CELLS - Resulted value: 2-5 (Reference range)

METHADON Tox Urine - Resulted value: NEG. (Reference range NEGATIVE: CUT-OFF 300ng)

#GRAN - Resulted value: 2.90 (Reference range 1.50 - 6.60 10^3/uL)

#LYMPH - Resulted value: 1.40 (Reference range 1.50 - 3.50 10^3/uL)

#MONO - Resulted value: 0.50 (Reference range 0.00 - 0.90 10^3/uL)

#EOS - Resulted value: 0.40 (Reference range 0.03 - 0.38 10^3/uL)

#BASO - Resulted value: 0.00 (Reference range 0.00 - 0.10 10^3/uL)

Calculated GFR Non-AA - Resulted value: 49 (Reference range)

A/G RATIO - Resulted value: 0.8 (Reference range 1.1 - 1.8)

Repeat Labs

Imported Labs

Radiology:
Discussed results with Radiologist.

Computerized Tomography Scan: Brain -- No acute disease.

EKG: EKG interpretation by Treating Physician. Time EKG Performed: 07/27/2017 22:33.

CLINICAL IMPRESSION: Florence, David 07/27/2017 22:36:55

1. Dehydration
2. Acute Renal insufficiency

DISPOSITION: Florence, David 07/27/2017 22:38:50
Disposition: Patient discharged to home.

Condition: satisfactory.
Certified Med Emerg: Patient's condition represents a certified medical emergency.Disposition date/time: 07/27/2017 22:39.
Discussed care with patient. Explained findings, diagnosis, and disposition.

INSTRUCTIONS: Florence, David 07/27/2017 22:39:27
Patient has received printed discharge instructions. Discharge plans discussed with patient who verbalizes understanding and willingness to comply. Patient given written prescriptions - see Medication Reconciliation.
Patient agrees to follow up with:
Florence, David , Address: 804 Keylon Street Manchester, TN 37355, Phone: (931) 728-5522.Instructed to obtain follow up care in seven days. Patient agrees to return immediately if symptoms worsen or fail to improve.

PHYSICIAN ORDERS
(1) 12 Lead EKG [dflorence] sent at 07/27/2017 19:41 [by: ksmith, Verbal]
(1) CBC with Diff [dflorence] sent at 07/27/2017 19:41 [by: ksmith, Verbal]
(1) CMP [dflorence] sent at 07/27/2017 19:41 [by: ksmith, Verbal]
(1) CPK MB [dflorence] sent at 07/27/2017 19:41 [by: ksmith, Verbal]
(1) CPK Total [dflorence] sent at 07/27/2017 19:41 [by: ksmith, Verbal]
(1) CT Head without Contrast [dflorence] sent at 07/27/2017 19:42 [by: ksmith, Verbal]
{REASON FOR TEST: - dizziness
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) Troponin [dflorence] sent at 07/27/2017 19:42 [by: ksmith, Verbal]
(1) Urinalysis [dflorence] sent at 07/27/2017 19:42 [by: ksmith, Verbal]
SPECIMEN TYPE - CLEAN CATCH
(1) Chest X-Ray PA and Lateral [dflorence] sent at 07/27/2017 19:44 [by: dflorence, Written]
{REASON FOR CHEST: - DIZZY
TRANSPORTATION: - WHEELCHAIR
IV? - YES
O2? - NO
(1) Drug Screen Urine [dflorence] sent at 07/27/2017 19:44 [by: dflorence, Written]
(1) T-3 Free [dflorence] sent at 07/27/2017 19:44 [by: dflorence, Written]
(1) T-4 Free [dflorence] sent at 07/27/2017 19:44 [by: dflorence, Written]
(1) TSH [dflorence] sent at 07/27/2017 19:44 [by: dflorence, Written]
(1) ED LEVEL 4 [dflorence] sent at 07/28/2017 00:15 [by: tschield, Protocol]
(1) IV Infusion > 15 min, Add'l Hr (LR Bolus 250mL IV.) [dflorence] sent at 07/28/2017 00:15 [by: ksmith, Protocol]
(1) IV Infusion > 15 min, Add'l Hr (LR Bolus 250mL IV.) [dflorence] sent at 07/28/2017 00:15 [by: ksmith, Protocol]
(1) IV Infusion > 15 min, Initial Hr (LR Bolus 250mL IV.) [dflorence] sent at 07/28/2017 00:15 [by: ksmith, Protocol]
(1) Orthostatic VS [dflorence] ordered at 07/27/2017 19:30 [by: ksmith, Verbal]
Orthostatic VS initiated at 07/27/2017 19:40 by Smith, Kristen
(1) IV Insertion [dflorence] ordered at 07/27/2017 19:35 [by: ksmith, Verbal]
IV Insertion Number of Attempts: 1 attempt, Location Started: in the left arm, Equipment: using a Saline Lock, Angiocath: with a 20 gauge catheter initiated at 07/27/2017 19:22 by Smith, Kristen
(1) Continuous Pulse Ox [dflorence] ordered at 07/27/2017 19:36 [by: ksmith, Verbal]
Continuous Pulse Ox initiated at 07/27/2017 19:40 by Smith, Kristen
(1) NIBP Monitor [dflorence] ordered at 07/27/2017 19:36 [by: ksmith, Verbal]
NIBP Monitor cycle time: every 15 minutes initiated at 07/27/2017 19:40 by Smith, Kristen
(1) LR Bolus 250mL IV. [dflorence] ordered at 07/27/2017 19:37 [by: ksmith, Verbal]
LR Bolus 250mL IV. Location of IV: in the left arm, Reason for IV: given for therapeutic reasons initiated at 07/27/2017 19:40 by Smith, Kristen
(1) Cardiac Telemetry Monitoring [dflorence] ordered at 07/27/2017 19:39 [by: ksmith, Verbal]
Cardiac Telemetry Monitoring initiated at 07/27/2017 19:40 by Smith, Kristen

DAVID FLORENCE, DO All text in this document clearly marked by David Florence, DO has been authored and legally signed by use of electronic device.
07/28/2017 02:14

Exhibit R

PRACTICE: BLEDSOE FALLS EMERG PHYS, LLC <BFE>
Time: 10:38 AM

PROFESSIONAL CODING Downcoding Summary for JAN 2018 - JAN 2018 - FEB 2018
Provider(s): 0109
Sorted by: Provider Number ALL PAYORS

Provider Name	Coded	Charts Coded	Down-coded		Downcode Fr Lvl	Downcode To Lvl	Lost Charges	Lost RVU's	HPI	ROS	PMFSH	PE	Fiscal Per	Fiscal Year	Document No.	Account	MRN
FLORENCE, DO,DAVID (0109)					5	4	742.00	1.58				x	01	2018	T180114052265	6645006	311272
Provider: 0109 MTD (01/2018) Total	101	101	1	CMS% 0.99%	Tot% 0.99%		742.00	1.58	0.00%	0.00%	0.00%	100.00%	(percentage of MTD downcoded charts)				
					5	4	742.00	1.58				x	02	2018	T180514022878	6680797	222286
					5	4	742.00	1.58				x	02	2018	T180514023102	6682223	311483
					5	3	1,240.00	3.18	x				02	2018	T180544050445	6687867	298517
Provider: 0109 MTD (02/2018) Total	87	87	3	CMS% 3.45%	Tot% 3.45%		2,724.00	6.34	33.33%	0.00%	0.00%	66.67%	(percentage of MTD downcoded charts)				
Report Period Total	2,019	2,019	4				3,466.00	7.92									

	PENDING	CURRENT	31-60	61-90	91-120	121-150	151-180	OVR 180	TOTAL DUE
LOCATION: ALL LOCATIONS	PHYSICIAN:	ALL PHYSICIANS							
CLS] Credit Balances-not on statement			-203.31	-197.24	-249.74	-268.83	-341.08	-24629.74	-25889.94
CLS] Lost Visit (not being billed)								34098.28	34098.28
CLS 0] Self Pay		224.64	4283.45	5513.41	3877.58	6916.38	12487.37	277023.20	310326.03
CLS 1] Medicare (1C)		69711.79	5373.19	487.00	1202.00	831.76	487.00	534.82	78627.56
CLS 2] Medicaid (1D)		3168.34	1194.33		-1.73		-180.37	-178.33	4002.24
CLS 4] Champus VA (1H)		809.27	11.51	276.26	485.00		250.00		1832.04
CLS 6] Other (commercial) (G2)		16641.94	13217.93	647.75	1491.51	250.00		-156.63	32092.50
CLS 7] Blue Shield (1A or 1B)		15234.91	350.00					-118.17	15466.74
CLS T] Tenn Care (1D)								-5.00	-5.00
LOC: ALL LOCATIONS									
PHY: ALL PHYSICIANS		105790.89	24227.10	6727.18	6804.62	7729.31	12702.92	286568.43	450550.45
TOTAL FOR ALL PAYER CLASS			24227.10		6804.62		12702.92		450550.45
		105790.89		6727.18		7729.31		286568.43	

>>>> End of Report <<<<

Exhibit S

From: Graham, Wendy Wendy.Graham@evhc.net
Subject: BFE Provider Chart Feedback
Date: Nov 8, 2017, 8:49:40 AM
To: rockytopmed@gmail.com
Cc: Walker, Lisa (Elizabeth) Lisa.Walker@emcare.com

Good morning Dr. Florence,
Our benchmark is to have less than 0.75% of our charts down-coded. Each quarter, you will receive documentation feedback, with the chart attached, to see how you can decrease the number of your charts that are down-coded.
On HIGH RISK patients such as CP, SOB, MS change, those receiving high risk meds such as narcotics or benzodiazepines parenterally or high risk differential diagnoses such as DVT, PE, SBO, torsion, apply, ectopic, sepsis, seizure document the following:

HPI

Document 4 or more elements in the HPI. Elements include location, quality, timing, context, severity, modifying factors, associated signs and symptoms.

ROS

Document 10 separate systems **OR** perform a complete review and document the pertinent positive and negatives, and then document "all other systems negative"

PE

Document 8 ORGAN SYSTEMS and 3 or more elements in the affected organ system. Reminder: head and back are not organ systems.
When you receive documentation feedback, please take in the positive spirit intended.
Best regards,

WENDY Y. GRAHAM, CPC
Coding Analyst, Documentation Education Team

350 West Cedar Street, Fourth Floor | Pensacola, FL 32502
W: 850.466.4757 | **C:** 850.781.6180 | **www.evhc.net**

Exhibit T

From: Graham, Wendy Wendy.Graham@evhc.net
Subject: BFE Provider Chart Feedback
Date: Apr 4, 2018, 10:07:11 AM
To: rockytopmed@gmail.com
Cc: Walker, Lisa (Elizabeth) Lisa.Walker@emcare.com

Good morning Dr. Florence,

Attached is your monthly down code report, and chart examples for your review to decrease the number of your charts that are down coded. Our benchmark is to have less than 0.5% of our charts down-coded. Your charts were down coded from a level 5 to a level 4 due to missing or incomplete PE elements. As a reminder, for high acuity encounters, please document organ systems for PE.

Respectfully,

WENDY Y. GRAHAM, CPC
Coding Analyst, Documentation Education Team

Envision PHYSICIAN SERVICES EmCare SHERIDAN

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